



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
1-888-DASH-2-DOT 2008 JUL -8  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

AM 10:02  
24-JUN-2008

Repository ☐

Reference No.  
10232161

**OWNER INFORMATION (Type or Print)**

Name

Address

City

DARIEN

State

CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, this report will be sent to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 6/30/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WAULT64B13N

Make  
AUDI

Model  
A6

Model Year  
2003

Date Purchased

Apr 26, 2003

Dealer's Name and Telephone Number

AUDI OF FAIRFIELD

Engine:

No: Cylinders

Fuel Type:

gas  
fuel

Original Owner

☒

Dealer's City

FAIRFIELD

State

CT

Zip Code

06825

6

Transmission Type

Quattro

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

070000 FUEL SYSTEM, GASOLINE

Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
01-MAY-2007

Failure Mileage  
38000  
40,655

Failure Speed  
0

fuel odor and leakage following fill up. Required replacement tank.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 AUDI A6. APPROXIMATELY ONE YEAR AGO, THE CONTACT SMELLED A STRONG ODOR OF GASOLINE WHENEVER HE PLACED FUEL IN THE VEHICLE. HE ALSO NOTICED FUEL LEAKING ON THE GARAGE FLOOR. HE ASSUMED THAT HE WAS PLACING TOO MUCH FUEL INTO THE VEHICLE. IN THE BEGINNING OF JUNE OF 2008, THE CONTACT MADE SURE TO FILL THE VEHICLE TO THE CORRECT AMOUNT TO AVOID ANY FUEL LEAKAGE. WITHIN HALF AN HOUR OF PARKING THE VEHICLE, THE CONTACT SMELLED A STRONG GASOLINE ODOR AND NOTICED A MUCH LARGER PUDDLE OF GASOLINE UNDERNEATH THE VEHICLE. HE CALLED THE DEALER AND WAS ADVISED TO HAVE THE VEHICLE TOWED; HOWEVER, THE CONTACT REFUSED AND DROVE THE VEHICLE TO THE DEALER. A DIAGNOSIS WAS PERFORMED AND THEY STATED THAT THERE WAS A CRACK IN THE CHECK VALVE OF THE FUEL TANK THAT COULD NOT BE REPAIRED. THE ENTIRE FUEL TANK NEEDED TO BE REPLACED. THE CONTACT PROCEEDED WITH THE REPAIRS, WHICH WERE COMPLETED WITHIN A WEEK. THE FAILURE MILEAGE WAS 38,000 AND CURRENT MILEAGE WAS 40,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FS 4/6/08 6/11/08 3:35

Mark Cook  
Rob



**Audi of Fairfield**  
450 Scofield Avenue  
Fairfield, CT 06825  
Local 203-335-3919  
CT Toll Free 800-633-1107

|                 |                                             |                                        |                              |                                  |                                 |
|-----------------|---------------------------------------------|----------------------------------------|------------------------------|----------------------------------|---------------------------------|
| CUSTOMER NO.    | ADVISOR<br><b>ROBERT JOSEPH</b>             | 30030                                  | TAG NO.                      | INVOICE DATE<br><b>06/11/08</b>  | INVOICE NO.<br><b>AUCS66740</b> |
|                 | LABOR RATE<br><b>115.00</b>                 | LICENSE NO.                            | MILEAGE<br><b>40,655</b>     | COLOR<br><b>LIGHT SILVER</b>     | STOCK NO.<br><b>3N058111</b>    |
|                 | YEAR / MAKE / MODEL<br><b>03/AUDI/A6/A6</b> | VEHICLE I.D. NO.<br><b>WAULT64B13N</b> |                              | DELIVERY DATE<br><b>04/26/03</b> | DELIVERY MILES                  |
|                 | F.T.E. NO.                                  | P.O. NO.                               | R.O. DATE<br><b>06/06/08</b> | PRODUCTION DATE                  |                                 |
| RESIDENCE PHONE | BUSINESS PHONE                              | COMMENTS                               |                              |                                  |                                 |
|                 |                                             |                                        |                              | MO: 40658                        |                                 |

