



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-JUL-2008

Repository ☐

Reference No.
10233542

OWNER INFORMATION (Type or Print)

Name

Address

City

WOODLAND

State

TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, you agree to provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 7/31/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11D03

Make

NISSAN

Model

ALTIMA

Model Year

2003

Date Purchased

7-3-07

Dealer's Name and Telephone Number

Tom Penco NISSAN 281 821-4000

Engine:

No: Cylinders

Fuel Type:

4

REG

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

2.5 Liter - Gas

Vehicle Component Code

063110 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: EMISSION

Multiple Failure: -

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-JUL-2008

Failure Mileage
75000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 NISSAN ALTIMA. WHILE STARTING THE IGNITION, THE SERVICE ENGINE WARNING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE ENGINE LOST POWER AND SHUT OFF. THE VEHICLE WAS RESTARTED AND THEN TAKEN TO AN AUTHORIZED DEALER. THE TECHNICIAN STATED THAT THE FAILURE WAS RELATED TO THE CRANK SENSOR. CURRENTLY, THE VEHICLE IS BEING REPAIRED AT THE AUTHORIZED DEALER FOR THE CRANK SENSOR. THE FAILURE AND CURRENT MILEAGES WERE 75,000.

ON ONE OCCASION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

247646

601318


**TOM PEACOCK
NISSAN**


P.O. Box 90300, Houston, Texas 77290
15300 North Freeway · I-45 North (Dallas Freeway) Exit 63 Airtex
DIRECT SERVICE LINE (281) 233-6444
NISSAN (281) 821-4000

INVOICE

 DUPLICATE 1
PAGE 1

 THE WOODLANDS, TX
HOME BUS:

SERVICE ADVISOR: 4880 LAKIESHA DAVIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SUPER BLAC	03	NISSAN ALTIMA	1N4AL11D01		76391/76391		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07JUL03 IS							
07JUL03 DD	07JUN03		17:00 08JUL08		98.00	CASH	08JUL08
R.O. OPENED		READY	OPTIONS: STK:N33235 DLR: ENG:2.5 Liter Gas				
			TRN:ATM 1)NO CONTRACTS 2)NO CAMPAIGNS 3)11-25-3				
10:14 08JUL08		14:00 08JUL08	DWM				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	C/S	THE	SES	LAMP ON			
		LINE	LINE				

LINE LINE

125 BARRIENTES, JOSE LIC#: JB

CPN

1 23731-6N21A CRANKSHAFT

PARTS:	42.00	LABOR:	295.00	OTHER:	0.00	TOTAL LINE A:	337.00
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76391 2.5HR INSTALLED NEW CRANK SENOR, FOUND CODE P0335

CUSTOMER PAY ENVIRONMENTAL WASTE CHARGE FOR REPAIR ORDER 17.70

THANK YOU FOR YOUR BUSINESS. OUR GOAL IS TO
EXCEED YOUR EXPECTATIONS BY PROVIDING AN
EXCELLENT SERVICE EXPERIENCE. IF YOU HAVE
ANY QUESTIONS, PLEASE CONTACT YOUR SERVICE
CONSULTANT OR SERVICE MANAGEMENT.

CHARGE

JUL 08 2008

Tom Peacock Nissan, Inc., including its agents, employees and representatives, (collectively "Dealer") and Customer mutually agree to submit to binding arbitration, pursuant to the Federal Arbitration Act, 9 U.S.C. § 1-16, or the Texas General Arbitration Act, Tex. Rev. Civ. Stat. Ann., Art. 224-236-8, as may be amended and applicable, or the common law of the State of Texas, or federal common law, as may be applicable, any and all disputes (of any kind whatsoever, including, but not limited to, disputes based upon the common and/or statutory law of the State of Texas) which may arise (in any way whatsoever) between them and which relate to or involve or arise out of the purchase, sale, lease, use, repair, service, testing or possession of any vehicle sold, leased, repaired, serviced, tested or possessed by Dealer and/or purchased, leased or used by Customer.

Dealer and Customer mutually agree to submit any dispute (as previously identified and described) to binding arbitration before the Better Business Bureau in Houston, Harris County, Texas, in accordance with the procedures and rules of the Better Business Bureau.

Dealer and Customer further mutually agree that their agreement to arbitrate may be specifically enforced by a court and that a court may enter an enforceable judgment on any arbitration award. Dealer and Customer further mutually agree that binding arbitration and any award resulting therefrom shall be the exclusive method for the resolution of any dispute between them.

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	295.00
PARTS AMOUNT	42.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	17.70
TOTAL CHARGES	354.70
LESS INSURANCE	0.00
SALES TAX	4.93
PLEASE PAY THIS AMOUNT	359.63

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE