



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

2008 JUL 28 14:58:05 HSH-2-DOT (1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

25-JUN-2008

Reference No. 10232297

OWNER INFORMATION (Type or Print)

Name

Address

City BROOKSVILLE

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner Date 07/14/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GCCS14X2

Make CHEVROLET

Model S10

Model Year 1997

Date Purchased 12/96

Dealer's Name and Telephone Number CASTRIOTA CHEVROLET (727) 819-5300

Engine: No: Cylinders 6

Fuel Type: GASOLINE

Original Owner [X]

Dealer's City HUDSON

State FL

Zip Code 34667

Transmission Type AUTOMATIC

[X] Antilock Brakes [X] Cruise Control

Powertrain RWD

Vehicle Component Code 136000 VISIBILITY:WINDSHIELD WIPER/WASHER

Multiple Failure: YES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-JUN-2006

Failure Mileage 14000

Failure Speed 0

VISIBILITY WINDSHIELD WIPER/WASHER

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment [] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

[] Yes [X] No

[] Yes [X] No

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 CHEVROLET S10. WHEN ATTEMPTING TO SHUT OFF THE WINDSHIELD WIPERS, THEY FAILED TO RETURN TO THE CORRECT POSITION ON THE WINDSHIELD. SHORTLY AFTER, THE WINDSHIELD WIPERS FAILED AGAIN AND WOULD SPORADICALLY CHANGE SPEED. THE NEXT TIME THE CONTACT ATTEMPTED TO USE THE WIPERS, THEY WERE COMPLETELY INOPERABLE. HE REALIZED THAT HE WAS EXPERIENCING THE SAME FAILURE AS NOTED IN NHTSA CAMPAIGN ID NUMBER 03V159000 (VISIBILITY:WINDSHIELD WIPER/WASHER); HOWEVER, THE DEALER STATED THAT THE VIN WAS NOT INCLUDED IN THE RECALL. THE CONTACT WOULD BE RESPONSIBLE FOR THE REPAIR COSTS. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 14,000 AND CURRENT MILEAGE WAS 20,400.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.