



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008

FOR AGENCY USE ONLY 100148

Date Received **JUN 30 PM 1:01** Repository

Reference No. 10231485

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City **CHESTERFIELD** State **VA** Zip Code _____

Daytime Telephone Number _____
Evening Telephone Number _____
E-mail Address _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO because problem is unrelated to vehicle mfg.
In the absence of an authorized signature, please print name or address to the vehicle manufacturer.
Signature of Owner _____ Date **6/23/08**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **1G1BL52F55**
Make: **CHEVROLET** Model: **CAPRICE** Model Year: **1995**
Date Purchased: **11-13-98** Dealer's Name and Telephone Number: **"Plect car" from Federal Reserve Bank of Richmond** Engine: **5.7 L** Fuel Type: **Gasoline**
Original Owner: Dealer's City: **Richmond** State: **VA** Zip Code: **23286** No. of Cylinders: **8**
Transmission Type: **Automatic** Antilock Brakes Cruise Control Powertrain: **2 wheel drive**
Vehicle Component Code: **194000 TIRES:VALVE**
Multiple Failure: _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): **04-JUN-2008** Failure Mileage: **107694 / 820** Failure Speed: **55**
Description: **Valve stem cracked where it emerged from metal wheel, causing sudden, complete tire deflation**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: **GOODYEAR** Tire Model (Name or Number): **INTEGRITY XNWRPTL** Tire Size (Example P215/65R15): **P* 225/70R15**
DOT No. (Example: DOTM19ABC036): **DOT MDU11MHR 3007** Original Equipment Prior Repair **Replacement tires** Failure Location: **PASSENGER SIDE FRONT**
Tire Component Code: **194000 TIRES:VALVE** Tire Failure Type: **Crack + broken valve stem**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: **0** Number of Deaths: **0** Reported to Police: **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

~~TL*THE CONTACT OWNS A 1995 CHEVROLET CAPRICE. WHILE DRIVING 55 MPH THE CONTACT HEARD A FAINT "POOF" SOUND. SHE PULLED OVER TO INSPECT THE VEHICLE AND NOTICED THAT THE FRONT PASSENGER SIDE TIRE WAS FLAT. SHE HAD JUST PURCHASED FOUR NEW VALVE STEMS AND HAD FOUR NEW TIRES INSTALLED, MOUNTED, AND BALANCED FIVE DAYS PRIOR TO THE FAILURE. SHE CALLED AAA AND THE REPRESENTATIVE STATED THAT THIS WAS THE SECOND VALVE STEM FAILURE HE HAD ENCOUNTERED IN LESS THEN A WEEK. HE REPLACED THE TIRE WITH A SPARE. SHE DROVE THE VEHICLE TO HER RESIDENCE AND PARKED THE VEHICLE IN THE GARAGE. THE FAILURE AND CURRENT MILEAGES WERE 107,694.~~

May 30, 2008: The owner had Allen Tire Inc. install 4 new tires, new valve stems, balance, etc. (odometer 107,694) Invoice enclosed.
OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

problem vehicle mfg.
where it emerges from metal wheel

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

June 4, 2008: While driving at 55 mph, the owner heard a faint "poo" sound. She pulled over to inspect the vehicle and noticed the front passenger side tire was flat on the ground, with the wheel rim supporting the car.

(odometer 107,820 = 126 miles and 5 days after new tires were installed)

The AAA tow truck driver commented that this was the second valve stem failure that he had encountered in less than 1 week. He installed the spare donut tire. The owner drove the vehicle to her house (11.2^{elapsed} miles since valve stem failure).

