



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
1-888-DA-564-2100  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received

04-JUN-2008

Repository ☐

Reference No.  
10229929

**OWNER INFORMATION (Type or Print)**

Name

Address

City  
MADISON

State  
WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date   6/11/08  

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5B4MP67GX3

Make

WORKHORSE

Model

W22

Model Year

2003

Date Purchased

June-2003

Dealer's Name and Telephone Number

HORNS RV 920-564-2381

Engine:

No: Cylinders

8

Fuel Type:

GAS

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

ALLISON

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure:

Antilock Brakes & Cruise

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
31-DEC-2007

Failure Mileage  
20000

Failure Speed  
10

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 WORKHORSE CHASSIS W22. WHILE DRIVING APPROXIMATELY 10 MPH, THE ABS WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL AND THE CRUISE CONTROL FAILED. THE CONTACT NOTICED THAT THE CALIPERS IN THE BRAKE SYSTEM OVERHEATED. THE DEALER STATED THAT HIS VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 04V084000 (SERVICE BRAKES, HYDRAULIC). THE CONTACT WOULD HAVE TO PAY \$3,000 TO REPAIR THE VEHICLE. THE MANUFACTURER WOULD NOT PROVIDE ASSISTANCE BECAUSE HIS YEAR WAS EXCLUDED FROM THE RECALL. THE FAILURE MILEAGE WAS 20,000 AND CURRENT MILEAGE WAS 23,000.

(COVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

When discussing my problem after arriving in Florida, a gentleman told me that there is a high incidence of brakes not releasing properly leading to overheating & failure of the sensors on the wheels for antilock brakes. This overheating sometimes leads to my problem & sometimes leads to wheel lock up & possible accidents. After the problems that led to the 2001 & 2002 campaign, workhorse should have NOTIFIED everyone about this problem and simply checking calipers & rotors would not necessarily disclosed the potential failure

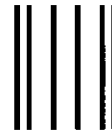
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U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 1888

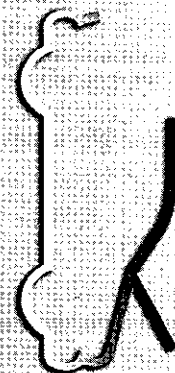
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

