



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

02-JUL-2008

Repository ☐

Reference No.

10233015

OWNER INFORMATION (Type or Print)

Name

Address

City

GOLDEN VALLEY

State

AZ

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1KT245T2X2

Make Kit
Companion
R.V.

Model

RM2652

Model Year

2002

Date Purchased

Jan 2004

Dealer's Name and Telephone Number

Dillon's R.V. City (1-800-618-6678)

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

APACHE JUNCTION, AZ

State

AZ

Zip Code

85207

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

350000 EQUIPMENT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JUL-2008

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 KIT COMPANION RV. THE VEHICLE HAS A DOMETIC REFRIGERATOR, MODEL RM2652. THE CONTACT NOTICED A YELLOWISH RESIDUE COMING FROM THE REFRIGERATOR, WHICH INDICATED THAT IT WAS LEAKING AMMONIA. SEVERAL DAYS LATER, THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 08E032000 (EQUIPMENT). SHE IMMEDIATELY CALLED DOMETIC AND WAS INFORMED THAT BECAUSE THE VEHICLE EXCEEDED ITS WARRANTY, SHE WOULD BE RESPONSIBLE FOR THE REPAIR COSTS. THE FAILURE HAS NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE NOT APPLICABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Golden Valley, AZ

8-30-2008

NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN.

To whom it May Concern

I've enclosed the Safety Recall Notice. What is totally idiotic is all of the Models years (1997 Thru 2003) ARE all out of warrenty.

IF A COMPANYS Product is defective AND they KNOW it, SHOULDN'T IT BE replaced warrenty or NO warrenty?

DOMETIC KNOWING FULL WELL THE EXPIRATIONS, STILL SENT THIS OUT.

SHOULDN'T they HAVE SENT "Your Refridgerator is Defective, don't USE IT, Remove and Replace it, BY THE way you'll absorb the cost."

What upsets me the most is THIS HAS NOT BEEN the practice in America. But then again ITS AMERICAN BUSSINESS NAMES BUT the product is made out of America. I guess one day they'll wake up and START MAKING things in America then maybe then they'll STAND Behind their Products Again.

Sincerely



DOMETIC / STERICYCLE
2670 EXECUTIVE DRIVE, STE A
INDIANAPOLIS, IN 46241

FIRST CLASS MAIL
U. S. POSTAGE PAID
PERMIT#2886
KANSAS CITY, MO

SAFETY RECALL NOTICE



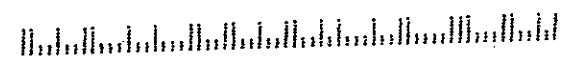
21597493

Event 1668

1091692

GOLDEN VALLEY AZ

8641384873 H038





Subject: Extreme RVs Dometic Refrigerator Recall
NHTSA Recall # 08-252

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Extreme RVs has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured equipped with Dometic refrigerators. This decision was based on information provided by Dometic Corporation that a defect exists in some of the refrigerators that Dometic manufactured between April 1997 and May 2003 for installation in recreational vehicles. Extreme RVs installed these refrigerators in recreational vehicles that it manufactured from April 1997 to May 2003.

The Problem:

A fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

Affected Units:

The potentially affected refrigerators have the following model numbers:

NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862, RM3662, RM3663, RM3862, RM3863

The possibly affected units have serial numbers beginning with the following combinations:

713xxxxx through 752xxxxx

801xxxxx through 852xxxxx

901xxxxx through 952xxxxx

001xxxxx through 052xxxxx

101xxxxx through 152xxxxx

201xxxxx through 252xxxxx

301xxxxx through 319xxxxx.

model # RM2652 prod # 92114 40-44

Serial 131 00193 VIN # 1KT245T2X2

free service (is affected)

don't not operate on LP Gas

If you own one of the above units, it requires immediate service and continuing use could pose a potential safety hazard.

don't use electric lighter.

Please do not simply go to a dealer or service center without an appointment, since some facilities will not be performing this work, and the ones that are doing the work will need to obtain the appropriate parts from us. Please bring this letter with you at the time of your scheduled service.

- 2-09 called & did complaint
- 6) If the repair facility fails or is unable to rework this noncompliance without charge and within a reasonable time, please contact us at the number provided above so we can attempt to resolve the problem. You may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

CORTN, Conf # ODI 10233015

- 7) If you previously paid to repair or replace a Dometic refrigerator that failed due to this defect, you can be reimbursed for your costs pursuant to Dometic's Pre-Notification Reimbursement Program. To be eligible for reimbursement under that Program, you must complete and submit the required form and provide the necessary documentation. The Program and form can be obtained by calling 1-888-446-5157.

If You No Longer Own This Recreational Vehicle:

If you are no longer the owner of the recreational vehicle, we would greatly appreciate you furnishing us with the name and address of the new owner by calling 1-888-446-5157.

You May Receive More Than One Mailing In Regards To The Recall:

To reach as many customers as possible, Extreme RVs and Dometic will each send notifications in regards to this recall. Be advised that though you may receive multiple notifications, all pertain to this same, single recall.

Your safety and satisfaction with your Extreme RVs product are important to us and we regret any inconvenience to you.

