



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

October 23, 2008

[REDACTED]
Edgewater, FL [REDACTED]

NVS-216 et
Ref. No. 10233911

Dear [REDACTED]

Thank you for your correspondence dated May 22, 2008, concerning your relative's model year (MY) 2000 Saturn LS1. The Connecticut Office of the Attorney General referred your correspondence to the National Highway Traffic Safety Administration (NHTSA). The Office of Defects Investigation (ODI) received your correspondence on July 2, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In your letter you describe a timing chain failure in a MY 2000 Saturn LS1 vehicle owned by a relative and your dissatisfaction that this vehicle is not included in NHTSA recall campaign 07V519, which is limited to MY 2001 vehicles. Please be advised that on May 22, 2008, the North Carolina Consumers Council submitted a defect petition (DP05-002) to ODI requesting an expansion of 07V-519 to include all MY 1999 through 2003 Saturn L-series vehicles with 2.2 L engines using the same timing chain design as the recalled population. ODI is evaluating the petition and all other available information; however, no determinations to grant or deny this petition have been reached at this time. You may track this petition making use of the petition identifier above and our website search engine found at <http://www-odi.nhtsa.dot.gov/cars/problems/defect/defectsearch.cfm>.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, reading "Frank S. Borris II". The signature is written in a cursive style with a large, stylized "F" and "B".

Frank S. Borris II, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement