



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008

FOR AGENCY USE ONLY 100148

Date Received
JUN -9 PM 2: 36
~~23-MAY-2008~~

Repository
Reference No.
10228778

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City STATION ISLAND State NY Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, you will not provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 5/31/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WDBNG84J654 Make MERCEDES BENZ Model S500 Model Year 2005

Date Purchased August 9, 2004 Dealer's Name and Telephone Number Sovereign Motors Car (718) 258-5100 Engine: No: Cylinders 8 Fuel Type: SUPER
Original Owner Dealer's City _____ State _____ Zip Code _____

Transmission Type _____ Antilock Brakes Powertrain _____
 Cruise Control Vehicle Component Code 063000 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM
Multiple Failure: YES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-OCT-2004 Failure Mileage 3592 Failure Speed _____
Emissions and Product/manufacture warranty

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury (ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 MERCEDES BENZ S-500. THE CONTACT STATED THAT THE ENGINE AND SERVICE LIGHT ILLUMINATED AND THERE WAS A LOSS OF BRAKES. THE FAILURE HAS OCCURRED 16 TIMES. THE DEALER WAS UNABLE TO REPAIR THE VEHICLE. THE CONTACT WOULD NOT PROVIDE DETAILED INFORMATION ABOUT THE FAILURES. THE FAILURE MILEAGE WAS 3,591 AND CURRENT MILEAGE WAS 80,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Mercedes Benz LLC sold me a defectived new automobile that did not conformed to Federal Emission standard and manufacturer warranty for a new car. The subject automobile is a LEMO based on the attached reports and receipt. It has caused me severe economic injuries. They have intentionally omitted the Manufacturer Warranty expiration date, essential equipment, failures/crashes ect. This kind of business practice is deceptive

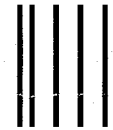
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

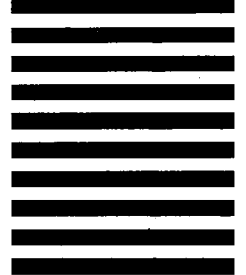
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



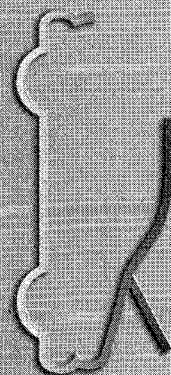
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

236

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





Mercedes-Benz

Mercedes-Benz USA, LLC
Customer Assistance Center

May 23, 2008

Staten Island, NY

Fax

Subject: Model: 2005 S500V4
Serial No: WDBNG84J65A

Dear

Thank you for your recent inquiry.

The start date of the New Vehicle Limited Warranty (4 years or 50,000 miles whichever comes first) on the above referenced S500 was August 11, 2004.

While we do not have the full maintenance records or actual invoice copies to provide (these are kept at the dealership performing the work), below is the warranty history of repairs covered by Mercedes-Benz USA, LLC. Additionally, we simply are not in a position to provide the cost paid for repairs under warranty as that information is proprietary.

Date	Mileage	Dealership	Description
07/13/2007	69,613	Brooklyn, NY	Selector Lever Module
04/26/2007	64,543	Brooklyn, NY	Drive, Trunk Lid Hinge
04/26/2007	64,543	Brooklyn, NY	Mobile Phone
02/28/2007	60,000	Brooklyn, NY	Mobile Phone
10/27/2006	54,246	Brooklyn, NY	Pneumatic Control Unit Supply Pump
08/31/2006	49,422	Brooklyn, NY	Door Lock, Front Door, Left
08/31/2006	49,422	Brooklyn, NY	Supply Pump, Dynamic Driver's Seat
07/31/2006	48,359	Brooklyn, NY	Filler Cap, Fuel Tank
07/31/2006	48,359	Brooklyn, NY	Air Cushion, Lumbar Area, Backrest, Front
07/31/2006	48,359	Brooklyn, NY	Light Source, Turn Signal Light
07/20/2006	47,612	Brooklyn, NY	Door Control Unit, Rear Door
07/20/2006	47,612	Brooklyn, NY	Light Source, Turn Signal Light
07/20/2006	47,612	Brooklyn, NY	Nozzle, Windshield Washing System
07/20/2006	47,612	Brooklyn, NY	Diaphragm-type Pressure Regulator/damper
05/31/2006	44,920	Brooklyn, NY	Light Source, Turn Signal Light
05/15/2006	43,125	Brooklyn, NY	Rear Center Armrest/stowage Compartment Cover
03/22/2006	40,435	Brooklyn, NY	Rpm Sensor, Front Axle
03/22/2006	40,435	Brooklyn, NY	Mirror Light, Sun Visor Left
03/22/2006	40,435	Brooklyn, NY	Socket, Light Source, Lamp Unit
11/30/2005	34,596	Union, NJ	Regulator, Alternator
11/30/2005	34,596	Union, NJ	Command/head Unit High

Mercedes-Benz USA, LLC
Three Mercedes Drive
Montvale, NJ 07645-0350
Phone 1-800-FOR MERCEDES
(1 800 367-6372)
Fax (201) 476-6213
www.MBUUSA.com

May 23, 2008

Page 2

Date	Mileage	Dealership	Description
11/23/2005	34,331	Brooklyn, NY	Blower Regulator
10/24/2005	32,495	Union, NJ	Blower Motor
08/31/2005	27,723	Brooklyn, NY	Glove Box Lid
08/31/2005	27,723	Brooklyn, NY	Light Source, General
04/06/2005	15,961	Brooklyn, NY	Cover, Console (floor Shift)
11/23/2004	6,373	Brooklyn, NY	Cover, For Headrest, Rear Seat
10/19/2004	3,592	Brooklyn, NY	Rpm Sensor, Rear Axle
10/19/2004	3,592	Brooklyn, NY	Sensor, Rotation Angle

Below is the history of Recalls and Service Campaigns performed on your S500.

Recall 2006080004 (9/27/06)- Inspect Instrument Cluster and replace if necessary

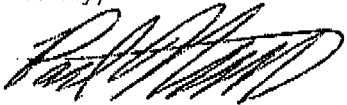
Service Campaign 2005070017(8/2/05)- Inspect Alternator, replace regulator if necessary

Service Campaign 2005100014(11/15/05)- Version Code Instrument Cluster

Service Campaign 2006020008(3/22/06)- Inspect Transmission Pilot Bushing at Electrohydraulic unit and replace if necessary

The opportunity to correspond is appreciated.

Sincerely,



Paul H.
Case Manager

PH/mw



New York State Department of Motor Vehicles
NOTICE OF DELAYED REGISTRATION RENEWAL



PLATE NUMBER: _____

REGISTRATION CLASS: _____

EXPIRATION DATE: 8/31/08



STATEN ISLAND NY

We have been notified that you did not answer three or more parking tickets in each of the locations listed below. Under Section 401 (5-a) of the New York State Vehicle and Traffic Law, you **MUST** answer these tickets before you can renew your registration.

<u>COURT</u>	<u>LOCATION</u>
NYC PARK VIO BU	(SEE NOTE BELOW)

ALSO, YOU CAN'T RENEW BECAUSE WE DO NOT HAVE A RECORD OF AN EMISSIONS INSPECTION FOR THIS VEHICLE. HAVE YOUR VEHICLE INSPECTED AND TAKE THE INSPECTION RECEIPT WITH THE PARKING TICKET CLEARANCES TO ANY MOTOR VEHICLE OFFICES TO RENEW.

WHAT YOU MUST DO TO RENEW YOUR REGISTRATION

- Go to EACH court location printed on this notice. You must answer ALL tickets before you can renew your vehicle registration. When you answer the tickets, you will receive a clearance notice. If you have to go to more than one court location, you will receive a clearance notice from each one.
- Bring your clearance notice(s) **and** this form to any Motor Vehicles office to renew your registration.
- If your registration is for a for-hire vehicle, 1 FH Certificate is required.
- If you are changing the name on the registration, bring the original certificate of title (if you are the owner of the vehicle) and original proof of your new name, such as photo license, marriage certificate, etc.
- If you are changing the vehicle description, bring the original certificate of title if you are the owner of the vehicle. If you are changing the vehicle identification number (VIN), year or make, bring a new insurance ID with the correct information. If the VIN is incorrect, bring a VIN plate tracing from your vehicle.

