

CL-10229545-7373

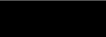

Yorktown Heights, NY

2008 MAY 22 AM 9:07

2008 MAY 21 P 2:40

May 16, 2008

ACURA
1919 Torrance Blvd.
P.O. Box 2215
Torrance, CA 90509-9870

Re: Acura TL (Vin#19UUA66234A 
(1) Windshield Wipers Recall
(2) Power Steering Fluid Leak Recall

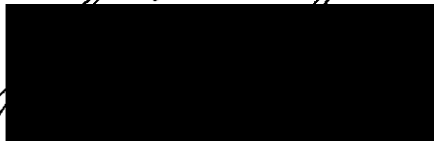
Dear Sir/Madam:

I am in receipt of the two above mentioned recall notices. Both recalls were repaired prior to receiving this notice. Attached are the bills regarding such. Windshield wipers repaired on 12/17/07 - \$261.51, power steering fluid leak causing engine to stop working on 8/13/07- totaling \$4552.35 together for a grand total of \$4,813.86. Please note that this does not include my rental vehicle, inconvenience and towing charge.

I anticipate full refund for my expenses incurred for my vehicle which has these defects.

Thank you for your time and consideration, please do not hesitate to contact me if you require any further information.

Sincerely,



cc: American Honda Motor Co., Inc.
Acura Client Services

✓ Administrator
National Highway Traffic Safety Admin.

ET
ar/boalor
10-24
KB

INVOICE

AUTOBAHN/CITGO YORKTOWN
2034 SAW MILL RIVER ROAD
YORKTOWN HEIGHTS, NY 10598
914-962-7170
7085366 RPG SYS INC.

Date: IN:12/17/07 9:30AM-OUT:12/17/07 5:00PM
Job number: 38,065
License plate
Year/Make: '04 ACURA
Model: 32.TL 4DR
V.I.N.: 19VVA66234A
Mileage: In: 107,690 Out: 107,691
Technician: }
Other: 12/03 3.2 235/45W17 ABS4 SRS3

YORKTOWN HEIGHTS, NY

Authorized by: MRS EST\$245.00+TAX
Authorization taken by: JOHN LA BARRE
How authorized: 12/17/07 10:55

WORK PERFORMED (Labor @ 91.00)
C/S THE WIPERS STOPPED WORKING

LABOR TO CHECK OPERATION OF FRONT
WIPER, CHECKED CIRCUIT TO WIPER MOTOR
AND WIPER SWITCH, FOUND WIPER MOTOR
BAD, WILL NEED TO REPLACE MOTOR TO
FURTHER DIAGNOSE, REPAIR MOTOR,
RECHECKED OPERATION

109.20

PARTS

1 WIPER MOTORC

134.34

TOTAL COSTS

Labor	109.20
Parts	134.34

Subtotal	243.54
Sales tax (7.38%)	17.97

Invoice total	261.51
Amount due	261.51

I HAVE AUTHORIZED THE ABOVE WORK TO BE DONE, AND MY VEHICLE MAY BE DRIVEN FOR TESTING, OR FOR MY PICK UP OR DELIVERY. FIRE & THEFT ARE ALSO MY RISK. AN EXPRESS MECHANIC'S LIEN IS ACKNOWLEDGED ON VEHICLE ABOVE TO SECURE AMOUNT OF REPAIRS AND/OR STORAGE THEREOF, STORAGE RATE \$28.00/DAY, AND A SERVICE CHARGE OF 1.5% PER MONTH, 18% APR. WILL BE ADDED TO ALL OVERDUE ACCOUNTS; ALSO LIABLE FOR ALL LEGAL AND COLLECTION FEES.

AUTOBARN/CITGO YORKTOWN
2034 SAW MILL RIVER RD
YORKTOWN HEIGHT NY10598

TERMINAL I.D.: 61338822

MERCHANT #: 492100004315001

MASTERCARD

SALE EXP.:

BATCH: 000035 INVOICE:

DATE: DEC 17, 97 TIME:

REF: 00000000 AUTH NO:

TOTAL \$261.51

I AGREE TO PAY ABOVE TOTAL AMOUNT
ACCORDING TO CARD ISSUER AGREEMENT
(MERCHANT AGREEMENT IF CREDIT VOUCHER)

MERCHANT COPY

INVOICE

AUTOBAHN/CITGO YORKTOWN
2034 SAW MILL RIVER ROAD
YORKTOWN HEIGHTS, NY 10598
914-962-7170
7085366 RPG SYS INC.

YORKTOWN HEIGHTS, NY

Date: IN: 8/13/07 8:00AM-OUT: 8/21/07 5:00PM
Job number: 37,455
License plate:
Year/Make: '04 ACURA
Model: 32.TL 4DR
V.I.N.: 19VVA66234A
Mileage: In: 98,317 Out: 98,356
Technician: }
Other: 12/03 3.2 235/45W17 ABS4 SRS3

Authorized by: MR EST\$4475.00+TAX
Authorization taken by: JOHN LA BARRE
How authorized: 08/15/07 2:25

INSTRUCTIONS

TIRES ARE CUPPED AND MAKING NOISE AND POSSIBLE WHEEL BEARINGS
VEHICLE NEEDS TO RUN ON PREMIUM FUEL
OIL CHANGES NEEDED AT EVERY 3000 MILES

