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2008 JUN 26 AM 10: 51

EXHIBIT RECEIVED
2008 JUN 25 P 10: 51



Hilo, HI
June 18, 2008

NHTSA
U.S. Dept of Transportation
Washington, DC 20590

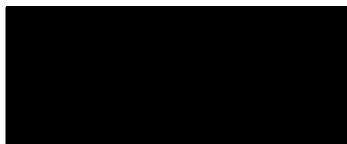
Re: Reporting of Safety Defects for Pontiac-GMC

Dear Sirs;

Attached please find a copy of a letter of complaint to PONTIAC-GMC regarding the way the Interior Rear-View Mirror is constructed. Small plastic pieces have fallen from the back of the mirror and the mirror will not stay in place but sags toward the floor.

I pray that you give my complaint consideration and do not deem this issue as frivolous. There have been several tragic accidents in Hawaii involving children being run over by family vehicles whose drivers did not see them as they were backing up. I need a reliable interior rear-view mirror.

Sincerely,



MC
6/26/08
10:51
KB

[REDACTED]
Hilo, HI [REDACTED]
June 18, 2008

PONTIAC-GMC Customer Assistance Center
P O Box 33172
Detroit, MI 48232-5172

Re: Reporting Safety Defects to General Motors

Dear Sirs;

We are the owners of your model 2004 Envoy and wish to report a defect in the **INTERIOR REAR-VIEW MIRROR**. A plastic ring that holds the mirror firm in the swivel has broken and we have found several small pieces of it on the interior floor. The mirror is now loose and will not stay in position, a condition that is *a considerable safety issue for me*. I have come to realize how often I rely on the mirror to check traffic and pedestrians around my vehicle.

Our local GM dealership has informed me that the Bumper to Bumper Limited Warranty expired in 2007. The estimate to replace the mirror will be \$461 plus taxes, which is highly annoying to me seeing that there was no excessive or undue wear and tear on the mirror but rather a design flaw.

Please count this letter as a complaint about the design of the interior rear-view mirror. **Model TT15506 2004 Envoy SLE 4WD, 4-door; VIN 1GKDT13S642** [REDACTED]

Sincerely,

[REDACTED]
Cc: NHTSA

