



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-1-DOIT 9:40
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUN-2008

Repository ☐

Reference No.
10232057

OWNER INFORMATION (Type or Print)

Name

Address

City

GERMANTOWN

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/30/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

VWVND63B131

Make

VOLKSWAGEN

Model

PASSAT

Model Year

2003

Date Purchased

10/12/02

Dealer's Name and Telephone Number

Antwerpen VW 8065 Ritchie Hwy 410-760-6300

Engine:

No: Cylinders

GL 1.8 5spd man.

Fuel Type:

Premium

Original Owner

☐

Dealer's City

Pasadena

State

MD

Zip Code

21122

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

070000 FUEL SYSTEM, GASOLINE

Multiple Failure:

5spd Manual

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-JUN-2008

Failure Mileage
71000

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

her husband was

TL*THE CONTACT OWNS A 2003 VOLKSWAGEN PASSAT. WHILE DRIVING 40 MPH, THE CONTACT SMELLED GASOLINE. SHE APPROACHED A STOP SIGN AND HEARD A POP SOUND. THE CONTACT LOOKED OUT HER WINDOW AND NOTICED FLAMES COMING FROM THE WHEEL WELL ON THE FRONT PASSENGER SIDE OF THE VEHICLE. SHE AND HER CHILDREN EXITED THE VEHICLE AND CALLED THE FIRE AND POLICE DEPARTMENTS. A POLICE REPORT WAS FILED. THE INSURANCE COMPANY WAS NOTIFIED AND BEGAN RESEARCHING AVAILABLE RECALLS. THE CONTACT FOUND A RECALL RELATED TO THE FAILURE, BUT THE NHTSA CAMPAIGN NUMBER WAS UNKNOWN. THE FAILURE AND CURRENT MILEAGES WERE 71,000.

her husband

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.