



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-JUL-2008

Repository

Reference No.
10233883

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City

COLUMBIA

State SC

Zip Code

Do you authorize NH of _____ the manufacturer of your vehicle? YES NO
In the absence of a _____ or address to the vehicle manufacturer.
Signature of Owner _____ Date 7/22/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3N1AB61E47

Make

NISSAN

Model

SENTRA

Model Year

2007

Date Purchased

Dealer's Name and Telephone Number

DICK SMITH Nissan 803-333-8300

Engine:

No: Cylinders

4

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

020000 SUSPENSION

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-JUN-2007

Failure Mileage

18000

Failure Speed

41

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15) "16"

DOT No. (Example: DOTMAL9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 NISSAN SENTRA. THE CONTACT TOOK THE VEHICLE IN FOR ROUTINE INSPECTION AND WAS INFORMED THAT HE NEEDED A FRONT END ALIGNMENT. THE PSI WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL. AFTER THE REPAIR WAS MADE, THE CONTACT HAD TO CONTINUOUSLY INSERT AIR INTO THE REAR DRIVER'S SIDE WHEEL. SEVERAL WEEKS LATER, WHILE DRIVING 41 MPH, THE REAR DRIVER'S SIDE WHEEL OVERTURNED AND CAUSED HIM TO LOSE CONTROL OF THE VEHICLE AND ROLLOVER. THE VEHICLE WAS COMPLETELY DESTROYED AND THE CONTACT SUSTAINED MODERATE INJURIES. THE MANUFACTURER COULD NOT DETERMINE THE CAUSE OF THE FAILURE; THEREFORE, THEY WOULD NOT ASSUME ANY FINANCIAL LIABILITY. THE CONTACT HAS PICTURES OF THE FAILURE AND A COPY OF THE POLICE REPORT. THE FAILURE AND CURRENT MILEAGES WERE 18,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



NISSAN NORTH AMERICA, INC.

Consumer Affairs
P.O. Box 685003
Franklin, TN 37068-5003
Telephone: 1.800.647.7261

July 7, 2008

Columbia, SC

REF: 2007 Sentra
VIN: 3N1AB61E47L
File: 6184329

Dear

Thank you for allowing Nissan North America, Inc. the opportunity to review the circumstances regarding your unfortunate incident. Please be assured that Nissan North America, Inc. has taken every step necessary to fully investigate this matter.

A Nissan technical specialist conducted a detailed inspection of the subject vehicle and found no evidence of a defect, failure or malfunction which may have caused or contributed to this incident. Based on our inspection of the vehicle and the information available, Nissan finds no basis on which to offer financial assistance in this matter. This is a matter which should be referred to your insurance company.

Thank you for contacting Nissan North America, Inc. and allowing us the opportunity to review your concern.

Sincerely,

Nissan North America, Inc.

Wilfred Lee

Wilfred Lee
Regional Consumer Affairs Specialist
South East Region

RON DODSON
254-2221
Di
10233783

Vehicle involved in the collision, The Department of Motor Vehicles South Carolina Code of Laws 56-9-351 and 56-10-530

The information as contained herein is based solely upon my knowledge and belief as a representative of the above insurance company and no warranty of liability is implied into the above mentioned insurance as I have listed herein.

Form 438 Rev. 12/06 SOUTH CAROLINA DEPARTMENT OF PUBLIC SAFETY
UNIFORM TRAFFIC TICKET

STATE OF SOUTH CAROLINA VERSUS

FIRST NAME _____ MIDDLE NAME _____ LAST NAME _____

STREET AND NO. _____ STATE _____ ZIP CODE _____

STATE LICENSED _____ DRIVER'S LICENSE NO. _____ CDL _____ ASS _____

VEH. LIC. NO. _____ STATE _____ MAKE OF VEH. _____ POLICE _____

YOU ARE SUMMONED TO APPEAR BEFORE THE TRIAL OFFICER AT:

NAME OF TRIAL OFFICER _____ STREET AND NO. _____

DATE OF TRIAL _____ TIME OF TRIAL _____ CITY _____ STATE _____ ZIP CODE _____

VIOLATION - COURT APPEARANCE REQUIRED YES (X) NO _____ VIOLATION SECTION NO. _____

OWNER OF VEHICLE _____ DATE OF ARREST _____

ADDRESS OF OWNER _____ DATE OF VIOLATION _____

BAIL DEPOSITED _____ NAME OF ARRESTING OFFICER _____

ALL TIMES SHOWN ON THIS SUMMONS ARE IN MILITARY TIME PRESENT THIS SUMMONS TO THE TRIAL OFFICER SHOWING ABOVE

Be sure you understand from the arresting officer the exact time and before whom you are to appear. IF THIS TICKET IS WRITTEN FOR A TRAFFIC VIOLATION AND YOU FORFEIT BAIL, PLEAD GUILTY OR NOLO CONTENDERE, OR ARE CONVICTED AFTER A TRIAL, THIS VIOLATION WILL BE PLACED AGAINST YOUR DRIVING RECORD, OR FORWARDED TO YOUR HOME STATE. FAILURE TO COMPLY WITH THE TERMS OF THIS SUMMONS MAY RESULT IN THE SUSPENSION OF YOUR DRIVERS LICENSE BY YOUR HOME STATE. YOU ARE REQUIRED BY LAW TO APPEAR IN COURT FOR CERTAIN OFFENSES.

SEE IMPORTANT INFORMATION ON THE REVERSE SIDE OF THIS TICKET

VIOLATOR'S COPY

D 212488

06-87

South Carolina Department of Motor Vehicles (DMV) Submit Electronically Agents of

South Carolina Department of Public Safety TOWED VEHICLE REPORT

Date Towed <i>06-06-2008</i>		Location Towed From <i>R.L. Coward</i>		Case or Summons Number	
Vehicle Operator's Name (First, Middle, Last)					
Street			City <i>Columbia</i>	State <i>SC</i>	
Vehicle Make <i>Nissan</i>	Year <i>07</i>	Model <i>Sentra</i>	VIN	License Tag Number	State <i>SC</i>
Reason Towed <i>10-56</i>			Operator Notified <input type="radio"/> Yes <input type="radio"/> No	Owner Notified <input type="radio"/> Yes <input type="radio"/> No	
Vehicle Owner's Name (First, Middle, Last)					
Street			City	State	
Towed by <i>Tucker's</i>			Requested By <input type="radio"/> Owner <input type="radio"/> Operator <input type="radio"/> Rotation		
Street			City	State	
Released To (First, Middle, Last)					
Street			City	State	