For New York City Parking Violations Bureau (NYCPV) Tickets: You may request a hearing at any Borough Payment and Adjudication Center, after completing a Motion to Vacate the Judgment. If you need a Motion form, the locations of the Centers, the total amount due or additional information, please call the Parking Violations HelpLine at 1-718-422-7800, or visit the NYC Department of Finance web site at www.nyc.gov/finance. Please note: All hearings are conducted on a walk-in basis; except Commercial/Fleet operators should call Commercial Adjudications at 212-361-5900 for an appointment.

82076

166662



Sovereign Motor Cars Ltd.

1800 Shore Parkway
Brooklyn, New York 11214
718-258-5100

www.sovereignmb.com

NYS-DLR LIC. NO. 6240088
NYC - C/A LIC. #733230

INVOICE

PAGE 1

SI, NY
HOME:
CELL:

BUS:

SERVICE ADVISOR: 605 JAMES PISANO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65		79557/79558	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	PAID	INV. DATE
09AUG04 IS		09AUG2008	18:00 10MAR08		119.00	CASH 10MAR08
R.O. OPENED	READY	OPTIONS:				
		STK: 5693 DLR:				

09:43 10MAR08 11:19 10MAR08

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

A NEW YORK STATE INSPECTION

CAUSE: VEHICLE FAILED NYSI FOR SAFETY RELATED ITEMS. CUSTOMER TO RETURN FOR REPAIRS.

NYSI NEW YORK STATE INSPECTION
369 LO, HIU BUN LIC#: 369
CNT

PARTS:	0.00	LABOR:	37.00	OTHER:	0.00	TOTAL LINE A:	37.00	37.00
--------	------	--------	-------	--------	------	---------------	-------	-------

79557 PERFORMED NYSI FAIL. NEED TO REPL LIGHT BULB FOR L/F MARKER, R/F STANDING, L&R LIC PLATE BULBS. ROTOR ARE UNDER SPEC, WINDSHIELD CRACK. CUSTOMER WILL RETURN LATER ON FOR ADDITIONAL REPAIR.

B PERFORM COURTESY 27 POINT INSPECTION (NO CHARGE) / /

CAUSE: REFER TO LINE A

27P PERFORM COURTESY 27 POINT INSPECTION (NO CHARGE)

369 LO, HIU BUN LIC#: 369
INCA

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	(N/C)	0.00
--------	------	--------	------	--------	------	---------------	-------	------

79557 PERFORMED COURTESY CK, NEED ALL AROUND PADS AND ROTORS, L/R MARKER, L&R LIC BULB, R/F STANDING LIGHT AER ALL OUT, NEED BULBS CUSTOMER DONT HAVE TIME TO WAIT. HE WILL COME BACK FOR ADDITIONAL REPAIR ON WINDSHILD AND BULBS

C TIRE CONDITION GREEN / /

CAUSE: REFER TO LINE A

TG TIRE CONDITION GREEN

369 LO, HIU BUN LIC#: 369
ISP

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	(N/C)	0.00
--------	------	--------	------	--------	------	---------------	-------	------

79557

CASH CREDIT CARD CHECK *****

IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION

LABOR AMOUNT
PARTS AMOUNT
GAS, OIL, LUBE
SUBLET AMOUNT
MISC. CHARGES
TOTAL CHARGES
LESS INSURANCE
SALES TAX

TOTALS

PLEASE PAY THIS AMOUNT

82076

166662



Sovereign Motor Cars Ltd.

1800 Shore Parkway
Brooklyn, New York 11214

718-258-5100

www.sovereignmb.com

NYS-DLR LIC. NO. 6240088

NYC C/A LIC. #733230

INVOICE

PAGE 2

SERVICE ADVISOR: 605 JAMES PISANO

SI, NI

HOME:

BUS:

CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		79557/79558		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	18:00 10MAR08		119.00	CASH	10MAR08
R.O. OPENED	READY	OPTIONS:					
09:43 10MAR08	11:19 10MAR08	STK: 5693 DLR:					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

THANK YOU FOR CHOOSING SOVEREIGN MOTOR CARS
WE LOOK FORWARD TO PROVIDING YOU WITH THE
FIRST CLASS SERVICE THAT YOU DESERVE



Mercedes-Benz

CASH CREDIT CARD CHECK

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RECEPTIONIST OR DIAL (718) 258-5100
EXT. 233

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	37.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	37.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	37.00

82076

153261



Sovereign Motor Cars Ltd.

1800 Shore Parkway
Brooklyn, New York 11214

718-258-5100

www.sovereignmb.com

NYS-DLR LIC. NO. 6240088

NYC - C/A LIC. #733230

INVOICE

PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

SI, NY
HOME:
CELL:

BUS:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		69612/69613		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. D.
09AUG04 IS		09AUG2008	18:00 10JUL07	1	110.00	CASH	10JUL07
R.O. OPENED	READY	OPTIONS:					
		STK: 5693 DLR:					

17:36 09JUL07 16:20 10JUL07

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUST STATES	SHIFTER	STUCK IN	PARK			
		27	AUTO	TRANS			
		316	C			330.00	330.00
PARTS:	0.00	LABOR:	330.00	OTHER:	0.00	TOTAL LINE A:	330.00

FUCNTION TEST COMFIRMED COMPALINT CK FOR CODEAS FOUND NO CODES CK FOR ACTUAL VALUES ON EIS OJK CK FOR C\VALUES AT SHIFTER , FOUND BAD SHIFTER REPALCCED SHIFTER ASSY , FINAL TEST OK NOTE CK ENGINE LAMP ON , AND TRRIMS ON SHITER COMING OFF, FINAL TEST OK

B** SHIFTER

CAUSE: E

272355 ELECTRONIC SELECTOR MODULE/FLOOR SHIFTER MECHANISM, R&R/REPL.

316 W

1 220-267-33-24 FLOOR SHIFTER

(N/C)
(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

REPLACED SHITER 27645737 MBUSA TO PAY 100% AS 1 TIME GOODWILL

THANK YOU FOR CHOOSING SOVEREIGN MOTOR CARS
WE LOOK FORWARD TO PROVIDING YOU WITH THE
FIRST CLASS SERVICE THAT YOU DESERVE

CASH CREDIT CARD CHECK

IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	330.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	330.00
LESS INSURANCE	0.00
SALES TAX	27.64
PLEASE PAY THIS AMOUNT	357.64

82076

151616



Sovereign Motor Cars Ltd.

