



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-3111
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

18-JUN-2008

Reference No.
10231450

OWNER INFORMATION (Type or Print)

Name

Address

City MEQUON

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 6/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
LAND ROVER

Model
LR3

Model Year
2005

SALAE2548SA

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

9-22-05

Land Rover Glendale 262-970-5900

No: Cylinders

Gas

Original Owner

Dealer's City

State

Zip Code

6

Gas

Glendale, WI

WI

5309

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code

190000 TIRES

Cruise Control

Multiple Failure: Yes

Auto

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
17-JUN-2008

Failure Mileage
39000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

Good Year

Wrangler HP

255/60R18

DOT No. (Example: DOTM19ABC036)

Original Equipment

Failure Location:

DOTNEY225W40407

Prior Repair

Tire Component Code

Tire Failure Type Premature wear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 LAND ROVER LR3. AFTER PLACING 8,000 MILES ON THE VEHICLE, THE INSIDE OF THE TIRES HAVE BECOME WORN TO THE CORD. THE GOODYEAR TIRES HAVE BEEN REPLACED BY THE DEALER ON THREE DIFFERENT OCCASIONS. EACH TIME THE TIRES WERE REPLACED, THEY WERE REPLACED WITH THE SAME GOODYEAR TIRES. THE VIN AND TIRE INFORMATION WERE UNAVAILABLE. THE CURRENT MILEAGE WAS 39,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

July 4, 2008

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382

To Whom It May Concern:

I own a 2005 Land Rover LR3 as described. About every 8000 to 10,000 miles a new set of tires needs to be put on this vehicle because the Tires wear out in a very irratic fashion, right through the cords on the inside of the tires. After talking to a service tech at the Land Rover dealership, he told me that the suspension was designed wrong for this vehicle particularly the control arm & bushings and they have tried to correct it with different alignment procedures. These procedures were done to my vehicle when they put new tires on it each time. I have saved the last set of tires and have all the service records for this vehicle if you are interested in inspecting them. The vehicle now has 39,000 miles on it and the fourth set of tires were just put on.

I have done some research on the internet in regards to the problem and I am not alone. I believe do to the premature wear of the tires, if nothing is done to correct the problem with these vehicles, eventually a blowout will occur on the highway possibly causing a fatality.

Sincerely,

[REDACTED]
Mequon, WI [REDACTED]
[REDACTED]