

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 2008 JUL -3 AM 9:50 03 JUN 2008	
				Repository ☐ Reference No. 10229748	
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City ALTAMONTE SPRINGS		State FL	Zip Code		Evening Telephone Number
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner _____ Date ____/____/____					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3VWCD21Y43M			Make VOLKSWAGEN		Model Year 2003
Date Purchased 6-23-03		Dealer's Name and Telephone Number ARISTO ARISTOCRAT VOLKSWAGEN		Engine: No: Cylinders 4	Fuel Type: GASOLINE
Original Owner ☒	Dealer's City SANFORD, FL		State FL	Zip Code	
Transmission Type MANUAL 5 SPEED	☒ Antilock Brakes	Powertrain		Vehicle Component Code 141000 AIR BAGS:FRONTAL	
	☒ Cruise Control			Multiple Failure FAILED AT 27,680 MILES AND AT 41,000 MI.	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 03-APR-2008	Failure Mileage 40000	Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL*THE CONTACT OWNS A 2003 VOLKSWAGEN NEW BEETLE CONVERTIBLE. WHILE DRIVING AT AN UNKNOWN SPEED, THE AIR BAG WARNING LIGHT ILLUMINATED, WHICH INSTRUCTED THE CONTACT TO STOP THE VEHICLE. HE CALLED THE DEALER AND WAS ADVISED TO BRING THE VEHICLE IN FOR REPAIR. AT 27,680 MILES, THE DEALER IDENTIFIED THE FAILURE WITH THE AIR BAG CRASH SENSOR. THEY REPLACED THE FRONT PASSENGER SIDE CRASH SENSOR AND TWO WINDOWS. THE FAILURE RECURRED AT 41,000 MILES AND THE MANUFACTURER STATED THAT HIS VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 08V178000 (AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE). THE CONTACT WOULD BE RESPONSIBLE FOR THE REPAIR COSTS. THE FAILURE MILEAGE WAS 40,000 AND CURRENT MILEAGE WAS 41,297. 41,000					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					