

VEHICLE SAFETY NOTIFICATION

CL-10232871-1468

June 18, 2008

2008 JUN 26 AM 10:56

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building,
Washington, DC 20590

Re: Lexus Model ES300 – Year 2003
Vin#: JTHBF30G636 [REDACTED]
Vehicle Mileage: 25,137 miles

Owners: [REDACTED]

Subject: Sudden Vehicle Acceleration

DETAILS: We acquired our new Lexus ES300 in April 2003 at a Sarasota Florida dealership. My husband and I had selected the Lexus based on our research and findings that it was a high quality automobile with a manufacturer that was consumer oriented. Built with safety features that we had confidence in.

On May 21, 2008 that confidence was shattered. On that morning, I arrived for an appointment at a small shopping center in Tallahassee Florida. As I drove into an open parking space, I stopped the car and put it in "park". Suddenly, for no reason the car jerked forward. I pushed down on the brake but the car "jolted forward" at which time I pushed down harder on the brake. The car accelerated forward! Over a cement bumper, over the walkway, and into a brick column. (See Below).

I guess I was "lucky". I was not injured, and the "crash" did not injure anyone else. As is evident, there was both vehicle and property damage.

My husband and I are concerned that the Lexus we drive has "a problem". We can repair the car and the building. But what if there had been injuries or loss of life.....

I submit this notification to your department (NHTSA), and Lexus/Toyota for review and/or investigation.

Thank you

Sincerely

[REDACTED]

Tallahassee, FL [REDACTED]

This photo shows the results



cc: Lexus – USA Headquarters
Toyota Motor Sales, U.S.A., Inc.

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