Sincerely,

Extreme RVs

Called 2-2-09 9am

Ours is not under warranty anymore & they won't pay it, its our out of pocket expense

Out door RV + Center 757-5352

Travis 757-9339



IMPORTANT

Dometic Recall Information

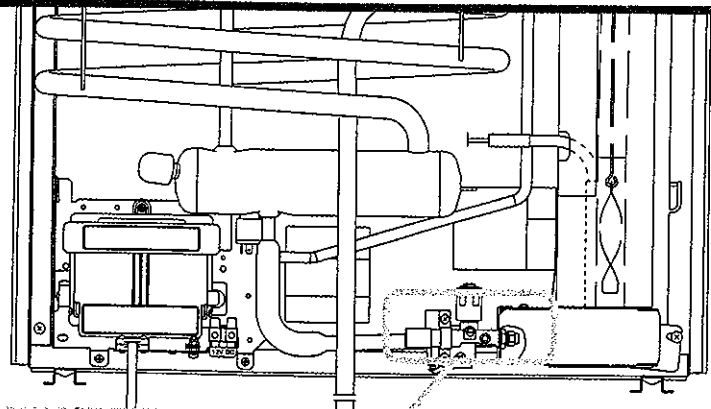
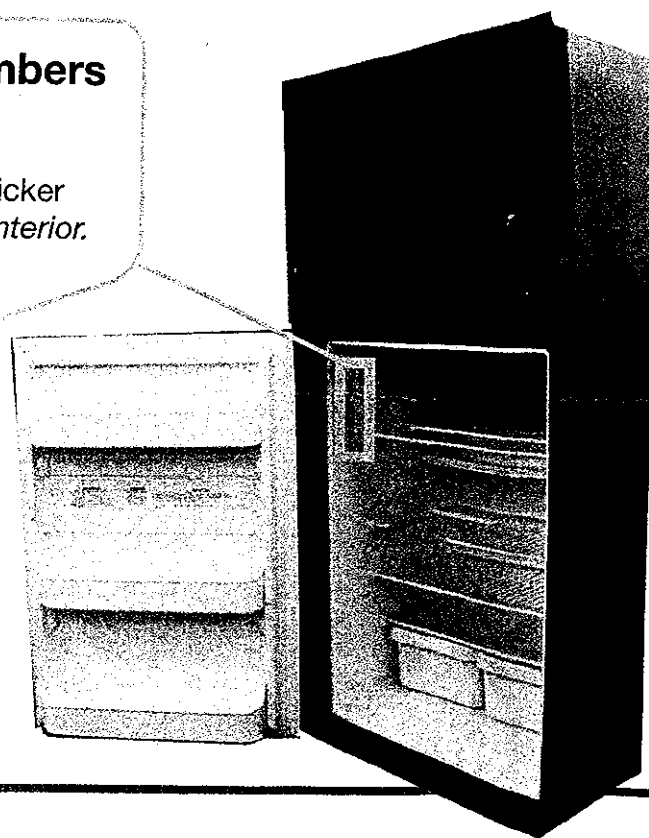
SERIAL NUMBER/GAS VALVE INSTRUCTIONS

RECALL 06E-076

Where to find the serial and model numbers on your Dometic refrigerator

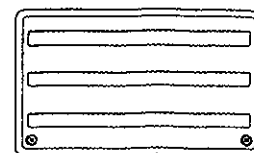
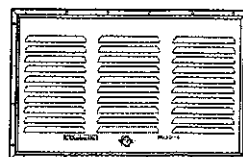
The serial and model numbers are both located on a sticker inside the fridge door. *It could be on either side of the interior.*

Remember, the model number starts with RM or NDR, and the serial number is 8 digits long.



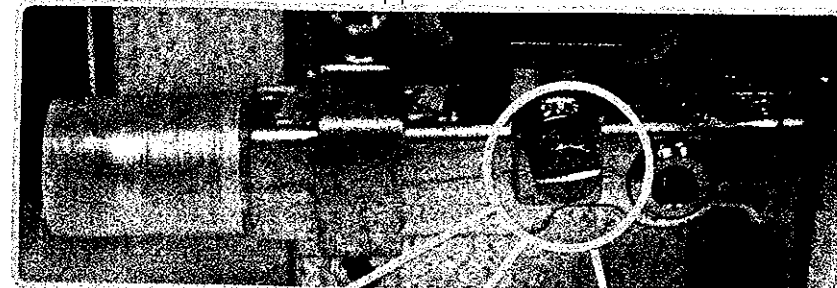
How to close the gas valve on your Dometic refrigerator

The manual gas valve is located at the back of your refrigerator near the floor as seen in the diagram to the left. Access the back of your refrigerator by removing the vent on the side of your coach. The vent will look like one of the two following illustrations:



The gas valve is opened and closed by adjusting a screw. To close the valve, use either your fingers or a flat-head screwdriver to turn the screw 1/4 turn clockwise.

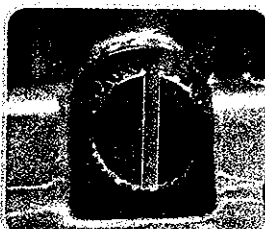
The valve is closed if the flathead slot in the screw runs up and down. The valve is still open if the flathead slot in the screw runs side to side.



Open



Turn Clockwise



Closed