



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

2008 JUL 1-888-NHTSA-0-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-JUL-2008

Repository ☐

Reference No.
10233827

OWNER INFORMATION (Type or Print)

Name

Address

City

VENTURA

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, please provide an address to the vehicle manufacturer.
Signature of Owner _____ Date 7/21/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3N1CB51D2YL

Make

NISSAN

Model

SENTRA

Model Year

2000

Date Purchased

9/2/2000

Dealer's Name and Telephone Number

Team Nissan, Oxnard, CA

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

021000 SUSPENSION:FRONT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-JUN-2008

Failure Mileage
50000

Failure Speed
23

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 NISSAN SENTRA. WHILE DRIVING APPROXIMATELY 23 MPH OR GREATER, THE CONTACT HEARD A LOUD GRINDING NOISE COMING FROM THE FRONT END OF THE VEHICLE. THERE WERE NO WARNING LIGHTS ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND THEY STATED THAT THE FAILURE WAS RELATED TO THE ATTACHMENT BOLTS FROM THE FRONT SUSPENSION. THE VEHICLE HAS NOT BEEN REPAIRED. THE CONTACT WAS DISPLEASED TO KNOW THAT THERE WAS A RECALL, IN WHICH HIS VIN WAS EXCLUDED. HE EXPERIENCED THE SAME FAILURE THAT WAS MENTIONED IN THE RECALL. THE RECALL NUMBER WAS UNKNOWN. THE FAILURE MILEAGE WAS 50,000 AND CURRENT MILEAGE WAS 60,000.

Recall No# NTB01-040B from 9/17/2001

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Identified same front-end suspension problem described
in Recall # NTB01-0403

Recall for applied VINs for 2000 Sentra includes
range 3N1CB51** [REDACTED] thru 385976

Nissan states my VIN# is excluded from recall.

(talked to Nissan Customer Support Regional Specialist (Shannon Roberts))
even though my VIN# falls within that range and has the problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

OXNARD CA 930

21 JUL 2008 PM 1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

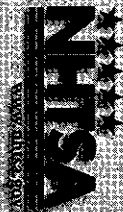
or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

SAFERCARGOV

Vehicle: Recalls

Recall - Suspension Component Replacement Update

100148

Reference:
NTB01-040B

Date:
September 17, 2001

VOLUNTARY RECALL CAMPAIGN 2000-01 SENTRA; FRONT SUSPENSION BOLTS

IMPORTANT:

THIS BULLETIN HAS BEEN REVISED. This amended version of NTB01-040 updates the Applied Vehicle information by adding VIN ranges for the 2000 model year Sentra. Due to the additional VIN ranges, the number of vehicles potentially affected has changed (see below). Attach this bulletin (NTB01-040b) to the front cover of previously released paper copies of NTB01-040. The full length version of this bulletin (NTB01-040a) currently resides in ASIST.

CAMPAIGN I.D. # / NHTSA # : PM103/01V-174

APPLIED VEHICLE:
2000-01 Sentra (B15)

APPLIED VINs:

2000 Sentra:
3N1CB51**YL322412 - 385976 ←
3N1DB51**YL020096 - 020126
3N1BB51**YL001863 - 105857

2001 Sentra:
3N1CB51**L391002 - 495483
3N1DB51**L020201 - 020689
3N1BB51**L002001 - 126152

NOTE:

Use Service Comm to confirm campaign eligibility.

INTRODUCTION

Nissan has determined that some 2000 and 2001 model year Nissan Sentra vehicles may have a defect which relates to motor vehicle safety. There is a possibility that one or more of the attachment bolts for the front suspension lower control arms on the left and right side may break as a result of not being manufactured correctly. Broken attachment bolts could cause unusual noise from the front of the vehicle and/or vibration felt through the steering wheel when hitting bumps and could also affect the steering. If these symptoms are not noticed or are ignored, all of the control arm attachment bolts could break. This would cause difficulty in steering the vehicle and could result in loss of control of the vehicle and a crash.

NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 100,000.

Lower control
bolts

#102148

S E R V I C E - C O M M

07/09/08 13:26:00

CICSWB06

PRIMARY DATA

NMC MODEL: 42210

VIN: 3N1CB51D2YL

00 SENTRA GXE

AUTOMATIC EMISSIONS CERTIFICATION: CALIFOR

MANUFACTURE DATE: 06/06/00

PLANT: AGUASCALIENTES, MEX.

IN-SERVICE DATE: 09/02/00

RETAIL DATE: 09/02/00

PDI DATE: 06/23/00

SELLING DEALER: TEAM NISSAN

OXNARD

CA

-----VIN WARRANTY EXCLUSIONS ON PNC-----

PNC -----DESCRIPTION----- PNC -----DESCRIPTION-----

NO PNC WARRANTY EXCLUSIONS

-----OUTSTANDING SERVICE/RECALL CAMPAIGNS-----

--NUMBER-- -----DESCRIPTION----- --NUMBER-- -----DESCRIPTION-----

NO OUTSTANDING CAMPAIGNS

NO CONTRACTS EXIST

ENTER = CONTINUE N = NEXT VEHICLE M = RETURN TO SERVICE-COMM MENU =>

File Num / Rep name
6214097