



DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2008 JUL -8 AM 10:05
10-JUN-2008

Reference No.
10230427

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City EDNA State TX Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an signature of Owner _____ your name or address to the vehicle manufacturer.
Date 6/28/08

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side: 1G2WKS2102F
Make: PONTIAC Model: GRAND PRIX Model Year: 2002
Date Purchased: _____ Dealer's Name and Telephone Number: Red McCombs Superior (210) 681-7440 Engine: No: Cylinders: 6 Fuel Type: GAS
Original Owner: Dealer's City: SAN ANTONIO State: T.X. Zip Code: _____
Transmission Type: 4-Speed Auto Trans. Antilock Brakes Cruise Control Powertrain: 3.8 Liter U-6 Super Charged Fuel Injection Auto 4 spd. Electronic Trans.
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 08-JUN-2007 Failure Mileage: 80000 Failure Speed: 0
FRONT & REAR ROCKER COVER GASKETS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 PONTIAC GRAND PRIX. AFTER PARKING THE VEHICLE, THE CONTACT SMELLED BURNING MOTOR OIL. HE NOTICED OIL ON THE GROUND UNDERNEATH THE VEHICLE. HE REPLACED THE FRONT GASKET, BUT STATED THAT THE REAR GASKET IS THE ONE THAT NEEDS TO BE REPLACED. THE CONTACT RECENTLY RECEIVED A SAFETY RECALL NOTICE FOR THE FRONT GASKET. HE WOULD LIKE TO BE REIMBURSED FOR REPLACING THE FRONT GASKET AND WOULD ALSO LIKE THE MANUFACTURER TO REPLACE THE REAR GASKET. THE CONTACT ALSO STATED THAT HE COULD PLACE HIS HAND BEHIND THE ENGINE AND FIND OIL LEAKING. NHTSA CAMPAIGN ID NUMBER 08V118000 (ENGINE AND ENGINE COOLING) WAS REFERENCED. THE RECALL NUMBER WAS UNKNOWN. THE CURRENT MILEAGE WAS 120,000 AND FAILURE MILEAGE WAS 80,000. Safety Recall # is 07035

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The front rocker cover gasket was replaced at my own expense, but the back also needs to be replaced. The rear gasket is currently leaking just like the front was. I don't understand how General Motors can single out one rocker cover gasket when both are leaking. Both are defective & both pose as a safety concern, due to a definite fire hazard.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



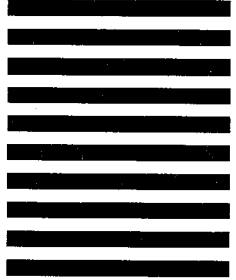
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

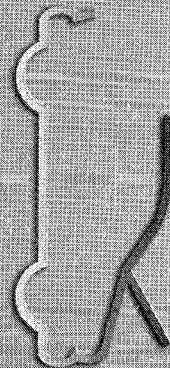
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



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