



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

2008 JUL 29 PM 1:58:12
DASH-2-DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

01-JUL-2008

Repository

Reference No.
10232921

OWNER INFORMATION (Type or Print)

Name

Address

City BAKERSFIELD

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 7/18/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

JH2RC46124M

Make

HONDA

Model

VFR800

Model Year

2004

Date Purchased
3-15-08

Dealer's Name and Telephone Number
Fred Cummings Honda

Engine:
No: Cylinders

Fuel Type:

4

Original Owner

Dealer's City
Bakersfield

State

CA

Zip Code

93301

Transmission Type

man

Antilock Brakes

Cruise Control

Powertrain

800cc V4

Vehicle Component Code

117000 DIGITAL INSTRUMENT PANEL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
28-JUN-2008

Failure Mileage
12550

Failure Speed
55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 HONDA VFR800. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER 07V359000 (ELECTRICAL SYSTEM, WIRING). WHILE DRIVING BETWEEN 55-60 MPH, THE INSTRUMENT PANEL SHUT OFF. WHEN HE EXITED THE FREEWAY, THE INSTRUMENT PANEL BEGAN WORKING AGAIN. WHEN HE MERGED BACK ONTO THE FREEWAY, EVERYTHING WORKED NORMALLY, EXCEPT THE SPEEDOMETER. THE CONTACT STATED THAT THE SPEEDOMETER CONTINUOUSLY FLUCTUATED ON AND OFF. HE DOES NOT WANT TO RIDE THE VEHICLE BECAUSE HE DOES NOT WANT TO GET A SPEEDING TICKET. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 12,550.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

after Wiring harness was replaced the VFR owner had the same problems with the Dash lights and speedometer error after thier recall was complete. Called Honda Customer service and told them the people had the same problem and was told that I would have to pay the diagnostic fee if they could not find a problem. I feel this is a poor excuse for a attempt to solve the problem. This is a safety issue and Honda should find a better way of finding a solution to the problem

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

BAKERSFIELD CA 933

MOJAVE CA

21 JUL 2008 PM 2 T

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

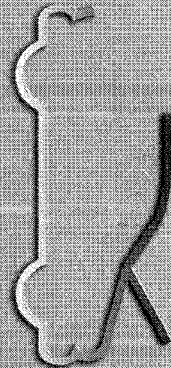
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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Ave SE Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