PROPERTY INVENTORY

<input type="radio"/> Radio	<input type="radio"/> Spare Tire	<input type="radio"/> CB Radio	<input type="radio"/> Radar Det.	<input type="radio"/> Vehicle Jack
<input type="radio"/> Cell Phone	<input type="radio"/> Hub Caps	<input type="radio"/> Mag Wheels	<input type="radio"/> Tapes/CDs	<input type="radio"/> Tape/CD Deck
Additional Inventory <i>Clothes</i>				
I have received the above listed vehicle and inventory.				
Officer's Name <i>CHANDLER J.B</i>			Date	
Items in Custody of Officer				

Officer's Name <i>CHANDLER J.B</i>		Rank <i>TRP</i>	Badge Number <i>777</i>
District/Unit <i>#1</i>	County <i>Rich.</i>	Time <input type="radio"/> A.M. <input type="radio"/> P.M.	

2110525

174669

INVOICE

DICK SMITH NISSA

COLUMBIA, SC

HOME

BUS:

PAGE 1

3670 Fernandina Road
Columbia, SC 29210
803-213-3802 * 1-866-812-990

SERVICE ADVISOR: 611 DANIEL BAKER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT
BLUE ONYX	07	NISSAN SENTRA	3N1AB61E47L		4268/4268
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO	RATE
06APR07 IS			WAIT 02JUN07		90.00
R.O. OPENED	READY	OPTIONS:	STK:6960	ENG:2.0	Liter Gasoline
09:02	02JUN07	10:05	02JUN07		TRN:AT

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A	3750	11250	18750	26250	33750	41250	48750	
SERVICE *BASIC*								
MILE MAINTENANCE SERVICE *BASIC*								
888 INOC								
1 15208-9E000 FILTER OIL (N/C)								
5 BULK-OIL CASTROL-GTX (N/C)								
***** (N/C)								
B	PSI	LIGHT						
888 RESET LIGHT								
999 SUPER TECH LIC#: ^ ← Back Rear line light								
ISPL								
***** (N/C)								
C	CHECK	RADIO-VOLUME	GOES UP WHEN TURNING DOWN					
POO PARTS ON ORDER								
999 SUPER TECH LIC#: ^								
ISPL								
***** (N/C)								
SHOP SUPPLIES (N/C)								
PERFORMED FIRST OIL CHANGE								
SERVICE RESET PSI LIGHT PARTS								
ORDERED FOR RADIO THANK YOU								
DANIEL								

To better serve our Customers,
we now work by appointments only. Please
call in advance for your next appointment.
Thank you for your business.

last inspection

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

06/11/2008 AT 11:05 AM
69113

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GEICO
FAX SUPPLEMENT REQUEST TO 703-579-9860
VISIT US ONLINE AT GEICO.COM
P.O. BOX 624
CHAPIN, SC 29036
(803)730-7434 FAX: (803)693-3109

ESTIMATE OF RECORD

WRITTEN BY: _____ 06/11/2008 11:04 AM
ADJUSTER: C206 FCC: (803)730-7434

INSURED: _____ CLAIM _____
OWNER: _____ POLICY _____
ADDRESS: _____ DATE OF LOSS: 06/06/2008 AT 12:00 AM
COLUMBIA, SC _____
EVENING: _____ TYPE OF LOSS: COLLISION
POINT OF IMPACT: 13. ROLLOVER

INSPECT TUCKERS TOWING DAY: _____
LOCATION: 1527 HAYSTACK RD OTHER _____
GADSDEN, SC

REPAIR TOTAL LOSS 99 DAYS TO REPAIR
FACILITY: LICENSE #

2007 NISS SENTRA SL 4-2.0L-FI 4D SED BLUE INT:
VIN: 3N1AB61E47L _____ LIC: NONE PROD DATE: ODOMETER: 18234
AIR CONDITIONING REAR DEFOGGER TILT WHEEL
CRUISE CONTROL INTERMITTENT WIPERS KEYLESS ENTRY
THEFT DETERRENT/ALARM STEERING WHEEL CONTROLS DUAL MIRRORS
CONSOLE/STORAGE ELECTRIC GLASS SUNROOF CLEAR COAT PAINT
POWER STEERING POWER BRAKES POWER WINDOWS
POWER LOCKS POWER MIRRORS POWER TRUNK/TAILGATE
AM RADIO FM RADIO STEREO
SEARCH/SEEK CD PLAYER AUXILIARY AUDIO CONNECTIO
ANTI-LOCK BRAKES (4) DRIVER AIR BAG PASSENGER AIR BAG
HEAD/CURTAIN AIR BAGS FRONT SIDE IMPACT AIR BAG LEATHER SEATS
BUCKET SEATS AUTOMATIC TRANSMISSION ALUMINUM/ALLOY WHEELS

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		ROOF				
2	REPL	ROOF PANEL	1	232.00	20.0	3.0
3	REPL	SUNROOF ASSY S, SL	1	738.66	INCL.	
4		QUARTER PANEL				
5	REPL	LT QUARTER PANEL BASE, S, SL	1	540.24	15.0	3.0
6		OVERLAP MAJOR ADJ. PANEL				-0.4
7		DEDUCT FOR OVERLAP			-2.5	
8	REPL	RT QUARTER PANEL BASE, S, SL	1	540.24	15.5	3.0
9		OVERLAP MAJOR ADJ. PANEL				-0.4
10		DEDUCT FOR OVERLAP			-2.5	

11.

