



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

28-MAY-2008

Reference No.

10229119

2008 JUN 16 PM 2:04

OWNER INFORMATION (Type or Print)

Name

Address

City

NEWINGTON

State CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JN8AZ08W74W

Make

NISSAN

Model

MURANO

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number
SALEM MOTORS
105B Pine Rd
Newington, CT 06111

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

(860) 666-1028

Fax (860) 667-0275

State

Zip Code

6

GAS

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

112000 ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-MAY-2008

Failure Mileage

46095

Failure Speed

60 MPH

ON HIGHWAY

ALTERNATOR

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 NISSAN MURANO. WHILE DRIVING APPROXIMATELY 60 MPH, THE ALTERNATOR AND BRAKE LIGHT INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE CAME TO A COMPLETE STOP AND WAS TOWED TO THE DEALER. THE DEALER STATED THAT THE ALTERNATOR WAS THE CAUSE OF THE FAILURE. THE DEALER REPLACED THE ALTERNATOR AT THE COST OF \$874. THE MANUFACTURER STATED THAT THE DEALER IN VERMONT REPLACED THE ALTERNATOR UNDER NHTSA CAMPAIGN ID NUMBER 05V319000 (ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR). THE DEALER IN CONNECTICUT STATED THAT THE RECALL REPAIR WAS NEVER PERFORMED. THE MANUFACTURER STATED THAT THE CAMPAIGN EXPIRED IN 2006; THEREFORE, THEY WERE NOT RESPONSIBLE FOR REIMBURSEMENT AND WOULD NOT PROVIDE DOCUMENTATION WITH THE RECALLED INFORMATION. THE FAILURE MILEAGE WAS 46,095 AND CURRENT MILEAGE WAS 46,095.

46,095

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

8606661028

169425

MIDDLETOWN NISSAN

1153 Newfield Street
MIDDLETOWN, CT 06457
(860) 632-6550
Fax (860) 632-6509

INVOICE

PAGE 1

NEWINGTON, CT

HOME: BUS:

SERVICE ADVISOR: 1170 BRIAN BARBOUR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MI/AGE IN / OUT	TAG	
SILVER	04	NISSAN MURANO	JN8AZ08W74W		46095/46095		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN04 DD			17:30 19MAY08		93.00	CASH	20MAY08
R.O. OPENED	READY	OPTIONS:	DLR	ENG:	3.5	Liter	Gas
19MAY08	20MAY08						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A BATTERY AND BRAKE LIGHT ON-CHECK BRACKET FOR ALTERNATOR BROKEN OR
CRACKED

MISC DIAG AND INSTALL ALTERNATOR/REPLACE
BELTS/BRACKET ASSY AS NEEDED

327	CP	5.00			511.50	511.50
1	11950-31U00	BELT-PWR S		15.25	12.20	12.20
1	11720-VC200	BELT-FAN&A		18.22	14.58	14.58
1	11926-8J10A	BRACKET-ID		15.47	12.38	12.38
1	2310M-CN10AR	REMAN ALTE		329.48	263.58	263.58

PARTS: 302.74 LABOR: 511.50 OTHER: 0.00 TOTAL LINE A: 814.24

B FILE#6156766 WITH NMAC

MISC NO OPEN RECALLS AT THIS TIME.

327 IPOL 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

EST: 93.00 19MAY08 15:03 SA: 117

CUSTOMER PAY SHOP SUPP/HAZ.RE FOR REPAIR ORDER

10.95

MIDDLETOWN NISSAN WOULD LIKE TO THANK YOU
FOR YOUR PATRONAGE. AS ALWAYS IT IS OUR
PLEASURE TO SERVE YOU. IF YOU ARE NOT 100%
COMPLETELY SATISFIED, PLEASE CALL GINO AT
(860) 632-6550.

1 MAY 21 2008

BY: CKH

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE
INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE
SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO
OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE
VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY
MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all
of the warranties with respect to
the sale of this item/items. The
Seller hereby expressly disclaims all
warranties, either express or
implied, including any implied
warranty of merchantability or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	511.50
PARTS AMOUNT	302.74
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	10.95
TOTAL CHARGES	825.19
LESS INSURANCE	0.00
SALES TAX	49.51
PLEASE PAY THIS AMOUNT	874.70

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CERTIFICATE OF TITLE

STATE OF VERMONT DEPARTMENT OF MOTOR VEHICLES

VEHICLE/HULL IDENTIFICATION NO.		YEAR	MAKE	BODY/HULL TYPE	MODEL LINE	WEIGHT/LENGTH
JN8AZ08W74W		04	NISS	4W	MUR	
AXLES	FUEL	NO. CYL.	NEW/USED	DATE PURCHASED	METER READING	OWNERSHIP
	GAS	06	USED	06/09/05	4884 MLS	JTEN
DATE TITLED		TITLE NO.		ASSIGNMENT OF TITLE NO. VALIDATES THIS CERTIFICATE		
06/22/05						