1800 Shore Parkway
Brooklyn, New York 11214

718-258-5100

www.sovereignmb.com

NYS-DLR LIC. NO. 6240088

NYC C/A LIC. #733230

INVOICE

PAGE 1

SI, NY

HOME:

BUS:

CELL:

4

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COL	ALY	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65		68696/68699		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:30 07JUN07	C13	110.00	CASH	15JUN07
R.O. OPENED	READY	OPTIONS:					
		STK: 5693 DLR:					

16:54 07JUN07 16:07 15JUN07

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES PASS SIDE TIRE SUFFERED ROADHAZZARD DAMAGE

CAUSE: E

T2 MOUNT AND BALANCE 2 TIRES

365	W						(N/C)
2	Q-8-40-0186	100Y	PILOT SPORT				(N/C)
2	TIRE-TAX	\$2.50	DISPOSAL FEE				(N/C)
2	WHT WHEEL	WGT					(N/C)
1	001-401-42-13	VALVE					(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

VERIFIED CUST CONCERN, FOUND BOTH FRONT TIRES WITH DAMAGE, REPL MOUNT & BALANCED 2 FRONT TIRE CONFIRMATION# MH361104187212 FROM IN TIRE GUARA NTEE 1-866-229-8372 A-32473 CARD NUMBER

B CUST STATES DRIVER'S SIDE FRONT TIRE HAS SIDEWALL BUBBLE BREAK 40 WHEELS/TIRES

365 C 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

SEE LINE A

C CUST STATES SET CORRECT TIRE PRESSURE MONITOR

T1 MOUNT AND BALANCE 1 TIRE

365 C 55.00 55.00

PARTS: 0.00 LABOR: 55.00 OTHER: 0.00 TOTAL LINE C: 55.00

ADJUST TIRE PRESSURE FOUND F/R TIRE VALVE FUALT R&R R/F TIRE VALVE/REPL

D CUST STATES CHECK ENGINE LIGHT ON

01 ENGINE

CASH CREDIT CARD CHECK

220.00 220.00

IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



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NYS-DLR LIC. NO. 6240088

NYC C/A LIC. #733230

82076

151616

Mercedes-Benz

INVOICE

PAGE 2

SI, NY

HOME:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MLEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		68696/68699		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:30	07JUN07	C13	110.00 CASH	15JUN07
R.O. OPENED	READY	OPTIONS:					
		STK: 5693 DLR:					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	000-470-49-93	VALVE			90.44	90.44	90.44
1	215-470-01-05	FILLER CAP			28.00	28.00	28.00
PARTS: 118.44 LABOR: 220.00 OTHER: 0.00					TOTAL LINE D:		338.44

FUNCTION TEST CONFIRMED COMP; AINT CK FOR CODES FOUND CODE # P02013
 AS PER CODES FOR EVAP LEAK, FOUND LEAK OUT OF SPECS REPLACED CANISTER
 VALVE AND GAS CAP PERFORMED RETEST EVAP. SYSTEMP FOUND OK LEAK IN SPECS
 , TO REPAIR NEEDED TO RR L/S REAR WHEEL. PANEL, CANISSTER RR TRUNK
 PANELS FINAL TEST OK

E CUST STATES A/C NOT COOLING
 83 CLIMATE CONTROL
 365 C

1	220-830-00-84	VALVE			254.66	254.66	254.66
PARTS: 254.66 LABOR: 550.00 OTHER: 0.00					TOTAL LINE E:		804.66

VERIFIED CUST COCERN, PERF STAR DIAG DTC FOR LOW FREON, PERF A/C
 RECOVERY & DYE & A/C CHARGE INSP FOR LEAKS NO LEAK S DETECTED FOUND
 THAT FAR L/S VENT IS BLOWING WARM AIR ALL OTHER VENTS ARE BLOWING COLD
 INSP VEHICLE WITH STAR MACHINE FOUND FAULTY DOU VALVE WAITING ON
 AIUTH... REPLACED MONO VALVE, FUNCTION TEST OK

F CUST REQ. ESTIMATE ON REPAIRING DRIVER'S SIDE DAMAGED DOOR TRIM
 68 INTERIOR TRIM
 365 C

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00					TOTAL LINE F:		0.00
-------------------------------------	--	--	--	--	---------------	--	------

WFA SEE ADVISOR CUSTOMER DECLINED REPAIR

G PERFORM COURTESY 27 POINT INSPECTION (NO CHARGE)
 27P PERFORM COURTESY 27 POINT INSPECTION (NO CHARGE)
 365 INCA

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00					TOTAL LINE G:		0.00 (N/C)
-------------------------------------	--	--	--	--	---------------	--	------------

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 YOUR SERVICE EXPERIENCE, PLEASE SEE
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 EXT. 233

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

82076

151616



Sovereign Motor Cars Ltd.

1800 Shore Parkway
Brooklyn, New York 11214

718-258-5100

www.sovereignamb.com

NYS-DLR LIC. NO. 6240088

NYC - C/A LIC. #733230

INVOICE

PAGE 3

SI, NY
HOME:
CELL:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65		68696/68699		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:30 07JUN07	C13	110.00	CASH	15JUN07
R.O. OPENED	READY	OPTIONS: STK:5693 DLR:					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PERFORM 27 POINT INSPECTION							

H TIRE CONDITION GREEN
 TG TIRE CONDITION GREEN
 365 C
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00

I SOVEREIGN MOTORS TO PROVIDE LOANER VEHICLE FOR 48 HOURS AT NO CHARGE TO CUSTOMER
 AT SOVEREIGN MOTORS TO PROVIDE LOANER VEHICLE FOR 48 HOURS AT NO CHARGE TO CUSTOMER
 365 ILE
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE I: 0.00 (N/C)

THANK YOU FOR CHOOSING SOVEREIGN MOTOR CARS
 WE LOOK FORWARD TO PROVIDING YOU WITH THE
 FIRST CLASS SERVICE THAT YOU DESERVE



CASH CREDIT CARD CHECK

IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233

STATEMENT OF DISCLAIMER
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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	825.00
PARTS AMOUNT	373.10
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1198.10
LESS INSURANCE	0.00
SALES TAX	100.34
PLEASE PAY THIS AMOUNT	1298.44

82076

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		68696/68699		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:30 07JUN07	C13	110.00	CASH	15JUN07
R.O. OPENED	READY	OPTIONS:					
		STK:5693 DLR:55164					

16:54 07JUN07 16:07 15JUN07

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUST STATES	PASS SIDE TIRE	SUFFERED	ROADHAZARD	DAMAGE		

CAUSE: E

T2 MOUNT AND BALANCE 2 TIRES

- 365 W (N/C)
- 2 Q-8-40-0186 100Y PILOT SPORT (N/C)
- 2 TIRE-TAX \$2.50 DISPOSAL FEE (N/C)
- 2 WHT WHEEL WGT (N/C)
- 1 001-401-42-13 VALVE (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

VERIFIED CUST CONCERN, FOUND BOTH FRONT TIRES WITH DAMAGE, REPL MOUNT & BALANCED 2 FRONT TIRE CONFIRMATION# MH361104187212 FROM IN TIRE GUARA NTEE 1-866-229-8372 A-32473 CARD NUMBER

B CUST STATES DRIVER'S SIDE FRONT TIRE HAS SIDEWALL BUBBLE BREAK

40 WHEELS/TIRES

365 C 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

SEE LINE A

C CUST STATES SET CORRECT TIRE PRESSURE MONITOR

T1 MOUNT AND BALANCE 1 TIRE

365 C 55.00 55.00

PARTS: 0.00 LABOR: 55.00 OTHER: 0.00 TOTAL LINE C: 55.00

ADJUST TIRE PRESSURE FOUND F/R TIRE VALVE FUALT R&R R/F TIRE VALVE/REPL

D CUST STATES CHECK ENGINE LIGHT ON

01 ENGINE

CASH CREDIT CARD CHECK

220.00 220.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



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NYC C/A LIC. #733230

SI, NY
HOME:
CELL:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65Z		68696/68699		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:30 07JUN07	C12	110.00	CASH	15JUN07
R.O. OPENED	READY	OPTIONS:					
16:54 07JUN07	16:07 15JUN07	STK:5693 DLR:					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	1	000-470-49-93	VALVE		90.44	90.44	90.44
	1	215-470-01-05	FILLER CAP		28.00	28.00	28.00
PARTS:		118.44	LABOR:	220.00	OTHER:	0.00	TOTAL LINE D: 338.44

FUNCTION TEST CONFIRMED COMP; AINT CK FOR CODES FOUND CODE # P02013
AS PER CODES FOR EVAP LEAK, FOUND LEAK OUT OF SPECS REPLACED CANISTER
VALVE AND GAS CAP PERFORMED RETEST EVAP SYSTEM FOUND OK LEAK IN SPECS
, TO REPAIR NEEDED TO RR L/S REAR WHEEL PANEL, CANISSTER RR TRUNK
PANELS FINAL TEST OK

E CUST STATES A/C NOT COOLING

83 CLIMATE CONTROL

365 C

1 220-830-00-84 VALVE

PARTS: 254.66 LABOR: 550.00 OTHER: 0.00

	550.00	550.00
254.66	254.66	254.66
TOTAL LINE E:		804.66

VERIFIED CUST CONCERN, PERF STAR DIAG DTC FOR LOW FREON, PERF A/C
RECOVERY & DYE & A/C CHARGE INSP FOR LEAKS NO LEAKS DETECTED FOUND
THAT FAR L/S VENT IS BLOWING WARM AIR ALL OTHER VENTS ARE BLOWING COLD
INSP VEHICLE WITH STAR MACHINE FOUND FUALTY DOU VALVE WAITING ON
ALUTH... REPLACED MONO VALVE, FUNCTION TEST OK

F CUST REQ. ESTIMATE ON REPAIRING DRIVER'S SIDE DAMAGED DOOR TRIM

68 INTERIOR TRIM

365 C

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00

	0.00	0.00
TOTAL LINE F:		0.00

WFA SEE ADVISOR CUSTOMER DECLINED REPAIR

G PERFORM COURTESY 27 POINT INSPECTION (NO CHARGE)

27P PERFORM COURTESY 27 POINT INSPECTION (NO CHARGE)

365 INCA

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00

		(N/C)
TOTAL LINE G:		0.00

<p>IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233</p>	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
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		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT



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BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG		
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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
09AUG04 IS		09AUG2008	17:30	07JUN07	C13	110.00	CASH	15JUN07
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:						

16:54 07JUN07 16:07 15JUN07

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PERFORM 27 POINT INSPECTION							

H TIRE CONDITION GREEN
TG TIRE CONDITION GREEN

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE H:	0.00
--------	------	--------	------	--------	------	---------------	------

TIRE CONDITION GREEN

I SOVEREIGN MOTORS TO PROVIDE LOANER VEHICLE FOR 48 HOURS AT NO CHARGE TO CUSTOMER
AT SOVEREIGN MOTORS TO PROVIDE LOANER VEHICLE FOR 48 HOURS AT NO CHARGE TO CUSTOMER

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE I:	0.00 (N/C)
--------	------	--------	------	--------	------	---------------	------------

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CASH CREDIT CARD CHECK

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PARTS AMOUNT	373.10
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1198.10
LESS INSURANCE	0.00
SALES TAX	100.34
PLEASE PAY THIS AMOUNT	1298.44

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147454



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SI, NY
HOME:
CELL:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65Z		64541/64542		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 27MAR07		E1 110.00	CASH	27MAR07
R.O. OPENED	READY	OPTIONS: STK:5693 DLR:					

13:01 27MAR07 15:39 27MAR07

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES BRAKE WEAR LIGHT ON							
42 BRAKES							
				306 C		275.00	275.00
2	220-423-02-12			BRAKE DISC	107.88	107.88	215.76
1	003-420-51-20-67			BRAKE SHOE	90.44	90.44	90.44
2	211-540-17-17			SENDER UNIT	11.88	11.88	23.76
2	001-989-94-51			BRAKE PASTE	4.50	4.50	9.00
1	860			STOP SQUEAL	18.91	18.91	18.91
1	BC			SOLV	11.14	11.14	11.14
PARTS:	369.01	LABOR:	275.00	OTHER:	0.00	TOTAL LINE A:	644.01

CK AND REPL WORN REAR PADS AND ROTORS

B CUST STATES REAR TRUNK PASS SIDE HINGE CAME APART

CAUSE: FAULTY ASSEMBLY

68 INTERIOR TRIM

306 W

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

MBUSA TO PAY 100% PARTS & LABOR + TIMEGOODWILL ORDER TRUNK HINGE

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	275.00
PARTS AMOUNT	369.01
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	644.01
LESS INSURANCE	0.00
SALES TAX	53.93
PLEASE PAY THIS AMOUNT	697.94

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139314



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INVOICE

PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

SI, NY
HOME:
CELL:

BUS:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J651		55529/55530		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 01NOV06	WAITER	110.00	CASH	02NOV06
R.O. OPENED	READY	OPTIONS:					
		STK: 5693 DLR:					

11:23 01NOV06 10:01 02NOV06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES DRIVER SIDE REAR DOOR SPEAKER FELL IN LOOSE

CAUSE: LOOSE ASSEMBLY

827847 SPEAKER(S) - IN L/REAR DOOR, R & R / REPL.

IF REQ. (AFTER TEST)

365 W

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

CK CUSTOMER COMPLAINT INSPECT CONFIRM COMPLAINT RR REAR DOOR DRIVER SIDE PANEL INSPECT FOUND NOT SECURE RESECURE INTO PANEL REINSTALL ALL PARTS FUNCTION TEST WORKING PROPERLY CK AND CONFIRM WORK 82678388

B CUST STATES DRIVER'S SIDE REAR SIGNAL LAMP MADE AGAIN & AGAIN 3RD

TIME HERE FOR THIS PROBLEM

CAUSE: FAULTY TAIL LAMP

824901 TAIL LAMP UNIT - L/SIDE, R & R / REPL. IF

REQ

365 W

1 220-820-07-64 TAIL LAMP

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

CK CUSTOMER COMPLAINT PERFORM ROAD TEST CONFIRM COMPLAINT PERFORM ROAD TEST NO RELATED CODES INSPECT RR REAR SIGNAL LAMP DRIVER SIDE INSPECT RR CABLE HARNESS CK VOLTAGE OK CK GOOD GROUND CK WIRING NO OPEN WIRES INSPECT REAR FOUND REAR DRIVER SIDE TAILLIGHT ASSEMBLY INOP REMOVE AND REPLACE TAILLIGHT REAR DRIVER SIDE ASSEMBLY REINSTALL ALL PARTS PERFORM QUICK TEST AND ERASED CODES PERFORM ROAD TEST TO SEE IF PROBLEM COMES BACK WORKING PROPERLY CK AND CONFIRM WORK 82203747

C CUST STATES RESECURE TRUNK NET HOOK

CAUSE: CREDIT CARD CHECK

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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PAGE 2

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SERVICE ADVISOR: 561 EDIN KARASTANOVIC

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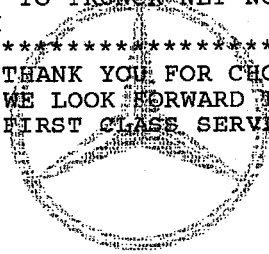
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65		55529/55530		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 01NOV06	WAITED	110.00	CASH	02NOV06
R.O. OPENED	READY	OPTIONS: STK:5693 DLR:					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
68		INTERIOR TRIM					(N/C)
		365	W				

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

CK CUSTOMER COMPLAINT FOUND CLIPS TO TRUNGK NET NOT SECURE RESECURE
ALL NET CLIPS CK AND CONFIRM WORK

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		54243/54245		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 26OCT06	G4	110.00	CASH	26OCT06
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:				

10:50 26OCT06 14:55 26OCT06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER REQUEST: PERFORM SERVICE SPECIAL B							
SSB CUSTOMER REQUEST: PERFORM SERVICE SPECIAL B							
374 CSP							
						250.00	250.00
1					150.00	135.00	135.00
SSI SERVICE SPECIAL PARTS							
374 IPS							
1	000-180-31-09	FILTER ELEME					(N/C)
1	007603-014106	RING, GENERAL					(N/C)
1	SOLVENT00231	W W SOLV					(N/C)
1	001-986-80-71-10	WINDSHIELD W					(N/C)
1	210-830-10-18	CHARCOAL FTL					(N/C)
8	Q-1-09-0135	5w40 MOBIL 1					(N/C)
2	220-820-13-45	WIPER BLADE					(N/C)
PARTS:	135.00	LABOR:	250.00	OTHER:	0.00	TOTAL LINE A:	385.00

