 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects</p> <p>1-888-DASH-2DOT: 27 (1-888-327-4236)</p> <p>INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received	Repository <input type="checkbox"/>		Reference No.
03-JUN-2008		10229741			
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
ALTA LOMA	CA				
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input checked="" type="checkbox"/> NO					
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.					
Signature of Owner		Date		7/19/08	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
4T1CA38P16U		TOYOTA	SOLARA	2006	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
7-19-05	TOYOTA 9095421666		No: Cylinders	GAS	
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code		
	CLAREMONT	CA	91711		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code		
	<input checked="" type="checkbox"/> Cruise Control		190000 TIRES		
		Multiple Failure:			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s)	Failure Mileage	Failure Speed	REAR TIRES TOUCH BOTTOM OF SPRINGS. CAUSING CAR TO VIBRATE.		
16-FEB-2008	18000	35			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input checked="" type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:	Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2006 TOYOTA SOLARA. AT 18,000 MILES, THE CONTACT FELT A VIBRATION WHILE DRIVING BETWEEN 35-70 MPH. THE VEHICLE WAS TAKEN TO A DEALER, BUT NO REPAIRS WERE MADE BECAUSE THE CAUSE OF THE FAILURE COULD NOT BE IDENTIFIED. THE CONTACT STATED THAT THE TIRE SPRINGS PROVE THAT THE TIRES ARE RUBBING AGAINST THE SPRINGS OFTEN, BUT NOT CONTINUOUSLY. THE CURRENT MILEAGE WAS 19,126 AND FAILURE MILEAGE WAS 18,000. TH					
THERE HAS BEEN AT LEAST FOUR OCCASIONS OF THE CAR VIBRATING. THE ONE OCCASION, ON THE I 15 FRW, AT 70 MPH, CAUSED ME TO NO LONGER DRIVE ON THE FRW.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

CLAREMONT

TOYOTA • SCION

508 Auto Center Drive
Claremont, CA 91711
(909) 542-1666



B.A.R # AC253299

E.P.A # RC253299

CUSTOMER NO.	ADVISOR MICHAEL MARTINEZ J 3079	TAG NO.	INVOICE DATE 05/05/08	INVOICE NO. TOCS541823
ALTA LOMA, CA	LABOR RATE	LICENSE NO.	COLOR 1C8 LUNAR M	STOCK NO. 80069
	YEAR / MAKE / MODEL 06/TOYOTA/SOLARA/2DR	MILEAGE 18,794	DELIVERY DATE 07/19/05	DELIVERY MILES 3
	VEHICLE I.D. NO. 4T1CA38P16U		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/05/08	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS E# 3M27138001	MO: 18796	

LABOR & PARTS
J# 1 11TOZ

FRONT SUSPENSION **VIBRATE** TECH(S):YEXX INTERNAL

CUST STATES VEHICLE WILL SHAKE WHILE DRIVING 35 MPH OR MORE. FEELS MORE ON ROUGH ROADS. UNABLE TO DUPLICATE CUST CONCERN AT THIS TIME. TEST DROVE AND INSPECTED VEHICLE AND WAS UNABLE TO DUPLICATE ANY SHAKING AT THIS TIME. INSPECTED SUSPENSION, FRT AND REAR AND FOUND TO BE TO FACTORY DESIGN AT THIS TIME. ALSO FOUND NO SIGNS OF DAMAGE OR DEFECT TO WHEELS AND TIRE

JOB # 1 TOTAL LABOR & PARTS 0.00

TOTALS-----

From all of us at Claremont Toyota we Thank You for your business and want to wish you and your family all the best. Please call us for any Questions!

" I Acknowledge Notice and Oral Approval of an Increase In the Original Estimated Price. "

