



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

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OWNER INFORMATION (Type or Print)

Name Address City MILLBRAE State CA Zip Code

Daytime Telephone Number Evening Telephone Number SAME E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO Signature of Owner Date 06/18/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G6KD57Y27L Make CADILLAC Model DTS Model Year 2007

Date Purchased JULY 20, 2007 Dealer's Name and Telephone Number PUTNAM CADILLAC 656-342-9500 Engine: No: Cylinders 8 Fuel Type: 91 OCTANE

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 162300 STRUCTURE:BODY:DOOR Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-AUG-2007 Failure Mileage 200 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Fire Number of Persons Injured Number of Deaths Reported to Police Yes No Yes No 1 0 N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 CADILLAC DTS. THE CONTACT STATED THAT THE HINGES ON THE FRONT END OF HIS VEHICLE ARE INADEQUATE FOR THE TWO FRONT DOORS. THE DOORS CLOSE AUTOMATICALLY AND THE WIND CAN BLOW THEM SHUT. HE STATED THAT THE DOORS HAVE CLOSED ON HIM MANY TIMES. HIS SON WAS INJURED WHEN THE DOOR SLAMMED ON HIS RIGHT FOOT WHILE EXITING THE VEHICLE. THE CONTACT'S SON DID NOT GO TO THE HOSPITAL, BUT IS STILL EXPERIENCING A LOT OF PAIN AND MAY HAVE TO UNDERGO X-RAYS. THE SERVICE MANAGER STATED THAT NOTHING COULD BE DONE ABOUT THE DOORS. THE CURRENT MILEAGE WAS 6,200 AND FAILURE MILEAGE WAS 200.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. N/A ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.