DEDUCT FOR REAR BUMPER R&I

-2.0

1

06/11/2008 AT 11:05 AM
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2007 NISS SENTRA SL 4-2.0L-FI 4D SED BLUE INT:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
12		DEDUCT FOR BACK GLASS R&I				-2.4	
13		TRUNK LID					
14	REPL	TRUNK LID W/KEYLESS ENTRY BASE, S, SL	1		430.77	1.9	2.3
15		OVERLAP MAJOR ADJ. PANEL					-0.4
16		ADD FOR UNDERSIDE (COMPLETE)					1.2
17		REAR BUMPER					
18	REPL	BUMPER COVER BASE, S, SL	1		307.23	INCL.	3.0
19		ADD FOR CLEAR COAT					1.2
20		DEDUCT FOR REAR BUMPER R&I				-2.0	
21	REPL	ENERGY ABSORBER	1		51.67	0.1	
22		FRONT DOOR					
23	REPL	RT DOOR SHELL	1		510.37	4.5	3.3
24		OVERLAP MAJOR ADJ. PANEL					-0.4
25		ADD FOR MIRROR				0.3	
26	REPL	LT DOOR SHELL	1		510.37	4.5	3.3
27		OVERLAP MAJOR ADJ. PANEL					-0.4
28		ADD FOR MIRROR				0.3	
29		REAR DOOR					
30	REPL	RT DOOR SHELL	1		491.97	4.5	3.1
31		OVERLAP MAJOR ADJ. PANEL					-0.4
32	REPL	LT DOOR SHELL	1		491.97	4.5	3.1
33		OVERLAP MAJOR ADJ. PANEL					-0.4
34		REAR BODY & FLOOR					
35	REPL	REAR BODY PANEL W/O HOOK	1		179.32	7.5	1.5
36		OVERLAP MAJOR ADJ. PANEL					-0.4
37		ADD FOR INSIDE					0.8
38		DEDUCT FOR OVERLAP				-2.0	
39	REPL	PACKAGE TRAY BASE, S, SL	1		197.33	3.5	1.2
40		REAR SUSPENSION					
41	REPL	AXLE BEAM 2.0 LITER	1		712.60	M 3.0	
42		FENDER					
43	REPL	RT FENDER BASE, S, SL	1		219.20	1.8	2.3
44		OVERLAP MAJOR ADJ. PANEL					-0.4
45		ADD FOR EDGING					0.5
46	REPL	LT FENDER BASE, S, SL	1		219.20	1.8	2.3
47		OVERLAP MAJOR ADJ. PANEL					-0.4
48		ADD FOR EDGING					0.5
49		CLEAR COAT					2.5
50		RESTRAINT SYSTEMS					
51	REPL	RT HEAD AIR BAG	1		560.69	M 0.8	

52	SEATS & TRACKS			
N 53	REPL SEAT ASSY SL MODEL BEIGE	1	2681.09	1.1

	SUBTOTALS ==>		9614.92	77.2 37.1

LINE 53 : FOR AIR BAG DEPLOYMENT

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ESTIMATE OF RECORD
2007 NISS SENTRA SL 4-2.0L-FI 4D SED BLUE INT:

ESTIMATE NOTES:

PLACE OF LOSS: INSD STATED INSD DRIVER TIRE BLEW AND VEHICLE FLIPP
ED OVER 4, PAY CD: 2 DI: DM: 63 CO: 01 NI: 1 LDC: 506 SYM: CO
L TOWED: UINST: AIRBAG INFLT: U LH: NISSAN MOTOR ACCEPTANCE INC
PT DT: RR: MBI: UMPD: REJ/25;

ESTIMATE WRITTEN TO THE POINT OF A TOTAL LOSS PER THE PATHWAYS THRESHOLD. THE
REPAIR ESTIMATE EXCEEDS 75% OF THE VALUE OF THE VEHICLE. THE VEHICLE IS A
ROLLOVER. THERE IS MAJOR ADDITIONAL DAMAGE NOT LISTED.

PRIOR DAMAGE NOTES:

SEE VALUATION CONDITION RATING

PARTS			9614.92
BODY LABOR	77.2 HRS	@ \$ 40.00/HR	3088.00
PAINT LABOR	37.1 HRS	@ \$ 40.00/HR	1484.00
PAINT SUPPLIES			375.00

SUBTOTAL			\$14561.92
SALES TAX	\$ 9614.92	@ 7.0000%	673.04

TOTAL COST OF REPAIRS			\$15234.96
ADJUSTMENTS:			
DEDUCTIBLE			500.00

TOTAL ADJUSTMENTS			\$ 500.00
NET COST OF REPAIRS			\$14734.96

THIS IS NOT AN AUTHORIZATION TO REPAIR

SUPPLEMENTAL REPAIRS WILL NOT BE HONORED WITHOUT PRIOR APPROVAL BY A GEICO
REPRESENTATIVE.

NOTICE: REPAIRS INVOLVING HIGH STRENGTH STEEL MAY REQUIRE THE USE OF A MIG WELDER FOR YOUR VEHICLE TO BE PROPERLY REPAIRED. IN SOME CASES, MEASUREMENTS ARE REQUIRED TO PROPERLY ALIGN THE BODY STRUCTURE OF YOUR VEHICLE. MAKE SURE YOUR REPAIR SHOP HAS THE NECESSARY EQUIPMENT FOR SUCH REPAIRS.

GEICO DIRECT

ESTIMATE CALCULATED USING A PRESET USER THRESHOLD AMOUNT FOR THE PAINT AND MATERIAL COST.