RECOMMENDATIONS

12 MONTHS OR 12000 MILES, WARRANTY
MUST BRING BACK IN 1000 MILES FOR VALVE
ADJUSTMENT, OR WARRANTY WILL BE VOID
REC COOLANT HOSE REPLACEMENT AT 110K MILES
MUST BRING BACK IN 1 WEEK TO RECHECK

BELTS REPLACED	Total -	141.28
LABOR TO REPLACE BELTS, AND ADJUST.		
1 TIMING BELT		94.82
1 SERPENTINE BEL		46.46
OIL CHANGE, 16 POINT		28.99
OIL & FILTER CHANGE AND 16 POINT CHECK.		
1 OIL FILTER		
5 QT. MOTOR OIL		

ENVIRONMENTAL FEES	1.50
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WORK PERFORMED (Labor @ 91.00)
C/S THE ENGINE WAS MAKING A
SQUEAKING/SCREECHING NOISE, WHICH WENT

AWAY, THEN LATER VEHICLE STARTED
RUNNING HOT AND NOISE CAME BACK, TEMP
GUAGE WENT TO HOT, CUST SHUT OFF
ENGINE, LET IT COOL, ADDED WATER,
VEHICLE WOULD NOT START AGAIN

PERFORMED VISUAL INSPECTION, ADDED
COOLANT, COOLANT IS LEAKING FROM
ENGINE, CRANKED OVER ENGINE, ENGINE
DOES NOT APPEAR TO HAVE ANY
COMPRESSION, WILL NEED TO START WITH
AN INSPECTION OF ENGINE TIMING BELT,
WATER PUMP, PERFORM A ENGINE
COMPRESSION AND BLOCK TEST TO START.
PERFORMED COMPRESSION AND BLOCK TEST,
CHECKED TIMING BELT AND WATER PUMP
CONDITION,

182.00

FOUND WATER PUMP BEARING BAD AND WATER
PUMP BEARING BAD AND SIEZING UP AT
TIMES, WILL NEED TO REPLACE WATER PUMP
AND TIMING BELT TO DIAGNOSE ENGINE
FURTHER, REPLACED BELT AND PUMP

182.00

APPROVAL FOR DIAGNOSTIC TIME, 08/13/07
12:05 TAKEN FROM MR BY JL
FOR \$180.00-200.00

REVISED ESTIMATE GIVEN 08/13/07 4:10
TAKEN BY JL \$690.00+TAX

(Continued)

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STORAGE RATE \$28.00/DAY, AND A SERVICE CHARGE OF 1.5% PER MONTH, 18% APR. WILL BE ADDED TO ALL OVERDUE ACCOUNTS; ALSO LIABLE FOR
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PP MC

INVOICE

AUTOBAHN/CITGO YORKTOWN
2034 SAW MILL RIVER ROAD
YORKTOWN HEIGHTS, NY 10598
914-962-7170
7085366 RPG SYS INC.

YORKTOWN HEIGHTS, NY

Date: IN: 8/13/07 8:00AM-OUT: 8/21/07 5:00PM
Job number: 37,455
License plate:
Year/Make: '04 ACURA
Model: 32.TL 4DR
V.I.N.: 19VVA66234A
Mileage: In: 98,317 Out: 98,356
Technician:)
Other: 12/03 3.2 235/45W17 ABS4 SRS3

EXTRA TIME TO REPLACE TIMING BELT ADJUSTER, TENSIONER, IDLER, CAM SEALS, CRANK SEALS,	227.50
LABOR TO REMOVE BOTH CYLINDER HEADS, SEND OUT TO MACHING SHOP FOR CLEANING AND MACHINING, REINSTALL HEADS, ADJUST VALVES AS NESSESARY, FILL WITH COOLANT AND BLEED SYSTEM,	910.00
PARTS	
1 WATER PUMPW	231.87
1 TENSION ADJUSTERN	207.44
1 T/B IDLER	71.97
1 TENSIONER	130.69
2 CAM SEALS	17.18
1 CRANK SEAL	15.74
2 GASKET SETS	350.00
12 INTAKE VALVES	171.72
12 EXHAUST VALVES	259.92
16 HEAD BOLTS	134.88
1 THERMOSTAT	22.85
1 SOLVENT	5.95
8 EXTEN COOLANT	46.00
OTHER ITEMS	
SHOP, VALVE JOB	600.00
SHOP, GUIDES	300.00

TOTAL COSTS	
Packages (flat-rate only)	30.49
Labor	1,501.50
Parts	1,807.49
Other items	900.00

Subtotal	4,239.48
Sales tax (7.38%)	312.87

Invoice total	4,552.35
Amount due	4,552.35

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AUTOBAHN/CITGO YORKTOWN
2834 SAW HILL RIVER RD
YORKTOWN HEIGHT NY10598

TERMINAL I.D.: 61338822

MERCHANT #: 472100004315001

MASTERCARD

SALE

EXP.:

BATCH: 000443

INVOICE:

DATE: AUG 21, 07

TIME:

RRN: 00000000

AUTH NO:

TOTAL \$4552.35

I AGREE TO PAY ABOVE TOTAL AMOUNT
ACCORDING TO CARD ISSUER AGREEMENT
(MERCHANT AGREEMENT IF CREDIT VOUCHER)

MERCHANT COPY