

CL-10229544-1321

Dear Administrator,

My name is [REDACTED], the owner of a Ford Crown Victoria. 2008 MAY 22 AM 9:05

It's a 1996 model Vin number 2FALP73W5TX [REDACTED].
My concerns are that I've wrote and sent information regarding my car. My car caught fire under the hood in August last year. I received a recall notice in September last year. I sent papers of things they asked me to send. I worked hard to pay the car off

so I wouldn't have anymore payments. That would be something that I owned. That was mine.

I even lost my kids two car seats in the fire. Also burned was the four new tires, two of them and the brakes + rollers on all four sides. I don't feel like I was treated fairly of that situation.

They didn't even send a mechanic to look at the car. Now this is my second recall notice I've received from this place and I don't like it. This situation brings back memories I've tried hard to forget about.

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05/22/06
10:10
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Still I haven't felt better about it.
Now I have to rely on others and their time
to take me places. I have to come out of my
pocket for every ride I get from someone
to take me here and there.

Please reimburse me with a paid for car or
(automobile) with the same amount of quality
my car was worth.

[REDACTED]
[REDACTED]
Grenada, MS [REDACTED]
[REDACTED]