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ESTIMATE OF RECORD

2007 NISS SENTRA SL 4-2.0L-FI 4D SED BLUE INT:

ESTIMATE BASED ON MOTOR CRASH ESTIMATING GUIDE. UNLESS OTHERWISE NOTED ALL ITEMS ARE DERIVED FROM THE GUIDE ARF3737, CCC DATA DATE 05/01/2008, AND THE PARTS SELECTED ARE OEM-PARTS MANUFACTURED BY THE VEHICLES ORIGINAL EQUIPMENT MANUFACTURER. OEM PARTS ARE AVAILABLE AT OE/VEHICLE DEALERSHIPS. OPT OEM (OPTIONAL OEM) OR ALT OEM (ALTERNATIVE OEM) PARTS ARE OEM PARTS THAT MAY BE PROVIDED BY OR THROUGH ALTERNATE SOURCES OTHER THAN THE OEM VEHICLE DEALERSHIPS. OPT OEM OR ALT OEM PARTS MAY REFLECT SOME SPECIFIC, SPECIAL, OR UNIQUE PRICING OR DISCOUNT. OPT OEM OR ALT OEM PARTS MAY INCLUDE "BLEMISHED" PARTS PROVIDED BY OEM'S THROUGH OEM VEHICLE DEALERSHIPS. ASTERISK (*) OR DOUBLE ASTERISK (**) INDICATES THAT THE PARTS AND/OR LABOR INFORMATION PROVIDED BY MOTOR MAY HAVE BEEN MODIFIED OR MAY HAVE COME FROM AN ALTERNATE DATA SOURCE. TILDE SIGN (~) ITEMS INDICATE MOTOR NOT-INCLUDED LABOR OPERATIONS. NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET PARTS ARE DESCRIBED AS AM, QUAL REPL PARTS OR COMP REPL PARTS WHICH STANDS FOR COMPETITIVE REPLACEMENT PARTS. USED PARTS ARE DESCRIBED AS LKQ, QUAL RECY PARTS, RCY, OR USED. RECONDITIONED PARTS ARE DESCRIBED AS RECOND. RECORDED PARTS ARE DESCRIBED AS RECORE. NAGS PART NUMBERS AND BENCHMARK PRICES ARE PROVIDED BY NATIONAL AUTO GLASS SPECIFICATIONS. LABOR OPERATION TIMES LISTED ON THE LINE WITH THE NAGS INFORMATION ARE MOTOR SUGGESTED LABOR OPERATION TIMES. NAGS LABOR OPERATION TIMES ARE NOT INCLUDED. POUND SIGN (#) ITEMS INDICATE MANUAL ENTRIES. SOME 2006 VEHICLES CONTAIN MINOR CHANGES FROM THE PREVIOUS YEAR. FOR THOSE VEHICLES, PRIOR TO RECEIVING UPDATED DATA FROM THE VEHICLE MANUFACTURER, LABOR AND PARTS DATA FROM THE PREVIOUS YEAR MAY BE USED. THE PATHWAYS ESTIMATOR HAS A COMPLETE LIST OF APPLICABLE VEHICLES. PARTS NUMBERS AND PRICES SHOULD BE CONFIRMED WITH THE LOCAL DEALERSHIP.

CCC PATHWAYS - A PRODUCT OF CCC INFORMATION SERVICES INC.

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ESTIMATE OF RECORD
2007 NISS SENTRA SL 4-2.0L-FI 4D SED BLUE INT:

ALTERNATE PARTS USAGE

AFTERMARKET PARTS

AFTERMARKET SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT AN AFTERMARKET PART WAS AVAILABLE: 1

NO. OF AFTERMARKET PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0

OPTIONAL OEM PARTS

OPTIONAL OEM SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT AN OPTIONAL OEM PART WAS AVAILABLE: 0

NO. OF OPTIONAL OEM PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0

RECONDITIONED PARTS

RECONDITIONED SELECTION METHOD: AUTOMATICALLY LIST

NO. OF TIMES USER WAS NOTIFIED THAT A RECONDITIONED PART WAS AVAILABLE: 1

NO. OF RECONDITIONED PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0

RECYCLED PARTS

NO. OF TIMES USER WAS NOTIFIED THAT A RECYCLED PART WAS AVAILABLE: 13

NO. OF RECYCLED PARTS THAT APPEAR IN THE FINAL ESTIMATE: 0

myCarStats.com

The key to protecting you and your family

Home AZWarehouse Store Car Stats Scoreboards Report Viewer Compare Cars Resources

2007 NISSAN SENTRA COMPLAINTS: 17 on file plus other Safety Car Reports. BOOK MARK this page.

Car Warranty Expiring Soon?
 Consider protecting your investment and extend your car's original equipment manufacturer's warranty.
 Extend the Life of Your Car. Click for a Quick Quote.
 \$200.00 Car 07/19/08

EXTENDED WARRANTY FACTS --
 CLICK HERE to get Quick Quote
 VIEW limitations by manufacturer
 READ about Secret Warranties

CAR REPORT VIEWER

Updated 7/16/2008 7:12:03 AM
 [Update User Profile] [Update Your Car Comments] [Read Comments by Car Owners]

WARRANTY EXPIRATION
 A Reminder is scheduled for:
 2/25/2009

2 Car(s) in Joel's Report Viewer List
 2007 NISSAN SENTRA

Car Ratings
 2.00 Edit Your Rating
 3.48 Other Owners

Viewer Commands
 ADD REMOVE LIST ALL

Click TAB of the Car Report Type you want to load in the Report Viewer

Complaints	Recalls	Bulletins	Investigations	ALL Rpts	Recent
17	0	6	0		
COMPONENT GROUP AFFECTED					
Air Conditioner, Heater, Ventilation		0	No Reports		
Brakes		2	Read Reports in this Group		Close
Child Safety Seats		0	No Reports		
Electrical System		1	Read Reports in this Group		Close
Engine and Engine Cooling System		1	Read Reports in this Group		Close
Equipment		0	No Reports		
Fuel, Exhaust, Emissions Control		0	No Reports		
Interior Systems		0	No Reports		
Lighting and Communications Systems		0	No Reports		
Misc. Components		0	No Reports		
Power Train		2	Read Reports in this Group		Close
Steering		5	Read Reports in this Group		Close
Structure		0	No Reports		
Suspension, Wheels, Tires		6	Read Reports in this Group		Close

CONSUMER COMPLAINT: ODI Case Number: 10233883

Component: SUSPENSION

Details: TL*THE CONTACT OWNS A 2007 NISSAN SENTRA. THE CONTACT TOOK THE VEHICLE IN FOR ROUTINE INSPECTION AND WAS INFORMED THAT HE NEEDED A FRONT END ALIGNMENT. THE PSI WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL. AFTER THE REPAIR WAS MADE, THE CONTACT HAD TO CONTINUOUSLY INSERT AIR INTO THE REAR DRIVER'S SIDE WHEEL. SEVERAL WEEKS LATER, WHILE DRIVING 41 MPH, THE REAR DRIVER'S SIDE WHEEL OVERTURNED AND CAUSED HIM TO LOSE CONTROL OF THE VEHICLE AND BOLLOVER. THE VEHICLE WAS COMPLETELY DESTROYED AND THE CONTACT SUSTAINED MODERATE INJURIES. THE MANUFACTURER COULD NOT DETERMINE THE CAUSE OF THE FAILURE; THEREFORE, THEY WOULD NOT ASSUME ANY FINANCIAL LIABILITY. THE CONTACT HAS PICTURES OF THE FAILURE AND A COPY OF THE POLICE REPORT. THE FAILURE AND CURRENT MILEAGES WERE 18,000.

