



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2008 AUG -4 AM 7:07
11-JUL-2008

Repository
Reference No.
10233877

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City FORT LARAMIE State WY Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTZR45E621 _____ Make FORD Model RANGER Model Year 2002
Date Purchased _____ Dealer's Name and Telephone Number _____ Engine: _____ Fuel Type: _____
Original Owner Dealer's City _____ State _____ Zip Code _____ No: Cylinders _____
Transmission Type Antilock Brakes Powertrain _____ Vehicle Component Code 021000 SUSPENSION:FRONT
 Cruise Control Multiple Failure: _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-JUN-2008 Failure Mileage 94000 Failure Speed 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD RANGER. WHILE DRIVING 65 MPH, THE CONTACT HEARD A RUMBLING SOUND COMING FROM THE FRONT PASSENGER SIDE TIRE. HE EXAMINED THE VEHICLE AND NOTICED THAT THE PASSENGER SIDE FRONT WHEEL BEARING WAS VERY LOOSE. THE CONTACT DID NOT NOTICE ANY DIFFERENCES IN THE VEHICLE BEFOREHAND AND THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALER. THE VEHICLE HAS BEEN REPAIRED BY THE CONTACT. THE CURRENT AND FAILURE MILEAGES WERE 94,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*Explanation Page Inclosed
Thank You
Also Parts Receipts 1*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



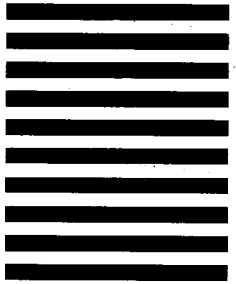
**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Advance Auto Parts

Keep the wheels turning.

Store # 01951
 (308) 632-4142
 805 W. 27th STREET
 SCOTTS BLUFF NE 69361
 6/12/2008 16:36:31 REG 04
 Cashier: Rebecca W.

ITEM	QTY	PRICE	TOTAL
BEARING HUB ASSEMBLY NA 18445522			
515013	1	\$233.98	\$233.98
1 YEAR REPLACEMENT IF DEFECTIVE			
2002 Ford Ranger			
4.0L 245 - V6 FI - E			
DRIVE SHAFT NEW GSP 15870276			
NCV11110	1	\$79.88	\$79.88
LIMITED LIFETIME REPLACEMENT			
2002 Ford Ranger			
4.0L 245 - V6 FI - E			
Sub Total			\$313.86
Tax @ 7.0000%			\$21.97
Total			\$335.83
Check Payment			\$335.83

*Rear Front Seal
 To C.U. shaft
 causing me to
 purchase the
 complete C.U. shaft!!*

Scan to RETURN items

Z23C31224S1CXB



Transaction #3086

Thank you for shopping at Advance Auto Parts

WARRANTY INFORMATION AVAILABLE AT STORE
 RECEIPT REQUIRED FOR RETURNS

Shop Online

or

Join Our Winning Team by applying
 at www.advanceautoparts.com

CUSTOMER COPY

*I did the Repair myself
 This problem could have cost in
 upwards of \$1000.00 to have
 repaired*

2002 Ford Ranger
4x4 Front Grease Seal
defect

To Add, to the Front Page Explanation
My sealed Front wheel bearing with
A. B. S. brakes failed on June 12 2008.
I noticed after looking behind or in
back of the wheel, the seal was twisted
apart. When I dismantled the front Pass
enger side Suspension I was very mad
about what I found. This rear seal
twists against a dust cover while turning
and after a short period of miles pro
bably twists apart. Then dirt, water,
sand, snow, etc gets inside a cuped
metal dust cover and ruins the bearing.

Both front bearing seals have twisted off.
on my Ford Ranger Pick up. The drivers
side is also going to be a costly repair.

This is a very unsafe problem for the
not mechanically inclined driver. The
driver might think it is just worn
brake pads, or a bad tire, or not
notice the problem at all. The
wheel bearing could come apart shortly
after the first sign of the problem.

causing an accident. I have four
years of auto tech training. I am an
Auto Mechanic. The solution to the
problem (I think) would be to put
the proper type seal on a side type
steel lips like most other 4x4s. If your
board has any questions call Mr.

Thank You