NAME(S) & ADDRESS(ES) OF VEHICLE/VESSEL OWNER(S)

NORWICH, VT

FIRST LIENHOLDER NAME & ADDRESS DATE OF FIRST LIEN
NONE

RELEASE OF LIENS

(FIRST LIEN) INTEREST IN THE ABOVE DESCRIBED VEHICLE/VESSEL/SNOWMOBILE IS HEREBY RELEASED	AUTHORIZED SIGNATURE	DATE
(SECOND LIEN) INTEREST IN THE ABOVE DESCRIBED VEHICLE/VESSEL/SNOWMOBILE IS HEREBY RELEASED	AUTHORIZED SIGNATURE	DATE

A = THE MILEAGE STATED IS IN EXCESS OF ITS MECHANICAL LIMITS
B = THE ODOMETER READING IS NOT THE ACTUAL MILEAGE
R = REBUILT

THIS CERTIFICATE IS PRIMA FACIE EVIDENCE OF OWNERSHIP PURSUANT TO VERMONT STATUTES.



THE VEHICLE/VESSEL/SNOWMOBILE DESCRIBED ABOVE IS SUBJECT TO THE LIENS ENUMERATED, IF ANY, BASED ON THE RECORDS ON FILE.

TA-VT-01(0) 250M 10/04 JMB

VOID IF ALTERED

WARNING: Federal and State law requires that you state the mileage in connection with a transfer of ownership. Failure to complete the Odometer Disclosure Statement or providing a false statement may result in fines and/or imprisonment.

ANY FALSE STATEMENT IS A CRIMINAL OFFENSE. ANY CHANGE OR ERASURE WILL VOID THIS TITLE.
Any Signature on this Document is affixed under Penalties of 23 V.S.A. SECTIONS 2082, 2083 & 3829.

(1) ASSIGNMENT OF OWNERSHIP

The undersigned hereby certifies that the vehicle/vessel/snowmobile described in this title was transferred to (PRINT):

Name(s) [Redacted] Date of Sale 7-25-07
Address [Redacted]

ODOMETER DISCLOSURE STATEMENT

I state that the odometer now reads 44430 (NO TENTHS) and to the best of my knowledge that it reflects the actual mileage of the vehicle unless one of the following statements is checked:

☐ I certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits. (The odometer exceeded 99,999 and started at zero again.)
☐ I certify that the odometer reading is not the actual mileage. **WARNING - ODOMETER DISCREPANCY**

Seller's signature [Redacted] Printed Name [Redacted] Date 7-25-07
Seller's signature [Redacted] Printed Name [Redacted] Date 7/23/07
Signature(s) of buyer [Redacted] Date 7-25-07

(2) RE-ASSIGNMENT OF OWNERSHIP

The undersigned hereby certifies that the vehicle/vessel/snowmobile described in this title was transferred to (PRINT):

Name(s) TOYOTA VOLVO OF KESUE Date of Sale 7-30-07
Address 591 MOUNDDOCK HWY EAST SWANSEY NH Zip 03446

ODOMETER DISCLOSURE STATEMENT

I state that the odometer now reads 94600 (NO TENTHS) and to the best of my knowledge that it reflects the actual mileage of the vehicle unless one of the following statements is checked:

☐ I certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits. (The odometer exceeded 99,999 and started at zero again.)
☐ I certify that the odometer reading is not the actual mileage. **WARNING - ODOMETER DISCREPANCY**

Seller's signature [Redacted] Printed Name WHITE RIVER TOYOTA Date 7-30-07
Seller's signature [Redacted] Printed Name [Redacted] Date [Redacted]
Signature(s) of buyer(s) [Redacted] Date 7-30-07

(3) RE-ASSIGNMENT OF OWNERSHIP

The undersigned hereby certifies that the vehicle/vessel/snowmobile described in this title was transferred to (PRINT):

Name(s) Crest Lincoln Mercury Inc Date of Sale 8-15-07
Address Woodbridge CT Zip 06525

ODOMETER DISCLOSURE STATEMENT

I state that the odometer now reads 94824 (NO TENTHS) and to the best of my knowledge that it reflects the actual mileage of the vehicle unless one of the following statements is checked:

☐ I certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits. (The odometer exceeded 99,999 and started at zero again.)
☐ I certify that the odometer reading is not the actual mileage. **WARNING - ODOMETER DISCREPANCY**

