

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received: 2008 JUL -3 AM 9:55 04-JUN-2008	
		Repository: ☐ Reference No.: 10229898	
OWNER INFORMATION (Type or Print)			
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]	
Address: [REDACTED]		E-mail Address: [REDACTED]	
City: HOUSTON	State: TX	Zip Code: [REDACTED]	Evening Telephone Number: [REDACTED]
Do you authorize NHTSA to contact the manufacturer of your vehicle? ☒ YES In the absence of an authorized signature, your name or address to the vehicle manufacturer Signature of Owner: [REDACTED] Date: 6/9/08			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FAHP33N08W [REDACTED]		Make: FORD	Model: FOCUS
Date Purchased: 6/2/08		Model Year: 2008	
Dealer's Name and Telephone Number: MOREE Ford 281-337-15		Engine: No. Cylinders: 4	Fuel Type: Regular Unleaded
Original Owner: ☒	Dealer's City: DICKINSON TX	State: TX	Zip Code: [REDACTED]
Transmission Type: Automatic 4 Speed	☒ Antilock Brakes	Powertrain: Front Wheel Drive	Vehicle Component Code: 190000 TIRES
	☒ Cruise Control		Multiple Failure: [REDACTED]
FAILED COMPONENT(S)/PART(S) INFORMATION			
Incident Date(s): 03-JUN-2008	Failure Mileage: 104	Failure Speed: 0	Failure Description: FAILURE TO SUPPLY A SPARE TIRE, JACK & Lug Wrench
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make: [REDACTED]	Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM9ABC036): [REDACTED]	☐ Original Equipment ☐ Prior Repair	Failure Location: [REDACTED]	
Tire Component Code: [REDACTED]		Tire Failure Type: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: [REDACTED]	Date Manufactured: [REDACTED]	Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]	
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]	
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: 0	Number of Deaths: 0
		Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2008 FORD FOCUS. THE VEHICLE WAS NOT EQUIPPED WITH A SPARE TIRE, JACK, AND/OR LUG WRENCH AT THE TIME OF PURCHASE. THE DEALER STATED THAT THE VEHICLES DO NOT COME WITH SPARE TIRES, JACKS OR LUG WRENCHES. THE DEALER ATTEMPTED TO LOCATE A JACK, SPARE TIRE, AND WRENCH, BUT THE MANUFACTURER DID NOT DESIGN A SPARE TIRE OR JACK FOR THE TWO DOOR FORD FOCUS. THERE HAD BEEN NO FAILURE TO DATE. THE CURRENT MILEAGE WAS 104. If you buy a 4 door Sedan, they furnish a Spare Spare, Jack & Lug Wrench. At they furnished me was a Plug in Air Pump & A CARD OF Tire Repair Tel. I feel to a SAFETY HAZARD (over)			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

with no spare. They advised me that the
cut out of the weight of the spare Jack &
lug wrench helped gain 1/2 of a mile
on gas. There is a place for the
spare in the trunk. They also have
the plug in Air Pump & Tire Inflator
in the Spare Well. I had to buy a
temporary spare Jack & lug wrench.
I feel that Ford should pay for this.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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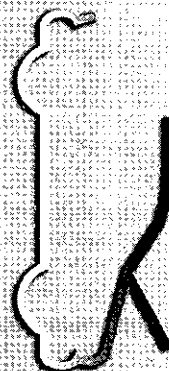
WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov