



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-8000  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

03-JUN-2008

Reference No.  
10229772

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City MINNEAPOLIS State MN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized NHTSA will NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date / /

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1GTEK14W8TZ [REDACTED]  
Make GMC Model K1500 Model Year 1996  
Date Purchased 08-96 Dealer's Name and Telephone Number PETERSON PONTIAC  
Original Owner  Dealer's City BLOOMINGTON State MN Zip Code 55420 Engine: No: Cylinders 6 Fuel Type: GAS  
Transmission Type  Antilock Brakes Powertrain  Cruise Control Vehicle Component Code 136000 VISIBILITY: WINDSHIELD WIPER/WASHER  
Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 15-SEP-2007 Failure Mileage 75000 Failure Speed 0  
INTERMITTENT OPERATION OF WINDSHIELD WIPERS. DONT KNOW WHEN THEY WON'T WORK

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1996 GMC K1500. THE CONTACT STATED THAT THE WINDSHIELD WIPERS TEND TO WORK PERIODICALLY. THERE WERE NO WARNING INDICATORS PRIOR TO THE FAILURE. THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALER. THE CURRENT MILEAGE WAS 80,000 AND FAILURE MILEAGE WAS 75,000.

I submitted this report because my failure appears identical to the enclosed recall notice but GM said my vehicle was not included in the recall.  
NHTSA Campaign ID number 03V159000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Turn wipers on and most of the time they work. Other times they appear dead, do not function, washer also. Then all of sudden they will start working. No identifiable reason for not working then working. fuse OK Obviously it is damp out when they are needed and don't work.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



Automotive Recall and Technical Service Bulletin Titles for 1996 GMC Truck K 1500  
P/U 4WD V6-4.3L VIN W.

**TSB Number & Issue Date TSB Title**

03023 MAY 03 Recall - Windshield Wiper Motor failure

**Summary:**

ON CERTAIN MINIVANS, PICKUP TRUCKS, AND SPORT UTILITY VEHICLES WITH CERTAIN MODEL-ENGINE COMBINATIONS, THE WINDSHIELD WIPER MOTOR MAY FAIL DUE TO CRACKED SOLDER JOINTS ON THE CONTROLLER CIRCUIT BOARD. THE WINDSHIELD WIPERS COULD WORK INTERMITTENTLY OR NOT AT ALL.

**Consequence:**

IF THIS WERE TO OCCUR DURING BAD WEATHER, DRIVER VISIBILITY WOULD BE REDUCED, WHICH COULD RESULT IN A CRASH.

**Remedy:**

DEALERS WILL REPLACE THE WIPER MOTOR CIRCUIT BOARD AND COVER. OWNER NOTIFICATION BEGAN ON JUNE 19, 2003. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHEVROLET AT 1-800-222-1020, GMC AT 1-800-462-8782, OR OLDSMOBILE AT 1-800-442-6537.

**Notes:**

GM RECALL NO. 03023. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

**NHTSA Campaign ID number: 03V159000**

98043 SEP 98 Recall - Windshield Wiper Motor Failures

Make:	GMC
Model:	M VAN
Year:	1996
<b>NHTSA Action Number:</b>	<b>EA02006</b>

**Summary:**

AS A RESULT OF THIS, AND THE PRECEDING INVESTIGATION, RQ99-003, GM HAS EXPANDED THE

*over*

**POPULATION OF SAFETY RECALL 98V-150  
(REPLACEMENT OF THE WINDSHIELD WIPER  
CONTROL MODULE) TO INCLUDE AN ADDITIONAL 1.77  
MILLION VEHICLES. INCLUDED ARE VARIOUS 1994-  
1997 MY M/L VANS, S/T TRUCKS AND SUVS, & C/K  
TRUCKS AND SUVS. SEE ATTACHED TECHNICAL  
REPORT FOR DETAILS.**