



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
2008 JUL -3 AM 9:47  
11-JUN-2008

Repository   
Reference No.  
10230756

**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City SAINT JOSEPH State MO Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_  
Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HGFA16546  
Make: HONDA Model: CIVIC Model Year: 2006  
Date Purchased: Nov 29 2005 Dealer's Name and Telephone Number: Rolling Hills Auto Plaza 1-916-279-2711  
Original Owner:  Dealer's City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Engine: No: Cylinders: 4 Fuel Type: Gas  
Transmission Type: Automatic  Antilock Brakes  Cruise Control Powertrain: 2 wheel Drive Front wheel Drive  
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC  
Multiple Failure: \_\_\_\_\_

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 2007 Failure Mileage: 6000 Failure Speed: 25

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
Example: DOTM19ABC036  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2006 HONDA CIVIC. WHILE DRIVING 25 MPH AND ATTEMPTING TO COME TO A COMPLETE STOP, THE BRAKES MADE A SQUEALING NOISE. THE VEHICLE FINALLY STOPPED AFTER APPROXIMATELY SIX FEET. THE DEALER CHECKED THE VEHICLE TWICE, BUT FOUND NO FAILURES. THE FAILURE MILEAGE WAS 6,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



1607 N. Belt Hwy.  
 St. Joseph, MO 64508  
 (816) 279-2711  
 www.rollinghillsautoplaza.com

CUSTOMER NO.	ADVISOR <b>JOE GAZAREK</b>	76	TAG NO.	INVOICE DATE <b>06/18/08</b>	INVOICE NO. <b>HOCS38880</b>
	LABOR RATE	LICENSE NO.	MILEAGE <b>31,284</b>	COLOR <b>/</b>	STOCK NO.
	YEAR / MAKE / MODEL <b>06/HONDA/CIVIC/4 DOOR SEDAN</b>			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. <b>1 H G F A 1 6 5 4 6 L</b>			SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.		R. O. DATE <b>06/18/08</b>	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			
					<b>MO: 31285</b>

<b>LABOR &amp; PARTS</b>	
# 1 46H0Z WHEELS/TIRES	TECH(S): 012 WARRANTY
RECALL Q56 INSPECT ORING OK	
JOB # 1 TOTAL LABOR & PARTS 0.00	
# 2 40H0Z01 BRAKE CONCERN	TECH(S): 012 WARRANTY
CUST STATES CAR WILL NOT SOMETIMES WHEN PRESSING BRAKE TEST DROVE COULD NOT DUPLICATE PROBLEM	
JOB # 2 TOTAL LABOR & PARTS 0.00	
<b>TOTALS</b>	
TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
<b>TOTAL INVOICE \$</b>	<b>0.00</b>

CUSTOMER SIGNATURE