



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2008 JUL 3 AM 9:58
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
Repository
Reference No.
10231257

OWNER INFORMATION (Type or Print)

Name [REDACTED] Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Address [REDACTED] Evening Telephone Number [REDACTED]
City SEQUIM State WA Zip Code [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 6/22/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FDXE40S1X [REDACTED] Make JAYCO Model EAGLE Model Year 2000
Date Purchased 11-2000 Dealer's Name and Telephone Number
Original Owner Dealer's City State Zip Code Engine: No: Cylinders 10 Fuel Type: Gas
Transmission Type Auto Antilock Brakes Cruise Control Powertrain
Vehicle Component Code 141000 AIR BAGS:FRONTAL
Multiple Failure: yes

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-JUN-2008 Failure Mileage 9000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 JAYCO EAGLE. THE AIR BAG SENSOR HAS BEEN REPLACED TWICE, BUT CURRENTLY NEEDS TO BE REPLACED A THIRD TIME. THE FIRST TWO TIMES THE SENSOR WAS REPLACED UNDER WARRANTY, BUT THIS THIRD REPAIR WILL BE AT THE CONTACT'S EXPENSE. THE AIR BAG SENSOR MODULE WAS ALSO LUBED AND RESET TWICE. HE WAS INFORMED BY A FORD MANAGER THAT MOISTURE AND CORROSION WERE THE CAUSES OF THE FAILURE. THE CURRENT MILEAGE WAS 41,000 AND FAILURE MILEAGE WAS 9,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

June 22, 2008

2000 Jayco Motor Home

I purchased this motor home new in November 2000 from RV Outlet Supermall in Everett Washington which has since gone out of business.

Since 2003, (see attached excel spreadsheet and attached work orders) I have experienced repeated repairs to the air bag system. I have also had a problem with the seat belt retractor and pretensioner. I don't know why the airbag sensor fails repeatedly.

I don't know why the seat belt retractor came apart, and am not requesting any compensation for that repair unless it as a result of the repair made in 2005.

I took the motor home in for repair at Price Ford (formerly Port Angeles Ford) for a recall for the cruise control and asked to have the airbag system checked because the air bag warning light had been flashing off and on. The problem was diagnosed as a faulty air bag sensor, seat belt retractor, and pretensioner. My main reason for filling this report (complaint) is with my concern that the airbag could deploy at any time causing an accident. This concern is based on my discussion with Robert Palmer, Service Manager, at Price Ford in Port Angeles. He said that the air bag sensor failure was due to moisture and could deploy at any time. This problem left me with two choices repair or park it. He said if I repaired it, I would have a warrantee (parts only) and would show Ford Motor Company that I had put out money of my own to get the problem solved.

I am frustrated, to put it mildly, with this problem that I feel is due to no fault of my own. I have no knowledge or understanding of how the air bag sensor is supposed to work or why it is failing repeatedly. I feel it is a design failure.

I hope you will figure out the problem, order a recall if warranted and get reimbursement, if possible, for the repairs.

When reviewing the work orders, the 2005 work order for Scarf Ford shows Class C Rentals as the driver/owner. I still owned the motor home and was renting it through them.

Also attached is a copy of an E-mail and response I sent to Ford Motor Company. I did call the number at 1-800-444-3311 to report the problem and they just took down the information and did nothing else.

Thank you,

[REDACTED]
[REDACTED]
[REDACTED]
Sequim, WA [REDACTED]
[REDACTED]

[REDACTED]

From: <crcfmc@ford.com>
To: [REDACTED]
Sent: Saturday, March 11, 2006 6:46 AM
Subject: Ford Motor Company

Dear [REDACTED]

Thank you for contacting the Ford Motor Company Customer Relationship Center regarding your 1999 Ford Motorhome.

Currently, the Ford Customer Relationship Center is equipped to handle non-modified passenger vehicles only. We recommend contacting your selling dealership, an authorized Recreational Vehicle (RV) dealership or Ford Motor Home Customer Relationship Center for assistance with this matter. The Ford Motor Home Customer Relationship Center can be reached at:

(800) 444-3311

Ford Motor Home
Customer Relationship Center
PO Box 351
Lake Havasu City, AZ 86405-0351

We consider the satisfaction of our customers one of our most important objectives. If you have any other inquiries or concerns, please feel free to contact us and we will be happy to address them for you.