Seller's signature [Redacted] Printed Name [Redacted] Date 8/15/07
Seller's signature [Redacted] Printed Name [Redacted] Date [Redacted]
Signature(s) of buyer(s) [Redacted] Date [Redacted]

(4) LIENHOLDER TO BE SHOWN ON NEW TITLE (If no lien, print NONE)

LIENHOLDER'S NAME [Redacted] ODOMETER [Redacted] LIEN DATE [Redacted]
Lienholder's address [Redacted] Zip [Redacted]
Applicant's Signature [Redacted]

CONTROL NUMBER

4273568

4273568

SUPPLEMENTAL ASSIGNMENT OF OWNERSHIP AND/OR BILL OF SALE
Q-1 REV. 2-97



STATE OF CONNECTICUT
DEPARTMENT OF MOTOR VEHICLES

INSTRUCTIONS FOR A VEHICLE:

1. Complete Sections 1, 3, 4, and the **SIGNATURE AND CERTIFICATION BY SELLER(S) SECTION**.
2. This form can be used as a **BILL OF SALE** or to assign ownership when the assignment areas on the back of a **TITLE** are filled.
3. This form must be accompanied by the most recent **TITLE** issued for the vehicle.

INSTRUCTIONS FOR A VESSEL:

1. Complete Sections 2, 3, 4, and the **SIGNATURE AND CERTIFICATION BY SELLER(S) SECTION**.
2. This form is used as a **BILL OF SALE**.

WARNING: Federal law requires that you state the mileage in connection with a transfer of ownership. Failure to complete the Odometer Disclosure Statement or providing a false statement may result in fines and/or imprisonment.

CHECK ONE
☒ VEHICLE ☐ VESSEL

ASSIGNMENT OF OWNERSHIP

SELLER(S): The undersigned seller(s) hereby state(s) the vehicle described on this title was transferred to the buyer(s) specified below. BUYER(S): Do not sign below until all sections have been completed and signed by seller(s). Signing below indicates you are aware of the **CONDITION STATEMENT** and **ODOMETER DISCLOSURE STATEMENT** made by seller(s).

SECTION 1 Vehicle Information	TITLE NUMBER		ISSUED BY THE STATE OF:	
	MAKE	YEAR	VEHICLE IDENTIFICATION NUMBER	
	NISSAN TRUCK	2004	JN8AZ08W74M	
	Was this vehicle at the time of sale in condition for legal operation on the highway(s) of this state? (Only Dealers must respond to this question) ☒ YES ☐ NO I state that, to the best of my knowledge and belief, the odometer reading specified below reflects the actual mileage, unless one of the following statements is checked: ODOMETER READING (No tenths) ☒ I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits. (The odometer started at zero again.) ☐ I hereby certify that the odometer reading is not actual mileage. WARNING: ODOMETER DISCREPANCY			
SECTION 2 Vessel Information	MAKE	YEAR	HULL IDENTIFICATION NUMBER (Required if built 1973 or later)	
	COLOR - PRIMARY/SECONDARY	MODEL	LENGTH	STATE WHERE LAST NUMBERED
SECTION 3 Buyer(s)	NAME OF BUYER (Please print)		CHECK ONE IF CO-OWNED	
	SALEM MOTORS		☐ AND ☐ OR	
	ADDRESS OF BUYER(S)		NAME OF CO-BUYER (Please print)	
SECTION 4 Seller(s)	105B PANE RD NEWINGTON CT 06111		DEALER'S LICENSE NO. (If dealer)	
	SIGNATURE OF BUYER		DATE SIGNED	
	PRINTED NAME OF BUYER(S) (Authorized official)		DATE SOLD	
	SALEM MOTORS		05/15/2008	
SECTION 4 Seller(s)	NAME OF SELLER(S) (Please print)		DATE SOLD	
	CREST LINCOLN MERCURY		05/15/2008	
	ADDRESS OF SELLER(S) (Please print)		DEALER'S LICENSE NO. (If dealer)	
185 AMITY RD. WOODBRIDGE CT 06525		N798		

SIGNATURE AND CERTIFICATION BY SELLER(S)

I (we) declare under penalty of false statement that the information furnished above is true and complete to the best of my (our) knowledge and belief. The owner (seller) of this motor vehicle or vessel described above hereby transfers to the buyer the described motor vehicle or vessel in consideration of the amount (selling price) entered below, receipt hereby acknowledged.

SIGNATURE OF SELLER(S) (For authorized official)	PRINTED NAME OF SELLER(S) (Authorized official)	SELLING PRICE	DATE SIGNED
	CREST LINCOLN MERCURY	\$ N/A	05/15/2008