TOTAL LABOR.....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

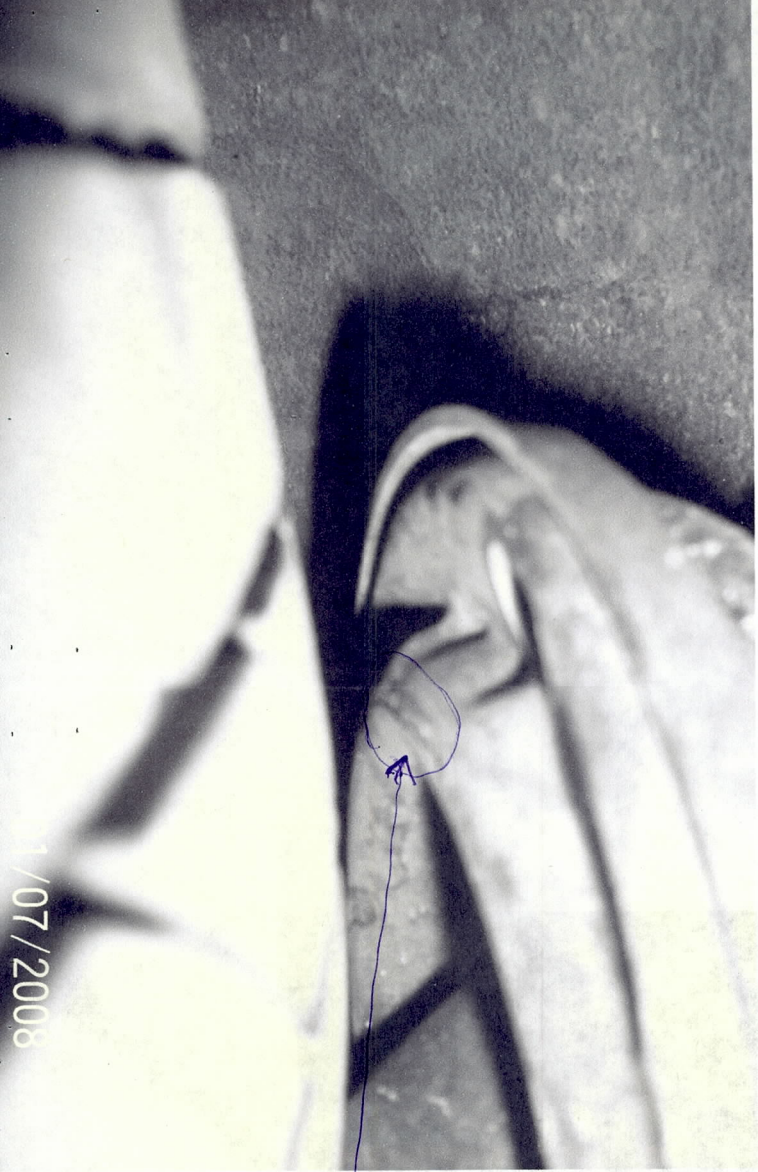
Thank You For Your Business!

Our #1 Goal at Claremont Toyota is that you are **COMPLETELY SATISFIED** with your service visit with us. If you are not **COMPLETELY SATISFIED**, please contact our Customer Relations Manager.

WE DO CARE!

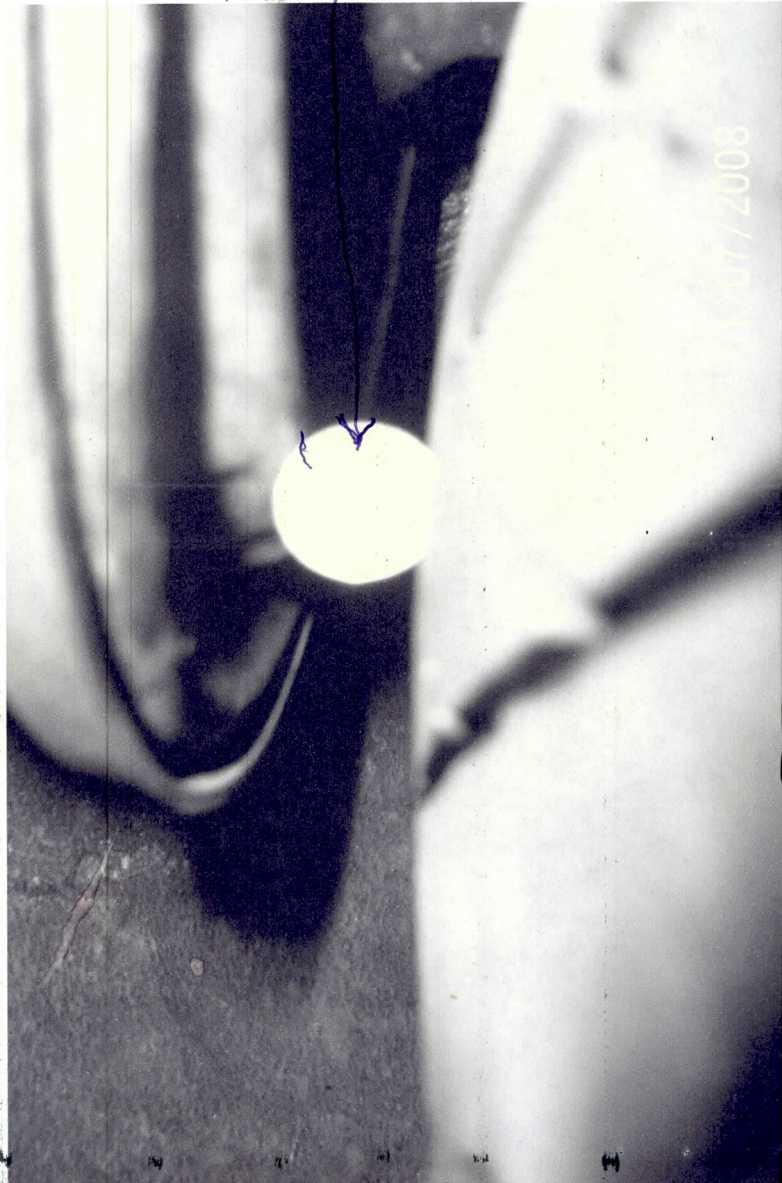
Toyota Motor Corp. may send you a survey in the near future. If you can take the time to fill it out and send it, we would appreciate

