



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 9:39
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 26-JUN-2008
Repository
Reference No. 10232410

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WILDWOOD State MO Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/26/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1N4BA41E45C [REDACTED]
Make NISSAN Model MAXIMA Model Year 2005
Date Purchased _____ Dealer's Name and Telephone Number _____ Engine: _____ Fuel Type: _____
Original Owner Dealer's City _____ State _____ Zip Code _____ No: Cylinders _____
Transmission Type Antilock Brakes Cruise Control Powertrain _____ Vehicle Component Code 220000 SEATS
Multiple Failure: _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 23-JUN-2008 Failure Mileage 88000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 NISSAN MAXIMA. THE CONTACT STATED THAT THE FRONT PASSENGER SEAT HEATING SWITCH FAILED AND CAUSED THE SEAT TO OVERHEAT. THE FAILURE ALSO AFFECTED THE STEERING COLUMN AND IT CAN NO LONGER BE ADJUSTED UP, DOWN, OR SIDEWAYS. IT REMAINS IN THE LOCKED POSITION. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE HEATED SEAT SWITCH WAS THE CAUSE OF THE FAILURE. THE DEALER REPLACED THE SWITCH AT THE COST OF \$210. THE MANUFACTURER WILL NOT PROVIDE REIMBURSEMENT BECAUSE THEY HAVE NOT RECEIVED ANY COMPLAINTS. THEY FURTHER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 05V512000 (SEATS:FRONT ASSEMBLY:POWER ADJUST). THE FAILURE AND CURRENT MILEAGES WERE 88,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

It was not the seat heater switch - it was the seat adjuster switch. It is very similar to the complaint with the lumbar switch which a recall was issued for. This is certainly a safety hazard for a switch that moves the seat and steering column every time you start the car.

USA
03 JUL
2008

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

JUL 14 2010
SECURITY OPERATIONS

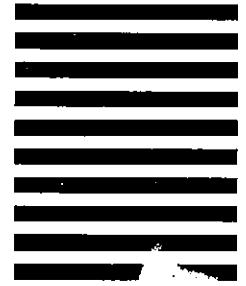


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

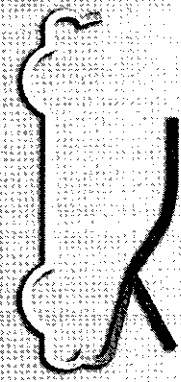
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



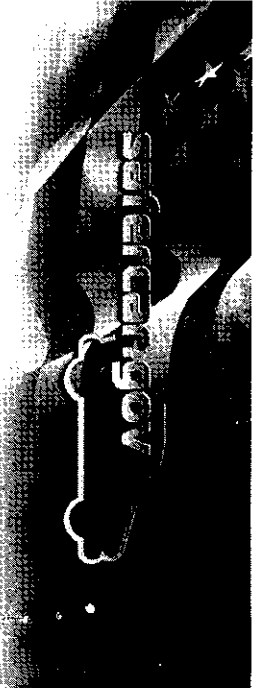
**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Invoice #: 153518

Tag #: T758

Customer #: 6364587975

Service Advisor: 24549 JIM SISCO



Moore Nissan/Jeep

15908 Manchester Road - Ellisville, MO 63011
(636) 394-0330
www.mooreaautogroup.com

WILDWOOD, MO
HOME: [REDACTED] BUS: [REDACTED]
E-MAIL: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
BLUE	05	NISSAN MAXIMA	1N4BA41E45	[REDACTED]	88659	88659			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
04SEP04			17:00 25JUN08			CASH	26JUN08 15:13	07:24 25JUN08	15:13 26JUN08

OPTIONS: DLR:0 ENG:3.5 Liter Gas

LIST NET TOTAL

As our way of saying
Thank You,
Please use this coupon for

\$3.00 Off Your
Next Lube, Oil
& Filter Service

Cannot be combined with any other offer.

Expires: 24Oct08



A C/S THE SUNROOF ONLY WORKS IN VENT MODE.
NRM NEED TO REPLACE SUNROOF SWITCH

25 KEVWITCH,BRIAN LIC#: BRIAN K

CN3 hrs.

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE A: \$ 0.00

88659

B C/S THE POWER SEATS AND STEERING COLUMN WORK INTERMITANTLY.
REPAIR REPLACED DR. SEAT SWITCH

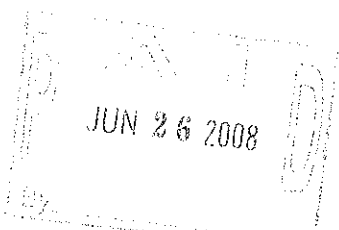
25 KEVWITCH,BRIAN LIC#: BRIAN K

CN3 hrs.

1 87317-ZK49A SWITCH ASM 54.38 54.38

LABOR: 158.03 PARTS: 54.38 OTHER: 0.00 TOTAL LINE B: \$ 212.41


88659 VERIFY LEFT FRONT SEAT QUIT AT TIME, NOTICE A BURNING ODOR
ONCE THE SEAT QUIT WORKING, REMOVE DRIVER SEAT AND FOUND THE SEAT ADJ
SWITCH WAS PINCYH BETWEEN THE SEAT FRAM AND THE ADJ ARM CAUSING THE
WIRE TO SHORT OUT. REPLACE THE SEAT SWITCH.



Customer Copy

I want to thank you for allowing us to service your vehicle.

Ron Moore



Award Winning Service



FIVE STAR
★★★★★

SERVICE HOURS:
MONDAY - SATURDAY
7:00 AM - 6:00 PM

Your Next Service Is Due At 91659 miles or 24Sep2008
Appointments: 636-394-0330

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

LABOR AMOUNT	158.03
PARTS AMOUNT	54.38
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	212.41
ADJUSTMENTS	(0.00)
SALES TAX	3.52
PLEASE PAY THIS AMOUNT	215.92

THANK YOU!