PERFORM SERVICE B RESET F. S. S DONE

B CUST STATES REPLACE DAMAGED DRIVER'S SIDE REAR TIRE ROADHAZZARD

T1 MOUNT AND BALANCE 1 TIRE

374 C							
1	Q-8-40-0184	PILOT SPORT 96Y			315.00	315.00	315.00
2	WHT WHEEL WGT				7.88	7.88	15.76
1	TIRE-TAX \$2.50	DISPOSAL FEE			2.50	2.50	2.50
PARTS:	333.26	LABOR:	28.20	OTHER:	0.00	TOTAL LINE B:	361.46

MOUNTLE AND BALANCE TIRE DONE

C CUST STATES REPLACE PASS SIDE REAR TIRE ALSO

T1 MOUNT AND BALANCE 1 TIRE

374 C							
1	WHT WHEEL WGT				7.88	7.88	7.88
1	TIRE-TAX \$2.50	DISPOSAL FEE			2.50	2.50	2.50
1	Q-8-40-0184	PILOT SPORT 96Y			315.00	315.00	315.00
PARTS:	335.38	LABOR:	20.00	OTHER:	0.00	TOTAL LINE C:	345.38

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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

82076

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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 26OCT06		G4 110.00	CASH	26OCT06
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

10:50 26OCT06 14:55 26OCT06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

MOUNTLE AND BALANCE TIRE DONE AUTHORIZATION # JR55432148251 FAX # (512) 421-8911 TIRE GUARANTEE TO PAY \$374.30

D CUST STATES REAR TRUNK ASSIST DOES NOT OPEN ALL THE WAY
54 ELECTRICAL

374 W

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

CHECK C/S TRUNK ASSIST DOES NOT OPEN ALL THE WAY CHECK AND REPROGRAM SYSTEM DONE

E PERFORM COURTESY 27 POINT INSPECTION (NO CHARGE)
27P PERFORM COURTESY 27 POINT INSPECTION (NO CHARGE)

374 INCA

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

PERFORM 27 POINT INSPECTION DONE P.S REAR BRAKE PADS FRONT RIGHT SIDE TIRE

F TIRE CONDITION RED, TIRES SOLD
40 WHEELS/TIRES

374 C

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

CHECK TIRES BAD RIGHT FRONT TIRE

G CUST STATES PERFORM CAMP 2006080004 CLUSTER
99 MISCELLANEOUS

374 W

(N/C)

1 220-540-79-47-05 INSTRUMENT C

(N/C)

CASH CREDIT CARD CHECK

IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

82076

138954



Sovereign Motor Cars Ltd.

1800 Shore Parkway
Brooklyn, New York 11214
718-258-5100
www.sovereignmb.com

INVOICE

NYS-DLR LIC. NO. 6240088
NYC C/A LIC. #733230

SI, NY
HOME:
CELL:

BUS:

PAGE 3

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		54243/54245		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 26OCT06		G ^A 110.00	CASH	26OCT06
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

10:50 26OCT06 14:55 26OCT06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

PERFORM RECALL 2006080004 REPLACE AND REPROGRAM CLUSTER DONE

THANK YOU FOR CHOOSING SOVEREIGN MOTOR CARS
WE LOOK FORWARD TO PROVIDING YOU WITH THE
FIRST CLASS SERVICE THAT YOU DESERVE



Mercedes-Benz

CASH CREDIT CARD CHECK

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	298.20
PARTS AMOUNT	793.64
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1091.84
LESS INSURANCE	0.00
SALES TAX	91.45
PLEASE PAY THIS AMOUNT	1183.29

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PAGE 1

S. I., NY
HOME:
CELL:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J657		49419/49420		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. D.
09AUG04 IS		09AUG2008	17:00 22AUG06	F17	110.00	CASH	25AUG06
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:				

16:42 15AUG06 08:44 25AUG06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A NEW YORK STATE INSPECTION							
NYSI NEW YORK STATE INSPECTION							
		355	CNT			37.00	37.00
PARTS:	0.00	LABOR:	37.00	OTHER:	0.00	TOTAL LINE A:	37.00

PERFORMED SAFETY NYSI 12156860 TECH 355

B CUST STATES PULSE ON BOTH SEATS INOP							
54 ELECTRICAL							
		450	W			(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

CONFIRMED CUSTOMER COMPLAINT PERFORMED SHORT TEST FOUND CODES B1438
 AIR DEMAND FOR MULTI CONTOR BACKREST TOO HIGH AS PER CODE PERFORMED
 LEAK TEST OF LEFT SIDE SEAT RIGHT SIDE SEAT FOUND NO LEAK S IN SEATS
 CHECKED LINE FROM ACUMULATOR TO SEAT CONECTORS CHECKED FROM ACUMULATOR
 TO PUMP REPLA CEDC PUMP PERFORMED CODEING A PER SAS FUNCTIONJ TEST
 SEATS WORK TO REPAIR NEEDED TO R/R FRONT SEATS R/R REAR BENCH AND BACK
 REST TO GET TO ACUMULATOR R/R TRUNK PANEL FINAL FUNCTION TEST OK
 CONFIRMED REPAIR

C CUST STATES VACCUM SEAL ON PASS DOOR INOP							
54 ELECTRICAL							
		450	W			(N/C)	
		1	220-800-12-48	PUMP		(N/C)	
		1	220-720-69-35	LOCK		(N/C)	
		9	003-990-24-97	RIVET		(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

CONFIRMED CUSTOMER COMPLAINT CHECK FOUND D/S DOOR FAULTY NOT P/S FOUND

IF YOU ARE NOT 100% SATISFIED WITH
 YOUR SERVICE EXPERIENCE, PLEASE SEE
 RECEPTIONIST OR DIAL (718) 258-5100
 EXT. 233

STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
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	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	

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INVOICE

PAGE 2

S. I., NY
HOME:
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BUS

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 22AUG06	F17	110.00	CASH	25AUG06
R.O. OPENED		READY		OPTIONS: STK: 5693 DLR:			

16:42 15AUG06 08:44 25AUG06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

MICRO SWITCH FOR DOOR LOCK ACTUATOR FAULTY R/R DOOR PANEL R/R SIDE AIR
BAG R/R DOOR GLASS R/R DOOR FRAME R/R WINDOW MOTOR R/R WINDOW REGULATOR
REMOVED AND REPLACED FAULTY UNIT FUNCTION TESTED NEW ALL WORKING OK
CLEARED CODES CONFIRMED REPAIR

D CUST STATES IF POSSIBLE TO CLEAN PASS SEAT HEADREST

68 INTERIOR TRIM

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
--------	------	--------	------	--------	------	---------------	------

CUSTOMER NEED TO REPLACED HEADREST

E** CUST STATES REPLACE WORN FRONT PADS & ROTORS

42 BRAKES

	450	C				0.00	0.00
PARTS:	482.51	LABOR:	220.00	OTHER:	0.00	TOTAL LINE E:	702.51

REPLACED FRONT PADS AND ROTORS CUSTOMER SHOULD REPLACED P/S FRONT AND BOTH REAR TIRES ASAP CUSTOMER DECLINED REPAIR

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	257.00
PARTS AMOUNT	482.51
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	739.51
LESS INSURANCE	0.00
SALES TAX	58.84
PLEASE PAY THIS AMOUNT	798.35

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PAGE 1

S. I., NY

HOME:

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SERVICE ADVISOR: 561 EDIN KARASTANOVIC

CELL:

COL

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO N	RATE	PAYMENT	INV DATE
09AUG04 IS		09AUG2008	WAIT 28JUL06	WAITER	110.00	CASH	31JUL06
10:24 28JUL06		17:33 31JUL06					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES TURN SIGNAL LIGHT INOP CHECK CUST KEEPS EXPERIENCING MALF.

