



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

18-JUN-2008

Reference No.
10231477

OWNER INFORMATION (Type or Print)

Name

Address

City

ALTA-LOMA

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/24/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WVAAM3345YD

WBAA M3345YD

Make

BMW

Model

323I

Model Year

2000

Date Purchased

Dealer's Telephone Number

Savage BMW 909 390 7888

Engine:

No: Cylinders

5-Cyl 6

Fuel Type:

Original Owner

Dealer's City

ontario

State

CA

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

141000 AIR BAGS:FRONTAL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

09-JUN-2008

Failure Mileage

89000

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 BMW 323I. WHILE DRIVING APPROXIMATELY 35 MPH, THE AIR BAG WARNING LIGHT INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE FOLLOWING DAY, THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER. THE MECHANIC STATED THAT THE FRONT DRIVER'S SIDE AIR BAG WOULD NOT DEPLOY IN THE EVENT OF A CRASH. THE CONTACT WAS ADVISED THAT THE AIR BAG BE REPLACED AT THE COST OF \$1,500. THE VEHICLE HAS NOT BEEN REPAIRED. THE VIN WAS VERIFIED, BUT APPEARS TO BE INVALID. THE FAILURE AND CURRENT MILEAGES WERE 89,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.