



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

National Highway Traffic Safety Administration

1-888-DASH-2-DOT (1-888-327-4236)

www.nhtsa.dot.gov/hotline

Date Received

Repository

27-MAY-2008

Reference No. 10228938

OWNER INFORMATION (Type or Print)

Name

Address

City OSCOLA

State IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5T6BT4816YS

Make

TOYOTA

Model

TUNDRA

Model Year

2000

Date Purchased

6/30/00

Dealer's Name and Telephone Number

HEART CITY TOYOTA

Engine: SUZE

No: Cylinders 8

Fuel Type:

GAS

Original Owner

Dealer's City

EIKHART

State

IN

Zip Code

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

4WD 4 SPEED EST

Vehicle Component Code

150000 SEAT BELTS

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

24-MAY-2008

Failure Mileage

104000

Failure Speed

55

TOP POST SEATBELT MOUNTING BOLT + BRACKET

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 TOYOTA TUNDRA. WHILE DRIVING 55 MPH THE PASSENGER SIDE SEAT BELT DISENGAGED WITHOUT WARNING. AS OF MAY 27, 2008, THE DEALER HAD NOT INSPECTED THE VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 104,000. THE PURCHASE DATE WAS 06/2000.

SEAT BELT MOUNTING BOLT "DISENGAGED" FROM ROOF POST MOUNTING BRACKET. APPEARS TO BE IMPROPERLY INSTALLED. AS OF 6/10/08 TOYOTA IS AWARE. IT TOOK AN EXECUTIVE ESCALATION AND 8 EXTRA DAYS FROM INITIAL CONTACT. SITUATION MAY TAKE 63 DAYS TO RESOLVE. NO OTHER INFO AVAILABLE AS OF 6/10/08

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TOYOTA ~~TRUCK~~ HAS PROMISED AN INSPECTION BY REGIONAL REP FROM CHICAGO AT ^{LOCAL} DEALERSHIP. AND, HAS REQUESTED I MAKE NO ATTEMPTS TO REPAIR UNTIL REP/ENGINEERS HAVE HAD AN INSPECTION. SEAT BELT REMAINS NON-FUNCTIONING PRESENTLY. THEIR ETA TO COMPLETION MAX 63 DAYS FROM 6/7/08.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

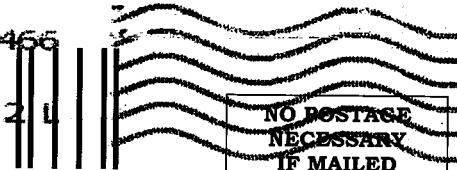
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

SOUTH BEND IN 466

14 JUL 2008 PM 2 L



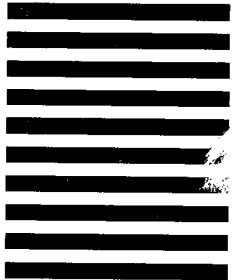
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

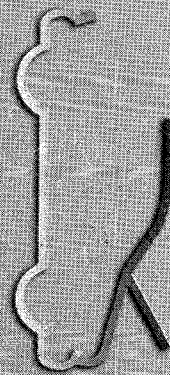
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

