



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 JUL -8 AM 10:06
17-JUN-2008

Reference No.
10231320

OWNER INFORMATION (Type or Print)

Name

Address

City

FLORISSANT

State CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to
In the absence of an authori
Signature of Owner

Manufacturer of your vehicle?
name or address to the vehicle manufacturer.

☒ YES

Date 6/21/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4X4FCRM202

Make

FOREST RIVER

Model

CEDAR CREEK

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

REED CAMPERS (256) 880-5024

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

HUNTSVILLE

State

AL

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

350000 EQUIPMENT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
16-JUN-2008

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FOREST RIVER CEDAR CREEK TRAILER. THE VEHICLE HAS A DOMETIC REFRIGERATOR, MODEL RM2852. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 07V85000 IN REGARDS TO THE BURNER HOUSING DEFECT. THE CONTACT STATED THAT THE MANUFACTURER WOULD PAY FOR THE PACKAGE TO BE INSTALLED IN THE REFRIGERATOR. THE CONTACT WOULD HAVE TO PAY TO REGISTER THE TRAILER, FOR DIESEL FUEL WHEN PULLING THE TRAILER TO COLORADO SPRINGS, AND FOR INSURANCE FOR THE TRAILER. THE CONTACT DID NOT BELIEVE THAT HE SHOULD HAVE TO DO ALL OF THIS IN ORDER FOR A RECALL TO BE REPAIRED. CURRENTLY, HE IS USING ELECTRICITY TO POWER HIS REFRIGERATOR. THE PURCHASE DATE AND PART NUMBER WERE UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Forest River letter I received says this is a safety recall because the RV refrigerator could catch fire if not repaired. The serial # of the refrigerator is 146 05623. I have tried to contact Dometic by phone and e-mail. They do not respond to my questions and concerns. My primary concern is that this recall is their responsibility and I should not be expected to pay several hundred dollars to bring my RV to a repairman or to pay \$110 to get the repairman to my RV.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

COLORADO SPRINGS

CO 809 3

23 JUN 2008 PM

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

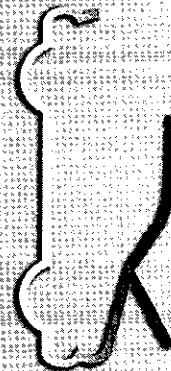
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov