



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

1-07-JUN-2008 AM 11:08

Reference No. 10229498

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City LA PORTE

State TX

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 6/6/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5VPHB26D03 [REDACTED]

Make POLARIS

Model 700 4X4 EFI VICTORY HAMMER

Model Year 2005

Date Purchased MAY 14 2005

Dealer's Name and Telephone Number GELIES POLARIS

Engine: No: Cylinders 2

Fuel Type: GAS

Original Owner

Dealer's City BAYTOWN, TX

State TX

Zip Code 775

Transmission Type MAN. 6 SPD.

Antilock Brakes Cruise Control

Powertrain BELT DRIVE

Vehicle Component Code 061110 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:BELTS AND

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 31-MAY-2008

Failure Mileage 8894

Failure Speed 70

BELT GUARD (LOWER) SEPARATED FROM MOUNTS AND ENTERED POWER TRAIN ASSY THRU BELT AND WHEEL DRIVE SPROCKET

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 POLARIS VICTORY (NA). WHILE DRIVING APPROXIMATELY 70 MPH, THE CONTACT HEARD A LOUD NOISE AS IF THE VEHICLE SHIFTED OUT OF THE CORRECT DRIVESHAFT. HE PULLED THE VEHICLE OVER FOR INSPECTION. HE NOTICED THAT THE LOWER BELT OF THE BELT SYSTEM SPONTANEOUSLY FRACTURED AND BECAME JAMMED IN THE MOTOR. HE PLACED THE VEHICLE INTO NEUTRAL AND THEN REVERSE IN ORDER TO REMOVE THE BELT FROM THE MOTOR. THE CONTACT IS IN THE PROCESS OF NOTIFYING THE MANUFACTURER. THE FAILURE AND CURRENT MILEAGES WERE 8,894.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NO CRASH, NO INJURIES, SLIGHT WHEEL LOCKUP AT HIGH
SPEED. DESTROYED LOWER BELT GUARD, DAMAGE DRIVE
BELT, DRIVE BELT PULLEY AT REAR WHEEL AND SLIGHT
DAMAGE TO UPPER BELT GUARD.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



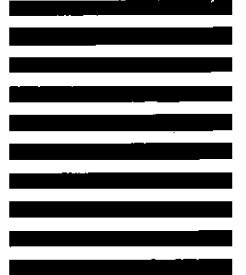
**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

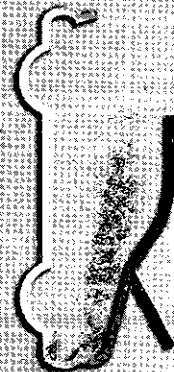
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



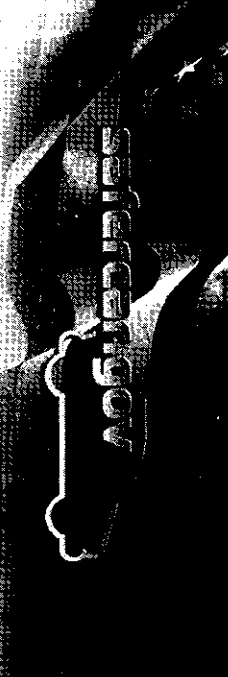
**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Clear Lake Kawasaki

12622 Highway 3
Clear Lake, TX 77598
281-486-4604

Repair Order

R/O Number: 102639
In Date: 6/6/2008
Today Date: 6/6/2008
Date Promised: 6/6/2008

Repair Order For:

Unit Name

Location

LaPORTE, TX

Units For This Repair Order

Service Writer:

| Year | Make | Model | VIN / Serial No. | Color | Plate | Key Board | Miles |
|------|---------|--------|------------------|-------|-------|-----------|-------|
| 2005 | VICTORY | HAMMER | 5VPHB26D05 | RED | | | |

Job: BELT GUARD FAILURE

Job For: 2005 VICTORY HAMMER 5VPHB26D05

Description

CUSTOMER STATES THAT BELT GUARD FELL OFF WHILE RIDING.
BELT GUARD WRAPPED AROUND REAR SPROCKET LOCKING REAR
WHEEL.

Parts

| Part Number | Quantity | Description | Each Price | Extension |
|-------------|----------|--------------------------------|------------|------------|
| 1521057-405 | 1 | ASM-WHL,BLT,MON,RR,18X8.5,C,PO | \$1,847.99 | \$1,847.99 |
| 3211102 | 1 | BELT-VICTORY DRIVE,28MM,HTD | \$342.99 | \$342.99 |
| 5247719-156 | 1 | GUARD-BELT,UPPER,250 TIRE,CHR | \$192.99 | \$192.99 |
| 1014583-468 | 1 | ASM-BELT GUARD,LOWER,250,BLKAN | \$51.99 | \$51.99 |
| 1332399-385 | 1 | ASM-SPROCKET,DRIVEN,70T,07,SLV | \$458.99 | \$458.99 |
| 7518311 | 5 | STUD-M12X28X28,8.8 | \$5.49 | \$27.45 |
| 7547232 | 5 | NUT-HEXHD,M12,DIN980V | \$9.99 | \$49.95 |
| 7556287 | 5 | WASHER-FL,13X2.5 | \$3.99 | \$19.95 |
| 7517704 | 2 | SCREW | \$5.49 | \$10.98 |
| 5246008 | 2 | GASKET-EXHAUST SEALING | \$20.49 | \$40.98 |
| 5412528 | 1 | GASKET-COVER,SPROCKET | \$15.49 | \$15.49 |

Parts Subtotal \$3,059.75

Labor

| Description | Job Code | Technician | Quantity | Line Total |
|--------------------|----------|-------------|----------|------------|
| PARTS INSTALLATION | | Greg Morris | 5 Hours | \$375.00 |

Labor Subtotal \$375.00

Recommendations

Resolution

FAILED BELT GUARD DAMAGED THE BELT, REAR
WHEEL PULLEY,(sprocket), UPPER BELT GUARD,
AND SCRATCHED THE REAR WHEEL.

Clear Lake Kawasaki

12622 Highway 3
Clear Lake, TX 77598
281-486-4604

Repair Order

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Repair Order For:

Unit Name

Location

LaPORTE, TX

Job: BELT GUARD FAILURE (Continued)

Job For: 2005 VICTORY HAMMER 5VPHB26D05

| | |
|---------------------|-------------------|
| Other Charges | |
| Shop Supplies | \$22.50 |
| Job Subtotal | \$3,457.25 |

| | |
|-------------------------------|-------------------|
| Customer Job Totals | |
| Parts | \$3,059.75 |
| Labor | \$375.00 |
| Other | \$22.50 |
| Total of Customer Jobs | \$3,457.25 |
| Repair Order Subtotal | \$3,457.25 |
| Sales Tax | \$254.30 |
| Repair Order Total | \$3,711.55 |
| Total Amount Due | \$3,711.55 |