Occurrences: 1 **Injuries:** 1
Fail Date: 06/06/2007 **Deaths:** 0
Date added to database: 7/11/2008

[FILE] your own complaint on this model car.

CONSUMER COMPLAINT: ODI Case Number: 10231516

Component: TIRES

Details: WE ARE EXPERIENCING SEVERE REAR TIRE WEAR. DEALERSHIP REFUSED TO ACKNOWLEDGE PROBLEM UNTIL THE THIRD VISIT WHEN WE WENT WITH HANDFUL OF TESTIMONIALS(PRINTED FROM CAR REVIEW SITES ON INTERNET) FROM OTHER PEOPLE EXPERIENCING THIS SAME PROBLEM WITH THEIR NISSAN 2007-2008 SENTRA'S. ON OUR THIRD VISIT DEALERSHIP MANAGER SAID HE WOULD CALL NISSAN CORP. AND PERSONALLY SPEAK TO REGIONAL MANAGER ON OUR BEHALF. WE WOULD CALL NISSAN CORP. AND FILED A COMPLAINT ON 06/17/08. RM CALLED US ON 6/18/08 AND LEFT MESSAGE SIDESTEPPING REAR END ISSUE BY STATING TO US THAT TIRES ARE NOT UNDER WARRANTY BY NISSAN. ?? WE RETURNED CALL TO REGIONAL MANAGER TELLING HER THAT TIRES AT THIS TIME ARE NOT THE ISSUE, IT IS A DEFECTIVE REAR END, SUSPENSION OR ENGINEERING. WE JUST WANT THE PROBLEM CORRECTED. *TR

Occurrences: 1 **Injuries:** 0
Fail Date: 06/17/2008 **Deaths:** 0
Date added to database: 6/18/2008

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<p>[FILE] your own complaint on this model car.</p>	
<p>Yes, include on Custom Report</p> <p>Create Custom Report</p> <p>Create</p>	<p>CONSUMER COMPLAINT: ODI Case Number: 10221291</p> <p>Component: SUSPENSION:REAR:AXLE:SPINDLE</p> <p>Details: REAR TIRES ARE WORNOUT @ 11,000 MILES. NISSAN REPLACED 2 REAR AXLES AND REAR SUSPENSION ASSEMBLY AND 2 REAR TIRES. THEY CHANGED THE ALIGNMENT SPECS AND SAID IT WAS FINE. CONSUMER AFFAIRS DIDN'T ANSWER CALLS FOR 2 MONTHS. INSPECTOR CHECKED THE REAR TIRES THAT HAD JUST BEEN ROTATED FROM THE FRONT AND SAID THEY DIDN'T SHOW SIGNS OF BEING OUT OF ALIGNMENT. THEY WOULDNT CONTACT THEIR FACTORY IN TN / SAFETY ENGINEER WHO HAD REQUESTED THE ORIGINAL REAR TIRES BE SHIPPED TO THEM. A SIMILAR VEHICLE WHO HAD DEALERSHIP AND IT TOO HAD ALIGNMENT SPECS THAT WERE OUT AND SIMILAR TO OUR VEHICLE. WE HAVE 24000 MILES AND READY FOR A SECOND SET OF TIRES. STILL OUT OF ALIGNMENT, HAS ALWAYS BEEN OUT OF ALIGNMENT, TECHNICIANS STATE IT'LL NEVER BE IN ALIGNMENT BECAUSE THERE'S AN ENGINEERING PROBLEM. *TR</p> <p>Occurrences: 1 Injuries: 0 Fail Date: 11/04/2007 Deaths: 0 Date added to database: 3/15/2008</p> <p>[FILE] your own complaint on this model car.</p>
	<p>CONSUMER COMPLAINT: ODI Case Number: 10212267</p> <p>Component: TIRES</p> <p>Details: TIRES ARE INCOMPATIBLE WITH WINTER WEATHER DRIVING. CAR SLIDES AND DRIFTS MAKING IT UNABLE TO SAFELY HANDLE, AND DANGEROUS AS VEHICLES CONSTANTLY ATTEMPT TO PASS .THIS IS UNACCEPTABLE FOR A SIX MONTH OLD CAR. *TR</p> <p>Occurrences: 100 Injuries: 0 Fail Date: 12/17/2007 Deaths: 0 Date added to database: 12/18/2007</p> <p>[FILE] your own complaint on this model car.</p>
	<p>CONSUMER COMPLAINT: ODI Case Number: 10211501</p> <p>Component: TIRES:PRESSURE MONITORING AND REGULATING SYSTEMS</p> <p>Details: FALSE ILLUMINATION OF THE LOW TIRE PRESSURE LIGHT. LIGHT WILL ILLUMINATE RANDOMLY AND THE DEALER CANNOT FIX IT. IT HAS BEEN BROUGHT IN 4 TIMES IN THE LAST 4 MONTHS FOR IT AND THEY WON'T DO ANYTHING. IT IS TO THE POINT WHERE WHEN THE LIGHT COMES ON, I DON'T BELIEVE IT. *TR</p> <p>Occurrences: 4 Injuries: 0 Fail Date: 12/04/2007 Deaths: 0 Date added to database: 12/11/2007</p> <p>[FILE] your own complaint on this model car.</p>
	<p>CONSUMER COMPLAINT: ODI Case Number: 10205498</p> <p>Component: SUSPENSION:REAR</p> <p>Details: TL*THE CONTACT OWNS A 2007 NISSAN SENTRA. ON OCTOBER 6, 2007, THE VEHICLE WAS TAKEN TO THE DEALER FOR ITS 7,500 MILE MAINTENANCE SERVICE. THE TIRES WERE ROTATED AND BALANCED AT THAT TIME. WHILE DRIVING BETWEEN 65-70 MPH, THE STEERING WHEEL BEGAN TO VIBRATE AND SHAKE. HE CALLED THE DEALER AND THEY STATED THAT HE COULD TAKE THE VEHICLE TO A DEALER THAT WAS LOCATED CLOSER TO HIM. AT THAT TIME, HE AND THE DEALER BELIEVED THE TIRES JUST NEEDED TO BE ALIGNED. WHEN HE TOOK THE VEHICLE TO ANOTHER DEALER, THEY FOUND THAT THE REAR SUSPENSION NEEDED TO BE REPLACED IN ADDITION TO THE TWO TIRES THAT WERE JUST ROTATED FROM THE REAR TO THE FRONT. THE VEHICLE IS CURRENTLY STILL WITH THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 7,700.</p> <p>Occurrences: 1 Injuries: 0 Fail Date: 10/06/2007 Deaths: 0 Date added to database: 10/12/2007</p> <p>[FILE] your own complaint on this model car.</p>
<p>0 No Reports</p> <p>Create Custom COMPLAINTS Report</p> <p>Go to top of Safety Station</p>	

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times. Be persistant, especially if its under warranty.

