



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-JUL-2008

Repository

Reference No. 10233779

OWNER INFORMATION (Type or Print)

Name

Address

City HUMBLE

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/17/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5NPEU46C56H

Make

HYUNDAI

Model

SONATA GLS

Model Year

2006

Date Purchased

7/10/06

Dealer's Name and Telephone Number

Humble Hyundai 832-644-4000

Engine:

No: Cylinders 4

Fuel Type:

Regulated gas

Original Owner

Dealer's City

Humble TX

State

TX

Zip Code

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

front wheel drive

Vehicle Component Code

140000 AIR BAGS

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-JUL-2006

Failure Mileage

30000

Failure Speed

0

DCS - occupant safety classification system (air bags)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

File

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HYUNDAI SONATA. SPORADICALLY, THE AIR BAG DISCONNECTED LIGHT ILLUMINATES FOR THE PASSENGER SEAT. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THEY COULD NOT DUPLICATE THE FAILURE. THE CONTACT HAS ATTEMPTED TO HAVE THIS FAILURE CORRECTED EVER SINCE THE VEHICLE WAS PURCHASED. THERE ARE CURRENTLY SIX SAFETY RECALLS FOR THIS YEAR, MAKE, AND MODEL VEHICLE: NHTSA CAMPAIGN ID NUMBER'S 08V161000 (AIRBAGS), 08E021000 (HEADLIGHTS), 06V23400 (EQUIPMENT LABEL), 06V180000 (HEADLIGHTS), 05V377000 (FRONT SEAT RECLINER), AND 05V316000 (SUSPENSION). THE CONTACT STATED THAT HE HAS NEVER RECEIVED A SAFETY RECALL NOTICE AND, WHEN HE CALLED THE DEALER AND MANUFACTURER, HE WAS INFORMED THAT THEY DID NOT HAVE ANY RECALL INFORMATION AND COULD NOT REPAIR THE VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

For the past 2 yrs, Humble Hyundai has attempted to fix the OCS passenger air bag malfunction which shuts off the air bag when my wife is occupying the seat. They have ① replaced the front seat, ② replaced the front seat belts ③ repaired the driver's air bag control - & finally just said "We can't fix it" "Take it some where else". I have contacted the district & National offices - lots of runaround - no results. I have consistently maintained that this is a life threatening defect as the air bag deactivates when we are traveling free...

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

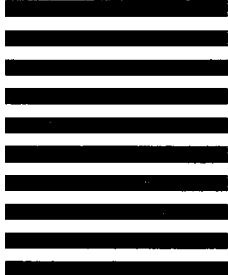
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



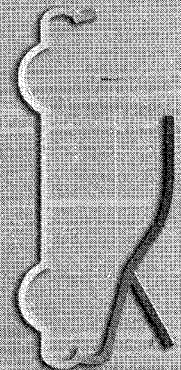
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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