U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2008 JUL -3 AM 9:43

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
12-JUN-2008	Reference No. 10230850

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City BRIDGEPORT	State CT	Zip Code	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ *YES* ☒ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2G1WL52M5W	CHEVROLET	LUMINA	1998

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
3-4-08	Dinardo Auto Sales -332 7900		gas

Original Owner	Dealer's City	State	Zip Code
☐	Bridgeport	CT	06600

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC
			Multiple Failure: Brakes car Breaking down

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
13-APR-2008	129897	20	everything Motor in car was getting ready to Blow up we had a Mechanic check it.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location: Highway / Street.
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part.	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 CHEVROLET LUMINA. IN MARCH OF 2008, THE VEHICLE WAS PURCHASED WITH A CRACKED WINDSHIELD. THE DEALER REPAIRED THE WINDSHIELD. THE FOLLOWING DAY, WHILE DRIVING 20 MPH, THE BRAKES FAILED AND NEARLY CAUSED A CRASH. THE VEHICLE WAS TAKEN BACK TO THE DEALER AND THEY KEPT IT FOR THREE DAYS. A FEW DAYS LATER, THE VEHICLE SHUT OFF COMPLETELY. THE VEHICLE WAS REPAIRED ONCE MORE, BUT IT SHUT OFF AGAIN. THE DEALER REFUSED TO MAKE ANY MORE REPAIRS. THE CURRENT MILEAGE WAS 140 000 AND FAILURE MILEAGE WAS ~~131,000~~ 129,897. The car has been towed several times to dealer after Breaking down which he claims he had his Mechanic Cesare Crank on it. No proper work was done The car is still broke down today. wont start at all.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The car was stopped over 10 times at the last time we took the car for a new car or money back. Prior to break down 6/8/08 he told Oxnard CA 93161. He will return the 1895.00 to put down on another vehicle. He never did that. He kick us out his office and was nasty and unprofessional. He would not take the car back and mailed us the title. We were treated unfairly and we want our money back. Our dealerships file his should be prosecuted.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382

SaferCar.gov

Think your vehicle has a safety defect?

If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

attachment.

We're hard working people and I'm 6 month pregant car breaks down on highways streets. I have to then walk or catch bus when we paid on a car that doesn't work and car Insurance this is unfair.

Sincerely

6/16/08

We had a professional Mechanic look at our car 1998 Chevy Furniture. He stated that the Car Motor is Gone is was about to Blow up on us If we had continue driving it. That is unacceptable We could have died without energy Energy why. I'm 7 months pregnant And my Boyfriend Drive to and forth to work