



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-STOP 5 AM 9:38
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-JUN-2008

Repository ☐

Reference No.
10231194

OWNER INFORMATION (Type or Print)

Name

Address

City JERSEY CITY

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner Date 7/1/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4N2DN1112V0

Make

NISSAN

Model

QUEST

Model Year

1997

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

070000 FUEL SYSTEM, GASOLINE

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
13-JUN-2008

Failure Mileage
119747
112,747

Failure Speed
10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 NISSAN QUEST. WHILE DRIVING APPROXIMATELY 10 MPH, THE CONTACT SMELLED A STRONG ODOR OF GASOLINE COMING FROM THE VEHICLE. SHE PULLED OVER TO INSPECT THE VEHICLE AND NOTICED SMOKE COMING FROM THE FRONT END, FOLLOWED BY FLAMES UNDERNEATH THE HOOD. THE FIRE DEPARTMENT EXTINGUISHED THE FIRE, BUT THE VEHICLE WAS COMPLETELY DESTROYED. A FIRE REPORT WAS FILED AND THE CONTACT HAS PICTURES OF THE FAILURE. TWO DAYS LATER, SHE RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 00V419001 (FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY). THE DEALER STATED THAT THEY DID NOT STORE RECALL INFORMATION EXCEEDING THE YEAR 2000. THE CONTACT IS IN THE PROCESS OF NOTIFYING THE MANUFACTURER. THE FAILURE AND CURRENT MILEAGES WERE 119,747.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ROC: INCILP JC FIRE DEPT
ATE: 6/23/08 12:46:42 INCIDENT DETAIL REPORT

PAGE: 1
USER: WAGNERW

Incident/Exp 10252 COMPLETE

FDID 09006 Date 6/13/08 Day: Friday Station

Location..... 1 Street Address
Address-Street#/Name [REDACTED] Suite
City/State/Zip... JERSEY CITY NJ [REDACTED] Town JC
Census Tract..... Census Block Box# 707

Incident Type..... 500 Service Call, other

Mutual Aid..... N None

Dates and Times:	Time(hhmmss)	Date
Alarm.....	22:19:56	6/13/08
Enroute.....	22:20:49	6/13/08
Arrival.....	22:22:37	6/13/08
Controlled.....		
Last Unit Cleared...	22:28:12	6/13/08

Shift/Platoon..... Alarms 01 District

Method of Alarm..... 7 Tie-line

Action Taken Primary. 86 Investigate

Resources	Apparatus	Personnel
Suppression.....	2	4
EMS.....		
Other.....		

Casualties:
Fire Service: Deaths Injuries
Detector alerted....
HazMat Release.....

Mixed Use Property..

Property Use..... 962 Residential street, road or residential driveway

Person/Entity Involved
Business Name..... \$
Address.....

Owner
Name.....
Address.....

JERSEY CITY NJ [REDACTED]

Comments
Small fire in a van extinguished

Officer In Charge
Personnel ID/Name... 77777 NORDQUIST, BERNIE C

ROC: INCILP
ATE: 6/23/08 12:46:42

JC FIRE DEPT
INCIDENT DETAIL REPORT

PAGE: 2
USER: WAGNERW

Incident/Exp 10252 COMPLETE

Position or Rank.... CAPT CAPTAIN

Assignment.....

Date..... 6/13/08

Individual Making Report

Personnel ID/Name... 77777 NORDQUIST, BERNIE C

Position or Rank.... CAPT CAPTAIN

Assignment.....

Date..... 6/13/08

Individual Completing Report

Personnel ID/Name... 77777 NORDQUIST, BERNIE C

Date..... 6/13/08

Responding Companies	<u>Company</u>	<u>Description</u>
	E-18	ENGINE 18

Responding Vehicles

<u>eh#</u>	<u>Vehicle Description</u>	<u>Id No</u>	<u>Name</u>
18	ENGINE 18		

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RECALLS

1997 Nissan Quest XE

[Select Different Vehicle](#)

2 Recall Notices

These recall notices may not apply to all vehicles. Please contact your dealer for more details or contact the National Highway Traffic Safety Administration's Auto Safety hotline at 1-888-DASH-2-DOT (1-888-327-4236).

Campaign Number: 00V419001 **Date:** 2000-Dec-15

Component: Fuel System, Gasoline: Storage: Tank Assembly

Defect Summary: VEHICLE DESCRIPTION: MINIVANS. THE FUEL TANK VENT HOSE ALLOWS AIR TO VENT FROM THE FUEL TANK DURING REFUELING. CRACKS HAVE DEVELOPED IN THE VENT HOSE. IF (1) THE FUEL TANK IS OVERFILLED, NOT ALLOWING EXCESS FUEL IN THE VENT HOSE TO FLOW BACK INTO THE TANK, (2) THE VEHICLE IS DRIVEN ONLY A SHORT DISTANCE AFTER REFUELING AND, (3) THERE IS SUBSEQUENTLY SIGNIFICANT HEATING OF THE FUEL TANK, THE FUEL IN THE TANK CAN EXPAND INTO THE VENT HOSE AND LEAK FUEL.

Consequence Summary: FUEL LEAKAGE IN THE PRESENCE OF AN IGNITION SOURCE CAN RESULT IN A FIRE.

Corrective Summary: DEALERS WILL REPLACE THE VENT HOSE.

Campaign Number: 97V184002 **Date:** 1997-Oct-28

Component: Electrical System: Battery

Defect Summary: VEHICLE DESCRIPTION: PASSENGER MINI VANS EQUIPPED WITH AUTOMOTIVE BATTERIES SUPPLIED BY GNB TECHNOLOGIES. THESE BATTERIES HAVE A DEFECTIVE NEGATIVE POST THAT CAN CAUSE ACID LEAKAGE AND RELATED CORROSION DAMAGE.

Consequence Summary: THIS CONDITION CAN CAUSE A CATASTROPHIC FAILURE OF THE BATTERY WHICH COULD LEAD TO AN ENGINE FIRE OR BATTERY EXPLOSION.

Corrective Summary: DEALERS WILL REPLACE THESE BATTERIES. UNTIL A NEW BATTERY IS OBTAINED, OWNERS SHOULD NOT ATTEMPT TO "JUMP START" THESE BATTERIES.

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