



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-MAY-2008

Repository

Reference No.

10229115

OWNER INFORMATION (Type or Print)

Name [Redacted]

Address [Redacted]

City NEWARK

State NJ

Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

Signature of Owner \_\_\_\_\_ Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side  
1D4HB48D04F [Redacted]

Make DODGE

Model DURANGO

Model Year 2004

Date Purchased 6-28-04

Dealer's Name and Telephone Number AUTO LAND 973)467-2900

Engine: No: Cylinders

Fuel Type:

Original Owner

Dealer's City SPRINGFIELD

State NJ

Zip Code 07081

5.7L V8

Transmission Type 5 SPEED AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain

Vehicle Component Code... 110000 ELECTRICAL SYSTEM

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24 JUN-2005

Failure Mileage 40000

Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number) Good Year

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 DODGE DURANGO. THE CONTACT STATED THAT WHEN HE PUTS HIS SEAT BELT ON, A SPARK COMES FROM THE RETRACTOR AREA AND THE RADIO SHUTS OFF INTERMITTENTLY. THE VEHICLE WAS TAKEN TO A DEALER AND THEY CHANGED THE BATTERY TWICE, YET THE FAILURE STILL PERSISTS. THE CURRENT MILEAGE WAS 59,439 AND FAILURE MILEAGE WAS 40,000.

Radio Banned Out

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.