| JOB# 1 CHARGES |     |                                                             |             |             |                      |
|----------------|-----|-------------------------------------------------------------|-------------|-------------|----------------------|
| LABOR          |     | FUEL SYSTEM                                                 |             | HOURS: 8.50 | TECH(S): 30013 40000 |
| J# 1 09AUZ     |     | CUST SAYS RAW GAS SMELL & DRIP FROM GAS TANK AFTER FILL-UP. |             |             | 977.50               |
|                |     | DRIP IS COMING FROM NEAR L/S GAS TANK STRAP. CAR WAS STORED |             |             |                      |
|                |     | FOR 7 MONTHS. TANK HAD 3/4'S GAS DURING STORAGE.            |             |             |                      |
| PARTS          | QTY | FP-NUMBER                                                   | DESCRIPTION | LIST PRICE  | UNIT PRICE           |
|                | 1   | 4B0-201-075-BL                                              | TANK        | 1341.25     | 1341.25              |
|                | 10  | N-101-969-01                                                | CLIP        | 1.24        | 1.24                 |
|                | 2   | N-024-504-4                                                 | CLIP        | 6.08        | 6.08                 |
|                | 1   | 4B0-919-133                                                 | GASKET      | 27.10       | 27.10                |
|                | 2   | 8E0-919-133-G                                               | WASHER      | 15.38       | 15.38                |
|                | 2   | 191-253-141-F                                               | CLAMP       | 40.04       | 40.04                |
|                | 1   | N-100-980-01                                                | CLIP        | 3.16        | 3.16                 |
|                | 1   | N-102-020-01                                                | CLIP        | 3.16        | 3.16                 |
|                | 1   | N-102-555-01                                                | CLIP        | 3.16        | 3.16                 |
|                | 1   | N-102-020-01                                                | CLIP        | 3.16        | 3.16                 |
|                | 1   | N-904-119-01                                                | CLIP        | 1.08        | 1.08                 |
|                | 1   | N-PNC-LAM-P                                                 | CLAMP       | 2.39        | 2.39                 |
| TOTAL - PARTS  |     |                                                             |             |             | 1519.86              |

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE SAME PERIOD. STORAGE CHARGES WILL BE IMPOSED 48 HRS. AFTER COMPLETION OF REPAIRS AT \$20.00 PER DAY.

CLIENT AUTHORIZATION X \_\_\_\_\_

#### SERVICE HOURS

7:30 AM - 5:30 PM  
MONDAY - FRIDAY  
8:00 AM - 3:00 PM  
SATURDAY

LOANER CARS AVAILABLE BY APPOINTMENT  
SALES: (203) 335-0666  
PARTS: (203) 336-0946

ON BEHALF OF THE SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

#### STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

CLIENT SIGNATURE

The Reynolds and Reynolds Company ERAINTIN SF621541 G (10)

|                |  |                                     |                     |                                         |                     |
|----------------|--|-------------------------------------|---------------------|-----------------------------------------|---------------------|
| JOB# 1 TOTALS  |  |                                     |                     | LABOR                                   | 977.50              |
|                |  |                                     |                     | PARTS                                   | 1519.86             |
|                |  |                                     |                     | JOB# 1 JOURNAL PREFIX AUCS JOB# 1 TOTAL |                     |
|                |  |                                     |                     | 2497.36                                 |                     |
| JOB# 2 CHARGES |  |                                     |                     |                                         |                     |
| -----          |  |                                     |                     |                                         |                     |
| LABOR          |  | *4 WHEEL ALIGNMENT                  |                     | HOURS: 2.60                             | TECH(S):30013 40000 |
| J# 2+45AUZ06   |  | CUSTOMER REQUESTS 4 WHEEL ALIGNMENT |                     |                                         | 199.95              |
| -----          |  |                                     |                     |                                         |                     |
| JOB# 2 TOTALS  |  |                                     |                     | LABOR                                   | 199.95              |
|                |  |                                     |                     | JOB# 2 JOURNAL PREFIX AUCS JOB# 2 TOTAL |                     |
|                |  |                                     |                     | 199.95                                  |                     |
| -----          |  |                                     |                     |                                         |                     |
| MISC           |  | CODE                                | DESCRIPTION         | CONTROL NO                              |                     |
| JOB # A        |  | SS                                  | SHOP SUPPLY CHARGES |                                         | 8.99                |
|                |  |                                     |                     | TOTAL - MISC                            | 8.99                |