Go durring a busy time when theres other customers around. Dont be crude, just make sure other customers can hear yu.

Explain that you looked online and talked to friends at work and have heard of it from other people and read about it online.

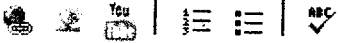
After they fineley aknowledge there may be a problem and they try to fix it three times, it becomes a Lemmon and they have to give you your money back or give you another vehicle of equal value.

Keep all reciepts and papers and everything in case it becomes a legal issue.

Good luck.

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2007 Nissan Sentra

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User opinions for 2007 Nissan Sentra

Comment on deanoble (see profile)'s user opinion:
6 - Good

"2007 Sentra Rear End Problems" (Return to full user opinion)
same rear end issues

Comment by jonathank1981 (see profile) - June 3, 2008

I'm having the same rear end problem on my 08. The tires are shot to hell, but the front tires are fine. This is obviously not an isolated incident. The dealer hasn't been very helpful. We should contact nissan

Reply to this comment Return to user opinion
 Report offensive post

2 replies

I had a bad accident with my 2007 nissan sentra
 Comment by phillyjaye1 (see profile) - July 11, 2008

my rear wheel had when on me and my 2007 nissan had rolled over from the rear. I called nissan about the problem and they sent an inspection person came a week later to look it over and said he can't find anything wrong. nissan needs to look at this rear wheel problem more. looking for help.

Rear alignment problem - dealer no help so far.
 Comment by Kman.S (see profile) - July 16, 2008

I have the same problem. At less than 30k miles my rear tires were completely worn out. The front tires wore down evenly. The rears wore more on the outer edges and the driver side has flat spots/uneven wear. The dealer wouldn't check the alignment without charging me. Out of spite, I went to an independent shop for an alignment which clearly showed the rear alignment problem. I haven't gone back to my dealer yet. I am going to call Nissan first. Any luck with your dealer/Nissan?

2 replies

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of 2007 Nissan Sentra

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Tags: reverse, G Shocks, sentra, replacing springs, replacing shocks



Rear end problem on nissan sentra 2007 (by 2 users)

posted by mcksally on Jun 17, 2008

Report abuse

I have been experiencing severe rear tire wear on my 2007 Nissan Sentra. The front tires are fine. I have read of this problem on other sites and realize that many people have been experiencing this fault with their Sentra's. This includes both the 2007 and 2008. I have become very frustrated with our dealership refusal to acknowledge this problem and their reversal of blame. What is Nissan doing to rectify this problem and where can I go to get this fixed?

Have the same problem? Click Here



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1 Other User Has The Same Problem

Comment by KmanS, posted on Jul 17, 2008

My rear tires wore out much faster than the fronts on my '07 Sentra. This should never happen in a front wheel drive car. On first visit to the dealer, I got nowhere. Now I am seeing many more similar complaints. I am going to contact Nissan directly about this.

Best Solution

posted on Jun 17, 2008



Buschchris1

Rank: Guru

Rating: 85%, 111 votes

None most likely.

When the the amount of probelems gets high enough, they may do something but not likely because the cost of a recall is more than what it costs to Pay people to settle out of court " if it gets that far" or its cheaper to lose a few customers. This is true with any part on a car.

If " A " (the recall) cost more than " B " the average out of court settlement, Then "C", they dont do one.

Even if it causes accident related Deaths.

Most likely the issue is due to too much weight on one side in the back, an alignment issue, Bad frame design or bad parts like shocks and springs.

If its that severe than i would take it to them and explain that you have reciepts for replacing that same tire over and over. get them to look at it at least three

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Nissan Sentra Sway Bar

needs this for 2007 Nissan (cars)

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2008-06-11 cuyahoga falls, OH

You could contact the attorney general and get them for the lemon law...it says that you have to give the company 3 times to correctly fix the same problem or 8 separate problems within 12 months...I have a 2008 and have had mine in 3 times for service in 4 months. Our head service manager is a real piece of work. He blames us for everything...When we first bought the car and drove it off the lot, it had 27 miles. While driving it, we realized it was out of alignment. I called the sales person who told the head service manager. He tried to blame us...she told him that we had only had the car for 1/2 hour and it only had 27 miles on it. The moon roof was leaking and leaving streaks the color of the adhesive on my headliner and more recently my paint started peeling off the front bumper...which of course, he tried to blame on us. I am making a complaint with the attorney general and nissan about him directly. view

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The Car Community - Car Comments and Car Complaints

2007 NISSAN SENTRA User Comment / Complaint

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2009-08-11 02:51:50 cuyahoga falls, OH

You could contact the attorney general and get them for the lemon law. It says that you have to give the company 3 times to correctly fix the same problem or 8 separate problems within 12 months...I have a 2008 and have had mine in 3 times for service in 4 months. Our head service manager is a real piece of work. He blames us for everything. When we first bought the car and drove it off the lot, it had 27 miles. While driving it, we realized it was out of alignment. I called the sales person who told the head service manager. He tried to blame us...she told him that we had only had the car for 1/2 hour and it only had 27 miles on it. The moon roof was leaking and leaving streaks the color of the adhesive on my headliner and more recently my paint started peeling off the front bumper, which of course, he tried to blame on us. I am making a complaint with the attorney general and nissan about him directly.