CAUSE: FAULTY BULB

821203 LIGHT BULB(S) - ONE REAR EXT. LAMP UNIT(TAIL LAMP), REPL.

306 W
1 072601-012210-64 BULB

(N/C)
(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

CK AND REPL BURNT REAR TAIL LAMP BULB 82268737

B CUST STATES BOTH PULSE FUNCTIONS INOP BOTH DRIVER'S & PASS SEAT

CAUSE: LOOSE FITTING

541011 SHORT TEST, PERFORM
306 W

(N/C)
(N/C)

6 005-997-62-90 LOOM TIE

801213 PNEUMATIC SYSTEM - CENT. LOCKING, LEAK TEST
W/GAUGE, PERFORM

306 W

(N/C)

915832 SEAT BACKREST REAR COVERING ON DRIVER SEAT, R&R/REPL.

306 W

(N/C)

913506 DRIVER SEAT FUNCTION, CHECK AND DETERMINE CONDITION

306 W

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

CK CONTOUR SEAT OP AND FUNCTION, PERFORM SHORT TEST AND FOUND CODE B1555 IN LEFT OSB, CK ACTUAL VALUE AND FOUND DRIVERS SEAT LEAKING, PERFORM LEAK TEST, R&R DRIVERS SEAT BACK COVERING, CK AND FOUND LOOSE

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

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PAGE 2

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK	05	MERCEDES BENZ S500V-	WDBNG84J65		48356/48359	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
09 AUG 04 IS		09 AUG 2008	WAIT 28 JUL 06	WAITFR	110.00 CASH	31 JUL 06
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:			

10:24 28JUL06 17:33 31JUL06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
FITTING FOR LUMBAR CUSHION, REFIT AND SECURE LOOSE FITTING, RECHECK FOR LEAKS, CLEAR ALL CODES REPORT TO ADVISOR 91037388							

C CUST STATES CHECK ENGINE LIGHT ON
CAUSE: FAULTY FUEL CAP

- 477511 FUEL TANK FILLER CAP, REPL. (N/C)
- 306 W (N/C)
- 1 215-470-01-05 FILLER CAP (N/C)
- 478200 FUEL EVAPORATION SYSTEM-TEST, PERFORM (N/C)
- 306 W

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

PERFORM SHORT TEST, FOUND CODE P2013 IN ME, CK ME ELECTRICAL, CK ACTUAL VALUES, PERFORM EVAP PRESSURE TEST AND FOUND NO CHANGE IN TANK PRESSURE READING, CK SYSTEM FOR LEAKS, FOUND SEAL ON FUEL CAP DISTORTED AND LEAKING, REPL FUEL CAP, CLEAR ALL CODES 47011417

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CASH CREDIT CARD CHECK

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	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	0.00

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PAGE 1

S. I., NY 1
HOME:
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SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK	05	MERCEDES BENZ S500V-	WDBNG84J65A		47611/47612	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 17JUL06	E20	110.00 CASH	20JUL06
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:			

14:27 17JUL06 14:24 20JUL06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES PASS DOOR & DRIVER'S REAR DOOR VACCUUM DOORS INOP

CAUSE: FAULTY PSE

541011				SHORT TEST, PERFORM			(N/C)
				339 W			(N/C)
1				220-800-12-48 PUMP			(N/C)
726420				INNER DOOR PANEL - ON ONE REAR DOOR, R & R			(N/C)
				339 W			(N/C)
801552				CENTRAL LOCKING PUMP, TEST / REPL. IF REQ.			(N/C)
				(AFTER FUNCTION CHECK - CENTRAL LOCKING)			(N/C)
				339 W			(N/C)
725832				DOOR CONTROL MODULE - LEFT REAR DOOR,			(N/C)
				REPLACE			(N/C)
				339 W			(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

CHECKED L/R REAR CLOSING ASSIST FOUND NOT WORKING CHECKED DTCS
 FOUND CODES IN PSE B1442-018 B1442-015 R&R L/R DOOR PANNEL AND CHECKED
 CONNECTION TO DOOR LATCH OK CHECKED VACUMME LINE FROM PSE TO LATCH OK
 CHECKED MICRO SWITCH IN LATCH THREW ACTUAL VALUES FOUND OK BUT NOT
 ACTIVATING PSE PUMP TRAIL FITTED NEW DOOR CONTROL MODULE WORKED BUT
 STOPPED AFTER 5 TRIES REPLACED DOOR CONTROL MODUEL CHECKED PUMP
 SHUTTING DOWN TRAIL FITTED NEW PSE PUMP DOOR CLISING ASSIST WORKS
 REPLACED PUMP AND VERSIOM CODED CLEARED ALL DTCS AND RECHECKED NO DTCS
 73220EK7

B CUST STATES VEH HAS TROUBLE STARTING CRANKS FOR SHORT WHILE THEN STALLS

CAUSE: E

075563 MAIN FUEL FILTER - (GAS. ENGINES), REPL.

339 W

1 002-477-30-01 FUEL FILTER

CASH CREDIT CARD CHECK

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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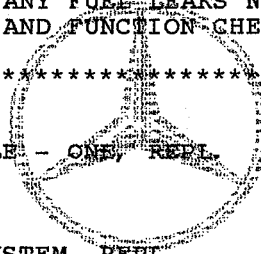
CC	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG		
BLACK	05 MERCEDES BENZ S500V-	WDBNG84J651		47611/47612			
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 17JUL06	E20	110.00	CASH	20JUL06
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:				
14:27 17JUL06	14:24 20JUL06						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

CHECKED CAR AT TIME OF BRING IN CAR WOULD CRANK FOR LONG TIME BEFORE STARTING CHECKED POWER TO FUEL PUMP OK 12 VOLTS CHECKED FUEL PRESSURE AT IDLE 56 PSI OK WHEN ENGINE OFF FUEL PRESSURE WILL DROP TO 0 SHOULD HOLD PRESSURE CHECKED FOR ANY FUEL LEAKS NONE FOUND FAULT WITH FUEL FILTER REPLACED FUEL FILTER AND FUNCTION CHECKED HOLDS 45 PSI WHEN ENGINE OF CAR STARTS RIGHT UP

C CUST STATES WASHER FLUID INOP
CAUSE: FAULTY HOSE

- 827326 WINSHIELD WASHER NOZZLE - ONE, REPL. (N/C)
- 339 W (N/C)
- 1 230-860-03-47 NOZZLE (N/C)
- 1 220-860-12-92 HOSE (N/C)
- 827350 FLUID HOSE - WASHER SYSTEM, REPL. (N/C)
- 339 W (N/C)



PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

FUNCTION TESTED NO WASHER FLUID COMING OUT OF WASHER JETS JET PUMP WORKING OK FOUND HOSE TO CENTER WASHER BROKEN NEEDS HOSE \AND JET REPLACED HOSE AND CENTER WASHER JET 86023517

D CUST STATES STEERING COLUMN ADJUST INOP
CAUSE: E

- 54 ELECTRICAL (N/C)
- 339 W (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

CASH CREDIT CARD CHBCK

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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SERVICE ADVISOR: 561 EDIN KARASTANOVIC

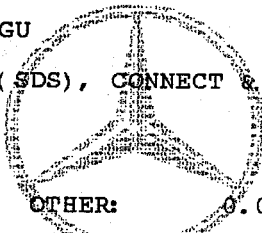
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES BENZ S500V-	WDBNG84J651		47611/47612		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 17JUL06	E20	110.00	CASH	20JUL06
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:				

14:27 17JUL06 14:24 20JUL06

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

FUNCTION TESTED DID NOT FIND ANY PROBLEM WITH COLUM

 E CUST STATES PERFORM CAMP 2005070017 ALT/VOLT REG
 CAUSE: CAMP OPEN
 024828 VOLTAGE REGULATOR- ALTERNATOR (DAS
 CONNECTED), REPLACE
 339 W (N/C)
 1 003-154-51-06 VOLTAGE REGU (N/C)
 2 001-990-61-21 SCREW (N/C)
 024762 STAR DIAGNOSIS SYSTEM (SDS), CONNECT &
 DISCONNECT
 339 W (N/C)



PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

CHECKED VOLTAGE REGULETOR NEEDS TO BE REPLACED REPLACED VOLTAGE REGULATOR 54930017

 F CUST STATES PERFORM CAMP 2006020008 722-6 PILOT BUSHING
 CAUSE: CAMP OPEN
 611072 ENG. COMPARTMENT PANEL, BOTTOM REAR
 PART, R & R
 339 W (N/C)
 1 203-540-01-53 SPACER (N/C)
 1 140-991-00-55 LOCK PIN (N/C)
 1 001-989-21-03-10 TRANS FLUID (N/C)
 024967 IN ADDITION TO FLEX. SERVICE A OR FLEX.
 SERV. PLUS, MINOR SERVICE, COLOR CODING FOR
 GUIDE BUSHING ON ELECTROHYD.
 339 W (N/C)

PARTS: CASH CREDIT CARD: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233

STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
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	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

82076

133293



Sovereign Motor Cars Ltd.