Sincerely,
Don
Customer Relationship Center
Ford Motor Company

[THREAD ID:1-2RS0UI]

-----Original Message-----

From: [REDACTED]
Sent: 3/5/2006 10:32:30 AM
To: <crcfmc@ford.com>
Subject: Problem_with_my_vehicle

Contact Us
First Name: [REDACTED]
Last Name: [REDACTED]
Email Address: [REDACTED]
Zip/Postal Code: [REDACTED]
Daytime Phone: [REDACTED]
Home Phone: [REDACTED]
Inquiring About Own Vehicle: Yes

03/13/2006

VIN : 1FDXE4OS1XH [REDACTED]

Mileage : 29900

Contacted Delear: Yes

Servicing Delear: Port Angeles Ford Lincoln Mercury

Vehicle location: My possession

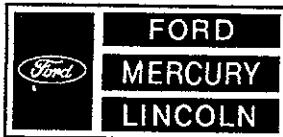
Home Address: [REDACTED]

City: Sequim

State/Province: WA

Country: U.S.A

Questions: The airbag sensor on my 1999 E-450 motor home has failed four times (2003, 2004, 2005 and 2006). I contacted the Customer Assistance Center to report the failures. I am frustrated that it keeps failing. I use the motor home myself and rent it out in the summer. I have been told that there are no recalls for my vehicle's problem. I don't feel I am at fault. I will send a letter and copies of my work orders if someone will tel me where to send it. I have been a loyal Ford customer since 1971 and have bought several new and used Fords. Thanks, [REDACTED]



Port Angeles Ford Lincoln Mercury

your community minded dealership
 1527 East Front P.O. Box 2227
 Port Angeles, WA 98362
 (360) 457-3333
 1-800-922-2027
 Fax (360) 452-8734
 Email: pafordlinmerc@teforward.com
 www.portangelesford.com

| | | | | |
|-----------------|---|----------|--------------------|--------------------|
| CUSTOMER NO. | ADVISOR ROBERT PORRAZZO | TAG NO. | INVOICE DATE | INVOICE NO. |
| | LABOR RATE | 9004 | | FOCS121558 |
| | LICENSE NO. | | COLOR | STOCK NO. |
| | | | 8,870 | WHITE/MOTOR |
| SEQUIM, WA | YEAR / MAKE / MODEL | | DELIVERY DATE | DELIVERY MILES |
| | 99/FORD TRUCK/ECONO COMM CHAS/VAN E- | | 11/07/00 | |
| | VEHICLE I.D. NO. | | SELLING DEALER NO. | PRODUCTION DATE |
| | 1 E D X E 4 0 S 1 X H | | VO | 08/06/99 |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS | R. O. DATE | |
| | | | 03/24/03 | |

MO: 8870

JOB# 1 CHARGES

LABOR

J# 1 00FOZELMISC MISC ELEC REPAIRS TECH(S):9049 WARRANTY
 CUST. STATES AIR BAG LIGHT FLASHING..
 CHECKED VEH..FOUND AIR BAG ECS MODULE FAILED..REPLACED..
 OK AT THIS TIME..

| PARTS | QTY | FP-NUMBER | DESCRIPTION | LIST PRICE | UNIT PRICE | WARRANTY |
|-------|-----|----------------|----------------|---------------|------------|----------|
| | 1 | F7UZ-14B056-CA | SNS ASY 290207 | | | 0.00 |
| | | | | TOTAL - PARTS | | 0.00 |

YOUR SATISFACTION IS OUR GOAL

Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately. OUR GOAL IS THAT YOU WILL BE "COMPLETELY SATISFIED" WITH PORT ANGELES FORD LINCOLN MERCURY AS A PLACE TO PURCHASE AND SERVICE A VEHICLE.

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 0.00

DISCLAIMER OF WARRANTIES

The only warranties applying to this part(s) are those which may be offered by the manufacturer. PORT ANGELES FORD LINCOLN MERCURY hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from PORT ANGELES FORD LINCOLN MERCURY any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit or income, or any other incidental damages.

| | | | |
|-------------------|----------------|--------------|---|
| * [] CASH | [] CHECK | CK NO. [] | * |
| * [] VISA | [] MASTERCARD | [] DISCOVER | * |
| * [] AMER XPRESS | [] OTHER | [] CHARGE | * |

| | |
|-------------------------|-------------|
| TOTAL LABOR.... | 0.00 |
| TOTAL PARTS.... | 0.00 |
| TOTAL SUBLET.... | 0.00 |
| TOTAL G.O.G.... | 0.00 |
| TOTAL MISC CHG. | 0.00 |
| TOTAL MISC DISC | 0.00 |
| TOTAL TAX..... | 0.00 |
| TOTAL INVOICE \$ | 0.00 |