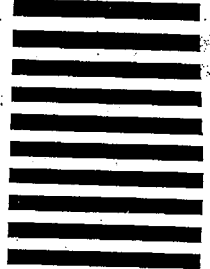
The vehicle has been parked in garage at owner's house + the tire remains unrepaired. ATTACH ADDITIONAL SHEETS IF NECESSARY (odometer 107,831)

Ms Margaret A Deck
PO Box 295
Chesterfield, VA 23832-0004

Official Highway
Information
1200 New Jersey Avenue SE
Washington, DC 20077-9382
Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES




BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



If so:


Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



ALLEN TIRE INC

4110 W HUNDRED RD
 CHESTER, VA 23831
 (804) 748-6471
 FEDERAL TAX ID# 541076085

Date Code
 RF 3007
 RR 3007
 LR 3007
 LF

INVOICE
G-111673

PAGE: 01 COPY: 01

05/30/08 05/30/08
 03:51 PM 05:07 PM
 TERR: 7956
 NONSIG: 197378

BILL TO:
 CHESTERFIELD, VA

PHONE 1.....
 PHONE 2.....
 DATE REQUESTED 05/30/08
 TIME REQUESTED
 RETURN PARTS.. NO
 SALESMAN..... 059 / 059
 PRIOR INVOICE. NEW CUSTOMER

VEH YEAR/MAKE. 95 CHEVY
 VEHICLE MODEL. CAPRICE
 VEHICLE COLOR. WHITE
 LICENSE/STATE. [REDACTED]
 ODOMETR IN/OUT 107694 / 107694
 VEHICLE ID #.. 1G1BL52P5SR
 P O NUMBER.... 1258

ACCOUNT # [REDACTED] COB TC CUST# TYPE/STATE PAYMENT METHOD
 2 01 07140 0 VA CHECK

SLSM	TECH	PRODUCT CODE	BC	QTY	DESCRIPTION	PARTS	LBR/EXCISE	LINE TOTAL
059		402-392-436-0 QTY. 4 NO.	R	4	P225/70R15 100S S1 INTEGRITY XNWRPTL	97.58	.00	390.32
059	041	041-263	R	4	NEW VALVE STEM			
059	041	044-263	R	4	WHEEL BALANCE - COMPUTER SPIN	2.75	.00	11.00
059	059	093-709	R	4	TIRE DISPOSAL CHARGE	4.00	5.00	36.00
						2.50	.00	10.00

THANKS TO LOYAL CUSTOMERS AND EMPLOYEES WE ARE CELEBRATING 28 YEARS OF AUTOMOTIVE EXCELLENCE. 1978-2006
 WE HAVE COMPETITIVE PRICES ON MICHELIN, BRIDGESTONE, DUNLOP AND PRIVATE BRANDS. ASK US FOR A QUOTE.
 CALL 1-800-452-6272 NAPA AUTOCARE "PEACE OF MIND" NATIONWIDE WARRANTY.

er
 Laurie

Rotate/5,000 miles - no charge
 Re-balancing - can be \$35. - flat charge per set
 OK to cross tires when rotate

UNDERSTAND THAT ALL CUSTOM WHEEL LUG NUTS MUST BE RE-TORQUED AFTER 25 MILES AND CHECKED PERIODICALLY.

CUSTOMER AUTHORIZATION FOR TOTAL

AD L/F..... 10/32

INVOICE TOTAL

TREAD R/F..... 10/32

TREAD R/R..... 10/32

(signature)

PARTS TOTAL..... 427.32
 LABOR TOTAL..... 20.00
 MISC SHOP SUPPLIES..... .70
 SUB TOTAL..... 448.02
 SALES TAX..... 21.40
\$473.42

SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

TREAD L/R..... 10/32

White
Stamp: 7594

Radial Tubeless

3 1485

MAX load
995 kg (2193 lbs)

3832

300 kPa (44psi) max. press.

th. valve stem that
locally at 55 mph.

re

Reference No. 1023 1485

[REDACTED]

[REDACTED]

Chesterfield VA

[REDACTED]

[REDACTED]

[REDACTED]

Right front tire with valve stem that
failed catastrophically at 55 mph.
causing flat tire