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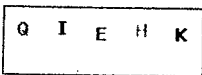
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2007 Nissan Mt. Carmel, PA

My son bought a 2007 nissan sentra s on July 27, 2007. This vehicle has broke down on 08/03/07, 08/07/07, 08/10/00 and as of today it is still at a nissan dealer. The problem with this vehicle is that three times the while driving along for no reason it the car speed drops to 5 mph. The first time it happened was at development and no other traffic. When this happened the car would only go 5 mph. no faster. The second time this happened my son had two clients in the car and was able to get off the highway. The third time this happened my son and I were returning home. we were traveling up a two lane road with many vehicles going both ways, as we got half way up the hill this happened again. we had no place to pull off and almost go hit from behind. thank god the driver was able to get around us. we had to put the 4 ways on and was only able to go 5 mph to the top of the hill. still with no place to pull off the road i told my son to drift the car down the hill into our home town. my son drives this car on interstate highways every day to go to work if this happens on that highway while everyone is going 65 mph he is not going to time to get off the road. I have contacted nissan and complained and they told me they will fix the problem that was the second time it broke down. I feel this car is unsafe to be on any highway. view

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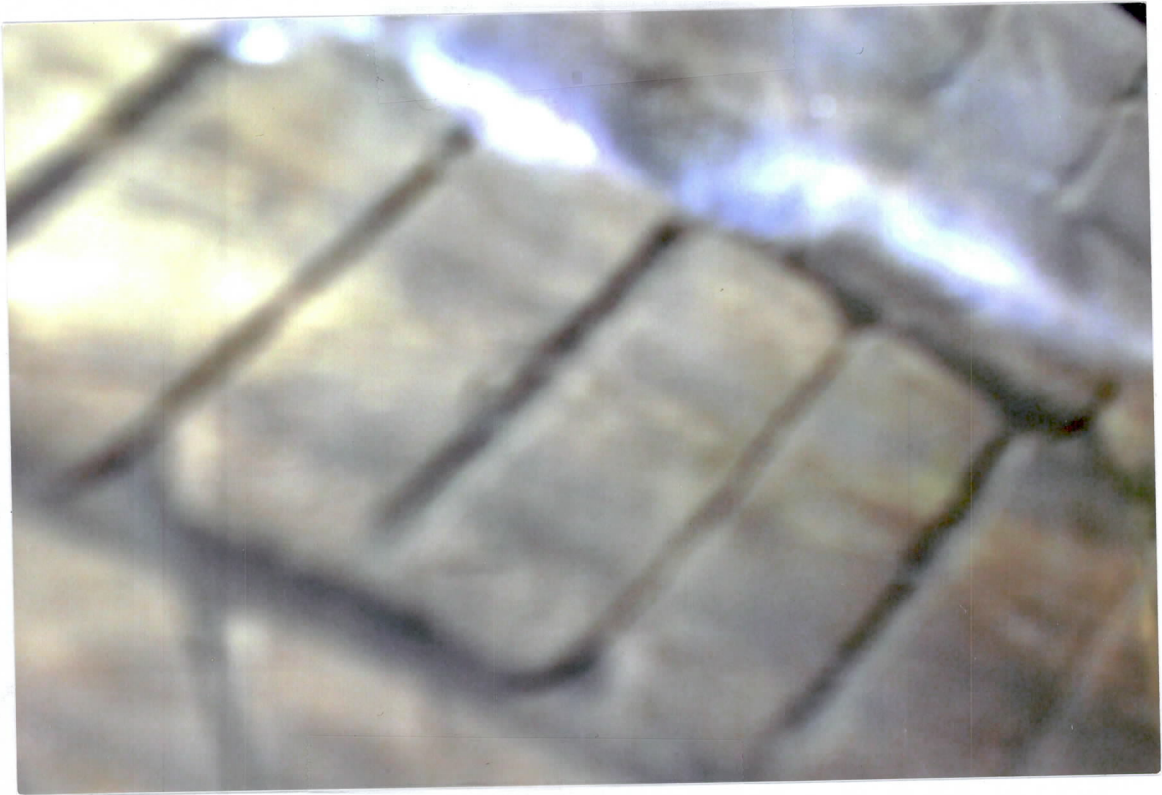
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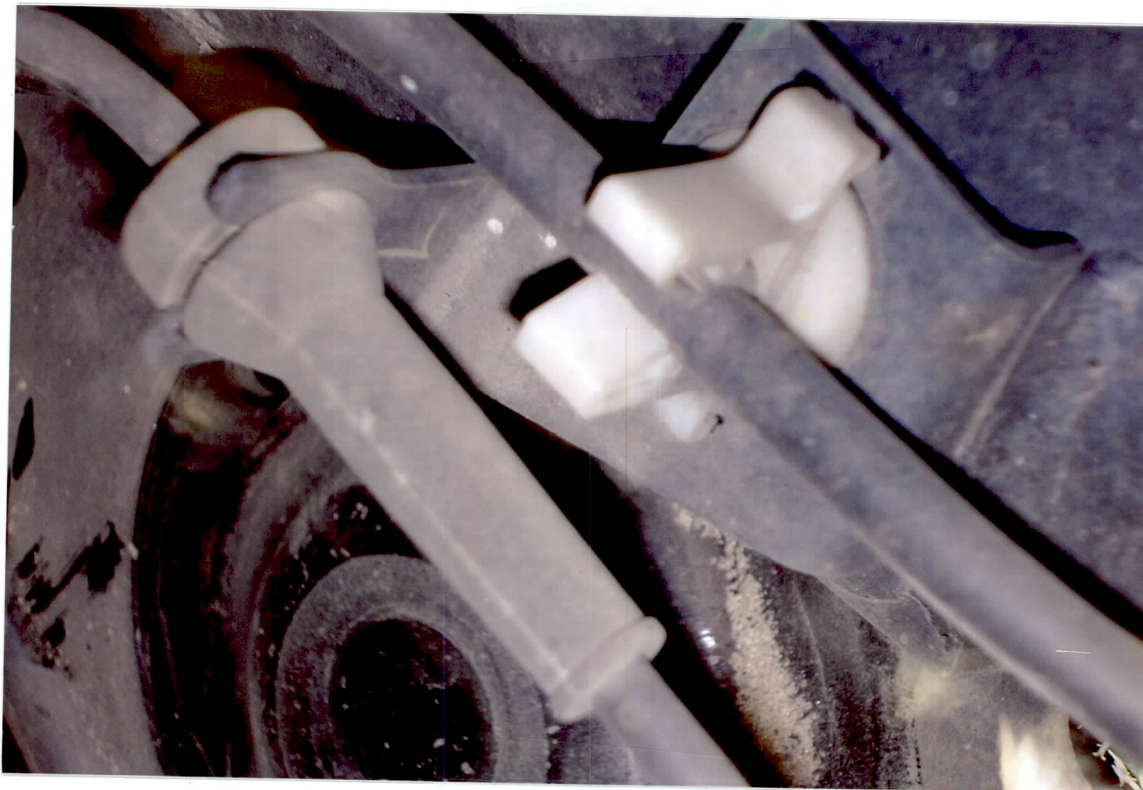
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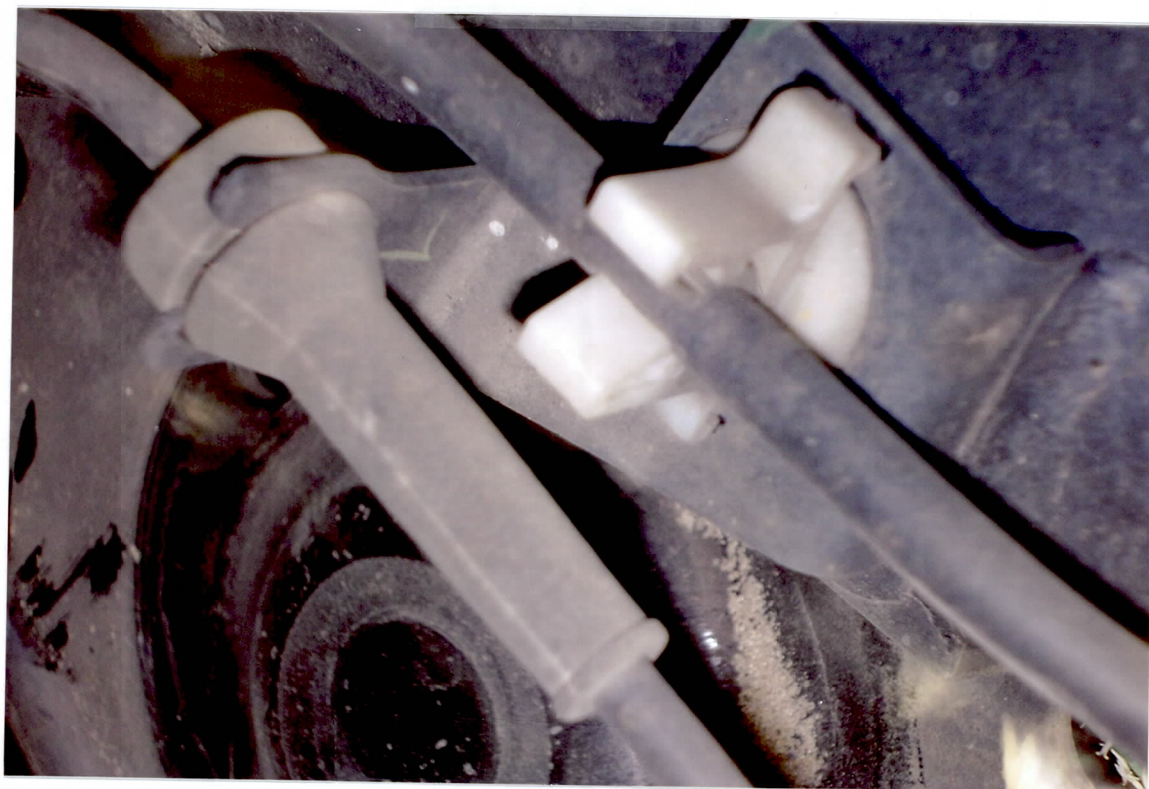
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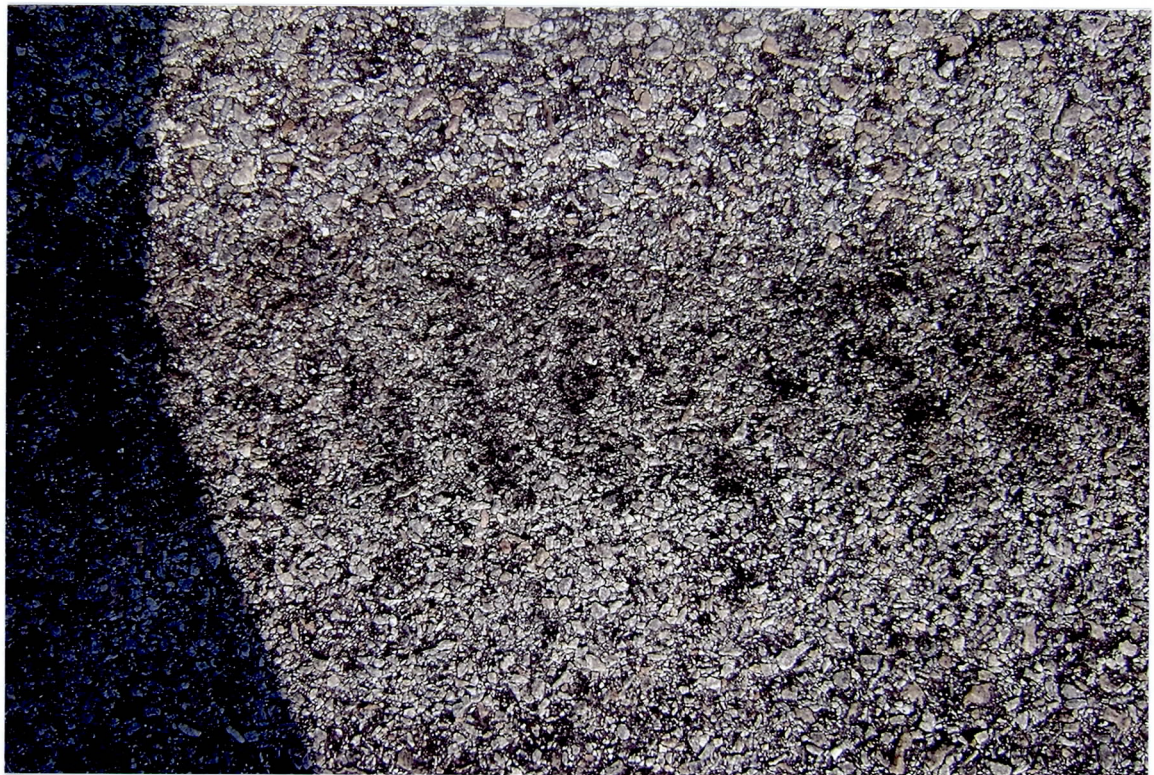














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