THANK YOU FOR YOUR PATRONAGE WE TRULY APPRECIATE YOUR BUSINESS. IF WE PLEASE YOU WITH OUR SERVICE PLEASE TELL A FRIEND. IF YOU ARE UNHAPPY PLEASE TELL US SO WE MAY BETTER SERVE YOUR FUTURE NEEDS HAVE A GREAT DAY

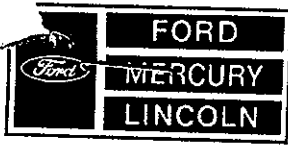
TERMS

NO RETURNS ON ELECTRICAL PARTS.
 NO RETURNS ON SPECIAL ORDER ITEMS.
 NO RETURNS AFTER 15 DAYS.
 NO RETURNS WITHOUT THIS INVOICE.
 A HANDLING CHARGE ON ALL RETURNS.
 A CHARGE HAS BEEN ADDED WHERE APPROPRIATE FOR THE DISPOSAL OF ENVIRONMENTAL WASTES SUCH AS ENGINE OIL, ANTIFREEZE, SOLVENTS, ATF, ETC.

PRE - INVOICE

Thank You

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Port Angeles Ford Lincoln Mercury

your community minded dealership
 1527 East Front P.O. Box 2227
 Port Angeles, WA 98362
 (360) 457-3333
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 Fax (360) 452-8734
 www.pa-ford.com

| | | | | |
|--------------|---|---|---------------------------|-----------------------------|
| CUSTOMER NO. | ADVISOR ROBERT PORRAZZO | TAG NO. 9004 | INVOICE DATE 04/09/04 | INVOICE NO. FOCS130507 |
| SEQUIM, WA | LABOR RATE | LICENSE NO. | MILEAGE 10,018 | COLOR WHITE/MOTOR |
| | YEAR / MAKE / MODEL 99/FORD TRUCK/ECONO COMM CHAS/VAN E- | VEHICLE I.D. NO. 1 F D X E 4 0 S 1 X H | DELIVERY DATE 11/07/00 | DELIVERY MILES |
| | R. T. E. NO. | R. O. NO. | SELLING DEALER NO. VO | PRODUCTION DATE 08/06/99 |
| | COMMENTS | | R. O. DATE 04/09/04 | |

JOB# 1 CHARGES----- MO: 10018

LABOR-----
 # 1 00FOZELMISC MISC ELEC REPAIRS TECH(S):9469 72:00
 CUST. STATES AIR BAG LIGHT ON...
 CHECKED FOR CONCERN...FOUND CODE FOR D.S. PRETENSIONER
 RESISTANCE OUT OF RANGE...PERFORMED PIN POINT...COULD NOT
 REDUPLICATE RESISTANCE CONCERN...GREASED PRETENSIONER AND
 RESET LIGHT....TEST DROVE...STILL CANNOT RECONFIRM...
 OK AT THIS TIME...CONCERN INTERMITANT..

YOUR SATISFACTION IS OUR GOAL
 Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately. OUR GOAL IS THAT YOU WILL BE "COMPLETELY SATISFIED" WITH PORT ANGELES FORD LINCOLN MERCURY AS A PLACE TO PURCHASE AND SERVICE A VEHICLE.

JOB# 1 TOTALS-----
 LABOR 72.00
 JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 72.00

DISCLAIMER OF WARRANTIES
 The only warranties applying to this part(s) are those which may be offered by the manufacturer. PORT ANGELES FORD LINCOLN MERCURY hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from PORT ANGELES FORD LINCOLN MERCURY any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit or income, or any other incidental damages.

TOTALS-----

 * [] CASH [] CHECK CK NO. [] *
 * [X] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

 TOTAL LABOR.... 72.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 5.90

TOTAL INVOICE \$ 77.90

VISA
 4-14-04

TERMS
 NO RETURNS ON ELECTRICAL PARTS.
 NO RETURNS ON SPECIAL ORDER ITEMS.
 NO RETURNS AFTER 15 DAYS.
 NO RETURNS WITHOUT THIS INVOICE.
 A HANDLING CHARGE ON ALL RETURNS.

