



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 15 AM 9:41
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

24-JUN-2008

Reference No.
10232192

OWNER INFORMATION (Type or Print)

Name

Address

City WASHINGTON

State DC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization or address to the vehicle manufacturer.
Signature of Owner _____ Date 7/8/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

19UUA65525A

Make

ACURA

Model

TL

Model Year

2005

Date Purchased

6-10-05

Dealer's Name and Telephone Number

POLLANKA ACURA 703-502-3711

Engine:

No: Cylinders

6

Fuel Type:

91 oct

Original Owner

☒

Dealer's City

CHANTILLY

State

VA

Zip Code

20151

Transmission Type

MANUAL

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT wheel

DRIVE

Vehicle Component Code

102000 POWER TRAIN:MANUAL TRANSMISSION

Multiple Failure:

Yes

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-NOV-2005

Failure Mileage

3000

Failure Speed

40

TRANSMISSION (SYNCHRO-ISSUE)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 ACURA TL. WHILE DRIVING 40 MPH AND SHIFTING INTO THIRD GEAR, THE VEHICLE POPPED OUT OF GEAR AND APPROXIMATELY 15% OF THE TIME IT WOULD NOT SHIFT AT ALL. THE DEALER CHANGED THE TRANSMISSION FLUID WHICH REMEDIED THE ISSUE FOR A MONTH. HE WAS ALSO TOLD THAT THERE WAS NO SERVICE BULLETIN RELATED TO THE ISSUE. THE MANUFACTURER ALSO REFUSED TO ASSIST HIM. THE CURRENT MILEAGE WAS APPROXIMATELY 27,000 AND THE FAILURE MILEAGE WAS APPROXIMATELY 3,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The gear Box Does Not Engage properly into 3rd gear. Sometimes it may pop out of 3rd gear. This problem occurs about 10-15% of the time. It is Apparent THAT the problem is with the "Synchro", i.e. A defect in the Transmission. This is A SAFETY HAZARD. Honda, After 2 years, Replaced the transmission.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SUBURBAN MD 208

08 JUL 2008 PM 1 T

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation

National Highway Traffic Safety Administration

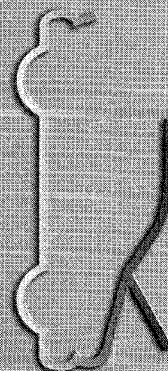
Office of Defects Investigation, NVS-210

1200 New Jersey Ave SE

Washington, DC 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