**Audi of Fairfield**  
450 Scofield Avenue  
Fairfield, CT 06825  
Local 203-335-3919  
CT Toll Free 800-633-1107

|                 |                                                  |                          |                                  |                                 |
|-----------------|--------------------------------------------------|--------------------------|----------------------------------|---------------------------------|
| CUSTOMER NO.    | ADVISOR<br><b>ROBERT JOSEPH</b>                  | TAG NO.<br><b>30030</b>  | INVOICE DATE<br><b>06/11/08</b>  | INVOICE NO.<br><b>AUCS66740</b> |
|                 | LABOR RATE<br><b>115.00</b>                      | LICENSE NO.              | COLOR<br><b>LIGHT SILVER</b>     | STOCK NO.<br><b>3N058111</b>    |
|                 | YEAR / MAKE / MODEL<br><b>03/AUDI/A6/A6</b>      | MILEAGE<br><b>40,655</b> | DELIVERY DATE<br><b>04/26/03</b> | DELIVERY MILES                  |
| DARIEN, CT      | VEHICLE I.D. NO.<br><b>W A U L T 6 4 B 1 3 N</b> |                          | SELLING DEALER NO.               | PRODUCTION DATE                 |
|                 | F.T.E. NO.                                       | P.O. NO.                 | R.O. DATE<br><b>06/06/08</b>     |                                 |
| RESIDENCE PHONE | BUSINESS PHONE                                   | COMMENTS                 | MO: 40658                        |                                 |

**TOTALS**

\*\*\*\*\*  
\* [ ] CASH [ ] CHECK CK NO. [ ] \*  
\* [ ] VISA [ ] MASTERCARD [ ] DISCOVER \*  
\* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE \*  
\*\*\*\*\*

TOTAL LABOR.... 1177.45  
TOTAL PARTS.... 1519.86  
TOTAL SUBLET... 0.00  
TOTAL G.O.G.... 0.00  
TOTAL MISC CHG. 8.99  
TOTAL MISC DISC 0.00  
TOTAL TAX..... 162.38  
**TOTAL INVOICE \$ 2868.68**

THANK YOU FOR YOUR BUSINESS!!

IF YOUR VISIT WAS LESS THAN EXCELLENT IN ANY WAY,  
PLEASE CALL JON SUMNER AT 203-335-3919.  
OR E-MAIL ME AT JSUMNER@PENSKEAUTOMOTIVE.COM

CUSTOMER SIGNATURE

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, LABOR AND PARTS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE SAME PERIOD. STORAGE CHARGES WILL BE IMPOSED 48 HRS. AFTER COMPLETION OF REPAIRS AT \$20.00 PER DAY.

CLIENT AUTHORIZATION x

**SERVICE HOURS**

7:30 AM - 5:30 PM  
MONDAY - FRIDAY  
8:00 AM - 3:00 PM  
SATURDAY  
LOANER CARS AVAILABLE BY APPOINTMENT  
SALES: (203) 335-0666  
PARTS: (203) 336-0946

ON BEHALF OF THE SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER (DATE)  
OR AUTHORIZED PERSON

**STATEMENT OF DISCLAIMER**

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

CLIENT SIGNATURE