9453 BAR # AI181227



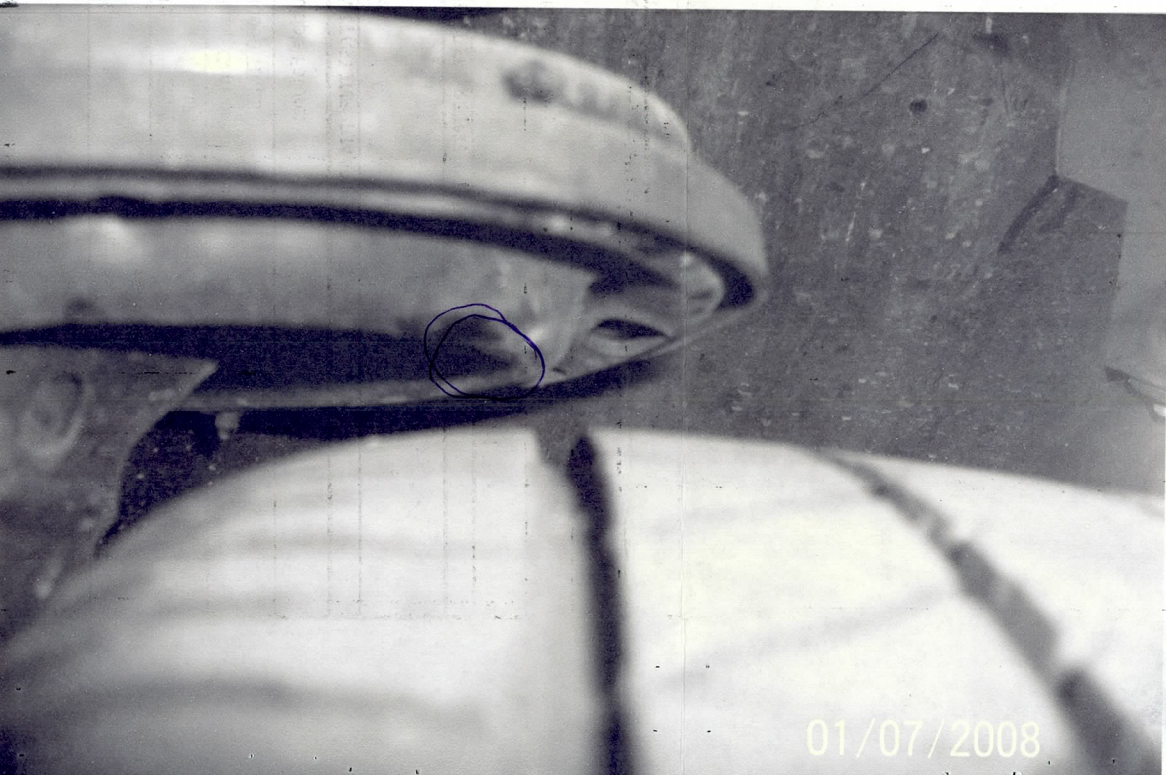
1/07/2008

LEFT TIRE LOOKING
BACK TO FRONT
TIRE TOUCHES SPRING



1/07/2008

A DIME BETWEEN TOP OF
TIRE AND BOTTOM OF SPRING



LEFT TIRE LOOKING
FRONT TO BACK

01/07/2008