



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2008 JUL - 8 AM 9:52
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10231258

OWNER INFORMATION (Type or Print)

Name

Address

City

SEQUIM

State

WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/22/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
FORD

Model
F-150

Model Year
1999

2FTRX18W0X

Date Purchased

11-06

Dealer's Name and Telephone Number

Christen Carpenter 360 681-5090

Engine:

No: Cylinders

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Sequim

State

WA

Zip Code

98382

8

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

4x4

Vehicle Component Code

131000 VISIBILITY:WINDSHIELD

Multiple Failure:

no

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

05-MAR-2006

Failure Mileage

89000

Failure Speed

0

11-06

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 FORD F-150. AFTER IT RAINED, A LEAK IN THE WINDSHIELD CAUSED WATER TO DRIP DOWN THE DRIVER'S SIDE AND INTO THE FUSE PANEL. THE FUSE PANEL HAD TO BE REPLACED. THE VIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 93,000 AND FAILURE MILEAGE WAS 89,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

June 22, 2008

I bought this truck, 1999 F-150, (VIN 2FTRX18WOX[REDACTED]) in November 2006. I noticed a small leak in the windshield on the driver's side the first time I drove it. The truck sat out in the weather (rain) for a few days and was then garaged. When we went to drive the truck a few days later, it was totally dead. I charged it up and it appeared to be ok. I drove it intermittently during the winter of 2007. When I started driving the truck in June 2007, it appeared to be OK. After again sitting out in the rain, the truck was totally dead as before. I took the truck into Sequim Auto Clinic (see Invoice Number 75295) and after much effort, they determined that water from the windshield leak had corroded the fuse panel. From the looks of the fuse panel, the problem had been present since before I purchased the truck. After I got the truck back from the shop, I had the windshield re-sealed.

Sequim Auto Clinic has found the same leaky windshield/fuse panel problem in two other trucks since I had had mine repaired.

I asked the Service Manager at Price Ford in Port Angeles if the windshield is the original and he said that it was and said Ford had had some problems the same as I had.

I hope this information is helpful.

Thank you,

[REDACTED]
Sequim, WA [REDACTED]
[REDACTED]

SEQUIM AUTO CLINIC, INC.

887 E. Washington

Sequim WA 98382

360-683-1329

WE ARE OPEN 8:00 A. M. TO 5:00 P. M.

12/19/2007 3:42 PM

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Invoice

Day Phone

Eve Phone

Tag/State

Odometer In : 91508

Odometer Out : 91508

SEQUIM WA

Vehicle : 1999 Ford Truck F150 1/2 Ton - Pickup 4.6 L 281 CID V8

VIN : 2FTRX18W0X

Created : 12/4/2007 4:15:49 PM

Complete : 12/19/2007 3:42:41 PM

Invoiced : 12/19/2007 3:42:41 PM

Labor/Notes

Code/Tech*	Reference	Description	Price
-	KEY	==499==	
WL*	LABOR	CK HEADLIGHTS STAY ON	
		PERFORMED FLOW CHART DIAGNOSTICS	\$264.00
		CODES:	
		P1804	
		P1824	
		P1832	
		P1876	
		B1323	
		B1428	
		B1340	
		B1483	
		P0500	
		B1355	
		B1359	
		B1352	
		TRACED TO WATER IN FUSE BOX CAUSING SHORT	
	LABOR	CK CRUISE CONTROL	
	LABOR	CK DOOR LOCKS PASS SIDE	\$0.00
WL*	GUIDE	DOOR LOCK ACTUATOR - R&R	\$0.00
WL*	LABOR	R&R FUSE PANEL ASSM	\$112.20
		M	\$0.00

Parts

Qty	Code/Tech*	Reference	Description	Condition	Unit Price	Price
1	-	6L3Z25218A42AA	ACTUATOR			
1	-	6L3Z25218A43AA	ACTUATOR ASY		\$80.38	\$80.38
1	-	XL3Z14A068BA	BOX ASY		\$80.38	\$80.38
1	-	NAPATECH	SPECIALIST CALL REF#2339038		\$215.83	\$215.83
					\$31.00	\$31.00

Note: M - Labor Database, Copyright, Mitchell International, All Rights Reserved

Labor	
Parts	\$376.20
Sublet/Misc.	\$407.59
Other Charges	\$0.00
Charges	\$0.00
Sales Tax	\$0.00
Tax @ \$783.79 * 8.4000%	\$65.84

Total Due

\$849.63

Tech

Certification #

WL