



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2008 JUL -3 AM 9:55 04-JUN-2008

Reference No. 10229887

OWNER INFORMATION (Type or Print)

Name

Address

City

STREATOR

State IL

Zip Cod

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorized name or address to the vehicle manufacturer. YES NO

Signature of Owner Date 6/17/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3B7HC13Z5V

Make

DODGE

Model

RAM 1500

Model Year

1997

Date Purchased

10-21-02

Dealer's Name and Telephone Number

Roanoke Motor 800-541-6858

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

Dealer's City

Roanoke

State

IL

Zip Code

61561

8

Transmission Type

AUTO/W

OVERDRIVE

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

185000 VEHICLE SPEED CONTROL: CRUISE CONTROL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

08-MAY-2008

Failure Mileage

70900

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1997 DODGE RAM 1500. WHILE DRIVING 50 MPH, THE CONTACT ACTIVATED THE CRUISE CONTROL. THE SPEED INCREASED TO 55 MPH WITHOUT HIM PRE-SETTING THE SPEED. WHEN THE CONTACT ATTEMPTED TO DISENGAGE THE CRUISE CONTROL, THE ENGINE BEGAN TO REV. HE APPLIED PRESSURE TO THE BRAKE PEDAL, BUT THE CRUISE CONTROL WOULD NOT DISENGAGE. THE CONTACT HAD TO COMPLETELY TURN OFF THE VEHICLE IN ORDER FOR IT TO DISENGAGE. HE IS IN THE PROCESS OF HAVING THE VEHICLE DIAGNOSED AT THE DEALER. THE FAILURE AND CURRENT MILEAGES WERE 70,900.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The cruise control would not shut off, either by the switch or by braking. Once on the side of the road I had to start and shut off the racing engine 3 times before the cruise would shut off. I feel Chrysler Corp. should pay to have this problem diagnosed. Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

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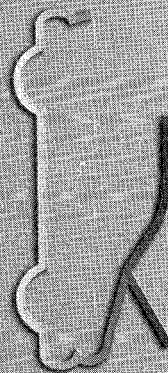
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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Ave SE Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owners' Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