THANK YOU FOR YOUR PATRONAGE WE TRULY APPRECIATE YOUR BUSINESS. IF WE PLEASE YOU WITH OUR SERVICE PLEASE TELL A FRIEND. IF YOU ARE UNHAPPY PLEASE TELL US SO WE MAY BETTER SERVE YOUR FUTURE NEEDS HAVE A GREAT DAY

CUSTOMER SIGNATURE _____

A CHARGE HAS BEEN ADDED WHERE APPROPRIATE FOR THE DISPOSAL OF ENVIRONMENTAL WASTES SUCH AS ENGINE OIL, ANTIFREEZE, SOLVENTS, ATF, ETC.

Thank You

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REPRINT

INVOICE TO -----
CLASS C RV RENTALS
27802 PACIFIC HWY S #D
FEDERAL WAY WA 98003
CELL: (253) 217-8729 WORK: (253) 921-0661

----- DRIVER/OWNER INFORMATION -- INVOICE: W63827
CLASS C RV RENTALS
27802 PACIFIC HWY S #D
FEDERAL WAY WA 98003
CELL: (253) 217-8729 WORK: (253) 921-0661

----- FOR OFFICE USE -----
TAG: [REDACTED] ADV: 114 9761-ERIC INVOICE: FINAL WAR W KT
TAX RULES: YY1NN INVOICED: 06/14/2005 12:56:05
ODOMETER IN: 23298 DIST: FMC
DATES BEGIN: 06/06/05 DONE: 06/14/05

----- VEHICLE INFORMATION -----
VIN 1FDXE40S1XE [REDACTED] LICENSE NUMBER: WA [REDACTED]
99 FORD E-450 SD CUTAWAY
DATES INSERVICE: 110700 PRODUCTION: 080699

| CONCERN | CAUSE | CORRECTION | OPERATION | TECH | HOURS | AMOUNT |
|---------|--|------------|-----------|------|-------|--------|
| 51 | AIR BAG LIGHT ON - CHECK AND ADVISE | | 14056DL | 299 | .5 | 40.17 |
| | AIR BAG MODUEL IS DEFECTIVE | | | | | |
| | AIR BAG RESTRAINT SYSTEM - DIAGNOSIS | | | | | |
| 51-1 | MONITOR ASSEMBLY-RCM/ECS-AIR BAG RESTRAINT - REPLACE | | 14056D1 | 299 | .2 | 16.07 |
| 51-2 | PIN POINT TEST - DIAGNOSIS | | 12650D45 | 299 | .3 | 24.10 |

TECH NOTES CHECK FOR CODES, B12320 DEACTIVATE AIR BAG SYS, INSTALL SIMULATORS DO
PINPOINT TESTS TRACE TO DEFECTIVE AIR BAG CRASH SENSOR MODULE

| PART NUMBER | PO# | NOTE | DESCRIPTION | QTY | SELL | |
|--------------------|-----|------|-------------|-------|--------|--------|
| SPO F7UZ 14B056 CA | | | SENSOR ASY | 1 | 244.24 | 244.24 |
| PARTS: COUNT | 1 | | ALLOWANCE: | 97.70 | | |

FACTORY TECH: 299 - 1344-CONCES, PA
CONCERN CD: S38 COND CODE : 42
LINE AUTH: WB 061405 10:49

MISC DIAGNOSTIC:

OTHER - B1230

| ----- SUBTOTAL ----- | |
|--------------------------|--------|
| PARTS | 341.94 |
| LABOR-MECHANICAL | 80.34 |
| TOTAL CHARGE FOR CONCERN | 422.28 |

TYPE: WM

----- GRAND TOTALS -----

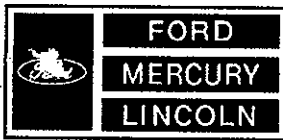
SUMMARY OF CHARGES FOR INVOICE W63827

| | |
|------------------|--------|
| PARTS | 341.94 |
| LABOR-MECHANICAL | 80.34 |
| TOTAL CHARGE | 422.28 |

PAYMENT DISTRIBUTION FOR INVOICE W63827

| | |
|--------------|--------|
| TOTAL CHARGE | 422.28 |
| FAC WARRANTY | 422.28 |

ZAUHN



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| | | | | |
|-------------------|---|----------------------------------|------------------------------------|----------------------------------|
| CUSTOMER NO. | ADVISOR ROB PALMER | TAG NO. 8441 | INVOICE DATE 03/15/06 | INVOICE NO. FOCS147567 |
| | LABOR RATE 85.00 | MILEAGE 29,963 | COLOR WHITE/MOTOR | STOCK NO. |
| SEQUIM, WA | YEAR / MAKE / MODEL 99/FORD TRUCK/ECONO COMM CHAS/VAN E | DELIVERY DATE 11/07/00 | DELIVERY MILES | |
| | VEHICLE I.D. NO. 1 F D X E 4 0 S 1 X H | SELLING DEALER NO. VO | PRODUCTION DATE 08/06/99 | |
| | F. T. E. NO. | P. O. NO. | R. O. DATE 03/14/06 | |
| | COMMENTS | | | MO: 29963 |

| | |
|--|--------------------------------|
| JOB# 1 CHARGES | |
| LABOR # 1 00FOZ QUICK SERVICE UNITS: TECH(S):9852 CUSTOMER STATES AIR BAG LIGHT IS ON SEE REPAIRS BELOW | 0.00 |
| JOB# 1 TOTALS | |
| JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 0.00 | |
| JOB# 2 CHARGES | |
| LABOR # 2 00FOZ001P UNITS: 1.00 TECH(S):9852 CUSTOMER STATES DRIVERS SIDE SEAT BELT ASSY FELL DOWN CHECKED AND CONFIRMED CODES B1230 DRIVERS SEATBELT PRE TENSION RESISTANCE REINSTALLED DRIVERS SEAT BELT AND CLEARED CODES ROAD TEST AFTER REPAIR AIR BAG LIGHT DID NOT REAPPEAR | 100.00 |
| JOB# 2 TOTALS | |
| LABOR 100.00 | |
| JOB# 2 JOURNAL PREFIX FOCS JOB# 2 TOTAL 100.00 | |
| MISC JOB # A SS SUPPLIES/WASTE REMOVAL | 5.00 |
| TOTAL - MISC 5.00 | |
| TOTALS | |
| ***** | |
| * [] CASH [] CHECK CK NO. [] | TOTAL LABOR.... 100.00 |
| * [] VISA [] MASTERCARD [] DISCOVER | TOTAL PARTS.... 0.00 |
| * [] AMER XPRESS [] OTHER [] CHARGE | TOTAL SUBLET... 0.00 |
| | TOTAL G.O.G.... 0.00 |
| | TOTAL MISC CHG. 5.00 |
| | TOTAL MISC DISC 0.00 |
| | TOTAL TAX..... 8.72 |
| | TOTAL INVOICE \$ 113.72 |

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CUSTOMER SIGNATURE



Thank You

Reynolds and Reynolds EPA/NTMVE G0502529 Q (04/03)

104785

203761

Port Angeles Ford · Lincoln · Mercury, Inc
your community minded dealership

1527 East Front
P.O. Box 2227
Port Angeles, WA 98362
(360) 457-3333
1-800-922-2027
FAX (360) 452-8734



INVOICE



SEQUIM, WA [REDACTED]
HOME: [REDACTED] BUS: [REDACTED]

PAGE 1

SERVICE ADVISOR: 8441 ROBERT PALMER

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|-------------|------------|--|------------------------|------------|------------------|------------|-----------|
| WHITE/MOTOC | 99 | FORD ECONOLINE | 1FDXE40S1XH [REDACTED] | [REDACTED] | 391414 / 391414 | [REDACTED] | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 07NOV00 | IS06AUG99 | | WAIT 20NOV06 | | 0.00 | CASH | 20NOV06 |
| R.O. OPENED | READY | OPTIONS: DLR:VO ENG:6.8_EFI_SOHC_(W) TRN:A | | | | | |
| 09:41 | 20NOV06 | 10:57 | 20NOV06 | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|--------|--|------|------|-------|--------|---------------|-------------|
| A | CUSTOMER STATES AIR BAG LIGHT IS ON 1450 MINOR ELECTRICAL | | | | | | |
| | | | | 7187 | CP | 59.95 | 59.95 |
| PARTS: | | | | 0.00 | LABOR: | 59.95 | OTHER: 0.00 |
| | | | | | | TOTAL LINE A: | 59.95 |

391414 CODE B1230 DRIVERS PRETENINOR OUT OF RANGE TESTED SYSTEM
 FOUND NO FAULTS, CLEAN CONNECTORS AND RETESTED OK.

 CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 3.60

Facel visor

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Thank You