1800 Shore Parkway
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718-258-5100
www.sovereignmb.com
NYS-DLR LIC. NO. 6240088
NYC - C/A LIC. #733230

INVOICE

PAGE 4

S. I., NY
HOME:
CELL:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES BENZ S500V-	WDBNG84J65A		47611/47612		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 17JUL06		E20 110.00	CASH	20JUL06
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

14:27 17JUL06 14:24 20JUL06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
REPLACED PILOT BUSHING AND TOPPED OFF FLUID LEVLE 27920058							

G** CUST STAES SIGNAL LAMP MALF. INOP
CAUSE: CAMP OPEN

821204 LIGHT BULB(S) -IN TWO REAR EXT. LAMP
UNITS (TAIL LAMPS), REPL.

339	W						(N/C)
2		400809-000000	BULB				(N/C)
1		600000-000007	BULB				(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

CHECKED ALL BULBS FOUND L&R REAR BLENKER OUT AND R/F BLINKER OUT
REPLACED BULBS 82268737

THANK YOU FOR CHOOSING SOVEREIGN MOTOR CARS
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CASH CREDIT CARD CHECK

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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130195



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PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J651		44919/44920		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00	24MAY06	110.00	CASH	31MAY06
R.O. OPENED	READY	OPTIONS:					
		STK: 5693 DLR: 55164					

13:43 24MAY06 08:07 31MAY06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

A CUST STATES DRIVER'S SIDE REAR SIGNAL INOP

CAUSE: BLOWN BULB

821203 LIGHT BULB(S) - ONE REAR EXT. LAMP

UNIT(TAIL LAMP), REPL.

450 W

1 072601-012210-64 BULB

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

REPLACED BLOWN D/S TURN SIGNAL BULB 82268737

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		43121/43121		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09 AUG 04 IS		09 AUG 2008	17:00 01MAY06		110.00	CASH	05MAY06
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR: 55164				

09:02 01MAY06 15:49 05MAY06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES PASS SEAT TRACK PLASTIC TRIM CAME APART							
			68	INTERIOR TRIM			
			310	C		33.00	33.00
	1		220-919-24-20-8J12	COVERING	8.70	8.70	8.70
PARTS:			8.70	LABOR:	33.00	OTHER:	0.00
					TOTAL LINE A:		41.70

CONFIRM COMPLAINT AT TIME OF REPAIR INSATLLED SEAT TRACK PLASTIC TRIM CONFIRM REPAIR

B CUST STATES REAR ARMREST PIECE OF TRIM FELL OFF
CAUSE: E

			68	INTERIOR TRIM			
			310	W			(N/C)
	1		220-970-53-30-8J13	FOLDING ARMREST			(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

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DESCRIPTION	TOTALS
LABOR AMOUNT	33.00
PARTS AMOUNT	8.70
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	41.70
LESS INSURANCE	0.00
SALES TAX	3.49
PLEASE PAY THIS AMOUNT	45.19

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PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		43117/43118		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	WAIT 27APR06	WAITER	110.00	CASH	27APR06
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

15:43 27APR06 17:22 27APR06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES REPLACE DAMAGED DRIVER'S SIDE FRONT TIRE							
T1 MOUNT AND BALANCE 1 TIRE							
				334 C		20.00	20.00
				1 245/45R18M PILOT SPORT 96Y	295.00	295.00	295.00
				DOT=F3B7DA5X4085			
				1 TIRE-TAX TIRE REMOVAL FEE	2.50	2.50	2.50
				2 WHT WHEEL WGT	6.48	6.48	12.96
PARTS:				310.46 LABOR:	20.00	OTHER: 0.00	TOTAL LINE A: 330.46

REPLACED DAMAGED TIRE. MOUNT AND BALANCE. NOTE CENTER CUP DAMAGED BUT WAS ABLE TO PUT ON. AUTHORIZATION# AR14Z1-118238

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	20.00
PARTS AMOUNT	310.46
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	330.46
LESS INSURANCE	0.00
SALES TAX	27.68
PLEASE PAY THIS AMOUNT	358.14

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PAGE 1

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COLOR	YEAR	MARE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J654		40429/40432		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 07MAR06	F14	110.00	CASH	17MAR06
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:				

14:49 06MAR06 08:16 17MAR06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES PERFORM A SERVICE AS A SERVICE

334	C					132.00	132.00
1	007603-014106	RING, GENERAL			1.65	1.65	1.65
1	000-180-26-09	OIL FILTER F			25.90	25.90	25.90
1	001-986-80-71-10	WINDSHIELD W			4.10	4.10	4.10
1	SOLVENT00231	W W SOLV			5.55	5.55	5.55
8	Q-1-09-0010	MOBIL 1 0W40(BULK)			6.50	6.50	52.00
SUBL REPAIR DRIVER'S FENDER & DOOR							
CBS						576.00	576.00
PARTS:	89.20	LABOR:	132.00	OTHER:	576.00	TOTAL LINE A:	797.20

PERFORMED A SERVICE.

B CUST STATES ESP MALF. VISIT WORKSHOP

54 ELECTRICAL

374	W						(N/C)
1	220-540-11-17	SENDER UNIT					(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

CHECK C/S ESP MALF VISIT WORKSHOP CHECK DTC CODES C1101-006 RIGHT FRONT SPEED SENSOR CHECK ACTUAL VALVE RIGHT SIDE SENSOR NOTRPM CHECK WIRES DIAGRAM , CHECK CONECTORS, CHECK HAPBARING ABC PLAYT CHECK OMS FOR SENSOR O.O R/R SENSOR AND REPLACE CLEAR CODES ROAD TEST RE CHECK O.K DONE

C CUST STATES ABS MALF. VISIT WORKSHOP

54 ELECTRICAL

374	W						(N/C)
-----	---	--	--	--	--	--	-------

PAYMENT CREDIT CARD: CHECK: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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INVOICE

PAGE 2

S. I., NY
HOME:
CELL:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		40429/40432		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09 AUG 04 IS		09 AUG 2008	17:00 07MAR06	F14	110.00	CASH	17MAR06
R.O. OPENED		READY	OPTIONS: STK: 5693 DLR:				

14:49 06MAR06 08:16 17MAR06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
CHECK C/S ABS LIGHT IS ON DONE SEE LINE B							

D CUST STATES PRE-SAFE UNAVAILABLE							
54		ELECTRICAL					(N/C)
		374	W				

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

CHECK C/S PRE-SAFE UNAVAILABLE DONE SEE LINE B

E CUST STATES DRIVER'S VISOR INOP

54 ELECTRICAL

334 W (N/C)

1 072601-012130 BULB (N/C)

1 220-810-17-10-8J77 SUN VISOR (N/C)

1 203-817-02-20 WARNING LABE (N/C)

1 203-817-03-20 WARNING LABE (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

REPLACED THE VISOR WITH A NEW ONE. FUNCTION TEST OK ALL LIGHTS WORK.

F CUST STATES LEFT TURN SIGNAL INOP

54 ELECTRICAL

334 W (N/C)

1 000-825-01-94-64 BULB (N/C)

1 140-826-03-82 LAMP SOCKET (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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PAGE 3

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65		40429/40432		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 07MAR06		F14 110.00	CASH	17MAR06
R.O. OPENED	READY	OPTIONS: STK:5693 DLR:					

14:49 06MAR06 08:16 17MAR06

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

REPLACED SOCKET. TRIED REPAIRING THE OLD. REPLACED IT WITH NEW ONE
. CONTACTS ON OLD ONE TOO LOOSE. INSTALLED NEW LIGHT BAULB SOCKET.
FUNCTION TEST OK.

G CUST STATES REPAIR DAMAGED FENDER & SCRATCH BOTTOM DRIVER'S DOOR AS
PER ESTIMATE
70 SUBLET

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	0.00
--------	------	--------	------	--------	------	---------------	------

H CUST STATES PERFORM CAMP 2005100014 INS PR CLUSTER
99 MISCELLANEOUS
374 W

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE H:	0.00
--------	------	--------	------	--------	------	---------------	------

PERFORM RECALL 2005100014 DONE

I** CUST STATES REPLACE WORN REAR PADS
42 BRAKES

QTY	DESCRIPTION	LABOR	PARTS	TOTAL			
334	C		110.00	110.00			
1	003-420-51-20-67 BRAKE SHOE	74.25	74.25	74.25			
1	220-540-07-17 SENDER UNIT	11.48	11.48	11.48			
2	001-989-94-51 BRAKE PASTE	3.90	3.90	7.80			
1	BC SOLV	9.16	9.16	9.16			
PARTS:	102.69	LABOR:	110.00	OTHER:	0.00	TOTAL LINE I:	212.69

REPLACED REAR BRAKE PADS. USED ANTI SQUEEL AND VIBRATION PASTE.
INSTALLED NEW WEAR SENSOR.

CASH CREDIT CARD CHECK

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CUSTOMER SIGNATURE

DESCRIPTION

LABOR AMOUNT
PARTS AMOUNT
GAS, OIL, LUBE
SUBLET AMOUNT
MISC CHARGES
TOTAL CHARGES
LESS INSURANCE
SALES TAX
PLEASE PAY THIS AMOUNT

TOTALS

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PAGE 4

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SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65		40429/40432		
DEL. DATE	PROD. DATE	WARR. EXP	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09 AUG04 IS		09 AUG2008	17:00 07MAR06	F14	110.00	CASH	17MAR06
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					
14:49 06MAR06	08:16 17MAR06						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	242.00
PARTS AMOUNT	191.89
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	576.00
MISC. CHARGES	0.00
TOTAL CHARGES	1009.89
LESS INSURANCE	0.00
SALES TAX	84.58
PLEASE PAY THIS AMOUNT	1094.47

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PAGE 1

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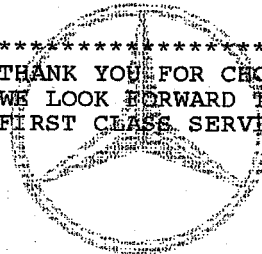
CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65A		34350/34350		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 29NOV05	10946	99.00	CASH	13JAN06
R.O. OPENED	READY	OPTIONS:	STR:	DLR:			
16:27 29NOV05	12:31 13JAN06						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	SUBLET						
				70			
				1 INCP			(N/C)
				SUBL RENTAL PER CARLA			
				INCP			(N/C)
				PARTS: 0.00	LABOR: 0.00	OTHER: 0.00	TOTAL LINE A: 0.00

RENTAL PER CARLA IN FLEET DEPT

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	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	0.00

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NYC C/A LIC. #733230

INVOICE

PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

S. I., NY
HOME:
CELL:

BUS:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65		34330/34331		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	WAIT 22NOV05		B8	99.00 CASH	22NOV05
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

14:22 22NOV05 17:08 22NOV05

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A CUST STATES NO HEAT

CAUSE: FAULTY BLOWER

838353 ELECTRONIC BLOWER MOTOR REGULATOR, REPL.
(AFTER TEST)

369 W

(N/C)

1 220-820-31-42 ELECTRIC MOT

(N/C)

1 230-821-02-51-64 BLOWER REGUL

(N/C)

833750 BLOWER MOTOR - HEATING/AC, R & R / REPL.

IF REQ.

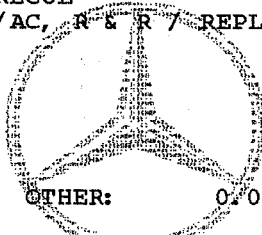
369 W

(N/C)

541011 SHORT TEST, PERFORM

369 W

(N/C)



PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

FUNCTION CK AND CONFIRM COMPLAINT. CK DTC, FOUND CODE B1000, B1269, B1424, B1453, B1455, B1463, AND B1464 STORED. FUNCTION A/C, AND CONFIRM NO A/C OR HEAT. ACTIVATED BLOWER WITH SDS, COULD NOT TURN ON BLOWER MOTOR. CK POWER AND GROUND SIGNALS FROM PIN 1 TO 3 @ A32/M1 BLOWER MOTOR CONFIRM 12V AND GOOD GROUND. R/R B/S LOWER DASH PANEL, R/R BLOWER MOTOR AND REGULATOR. REPL BLOWER MOTOR AND REGULATOR. CLEAR CODE. FUNCTION CK AND CONFIRM EVERYTHING WORKING PROPERLY DONE 83229737

THANK YOU FOR CHOOSING SOVEREIGN MOTOR CARS
WE LOOK FORWARD TO PROVIDING YOU WITH THE
FIRST CLASS SERVICE THAT YOU DESERVE

CASH CREDIT CARD CHECK

IF YOU ARE NOT 100% SATISFIED WITH
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RECEPTIONIST OR DIAL (718) 258-5100
EXT. 233

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

82076

114941



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INVOICE

PAGE 1

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S.I., NY
HOME:
CELL:

BUS:

COL	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG		
BLACK	05 MERCEDES-BENZ S500V-	WDBNG84J651		29156/29159			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09 AUG04 IS		09 AUG2008	17:00 31 AUG05	WAITER	99.00	CASH	31 AUG05
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					
10:44 31 AUG05	14:49 31 AUG05						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES REPLACE BOTH FRONT TIRES							
40 WHEELS/TIRES							
		315	C			118.80	118.80
	2	245/45R18M	PILOT SPORT 96Y		295.00	295.00	590.00
	2	TIRE-TAX	TIRE REMOVAL FEE		2.50	2.50	5.00
	4	WHT WHEEL	WGT		6.48	6.48	25.92
PARTS:	620.92	LABOR:	118.80	OTHER:	0.00	TOTAL LINE A:	739.72

R&R BOTH FRON WHEELAS MOUNT AND BALANCE TIRES							

B CUST STATES PERFORM WHEEL ALIGNMENT							
40 WHEELS/TIRES							
		374	C			178.20	178.20
PARTS:	0.00	LABOR:	178.20	OTHER:	0.00	TOTAL LINE B:	178.20

PERFORM 4 WHEEL ALIGNMENT TECH 374 DONE							

C CUST STATES REMONE DENT DRIVER'S REAR DOOR							
70 SUBLET							
	2	C				0.00	0.00
SUBL DENT REMOVAL	DRIVER'S	REAR DOOR				150.00	150.00
PARTS:	0.00	LABOR:	0.00	OTHER:	150.00	TOTAL LINE C:	150.00

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	297.00
PARTS AMOUNT	620.92
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	150.00
MISC. CHARGES	0.00
TOTAL CHARGES	1067.92
LESS INSURANCE	0.00
SALES TAX	89.44
PLEASE PAY THIS AMOUNT	1157.36

82076

113947



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INVOICE

NYS-DLR LIC. NO. 6240088
NYC - C/A LIC. #733230

S. I., NY
HOME:
CELL:

BUS:

PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J654		27717/27722		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 12AUG05	WAITER	99.00	CASH	12AUG05
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:				

11:35 12AUG05 16:26 12AUG05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUST STATES	GLOVE	DOOR	LOCK	PEELING		
		68	INTERIOR	TRIM			
			311	W			(N/C)
		1	220-689-03-30-1434	CAP			(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B CUST STATES REPLACE WORN BRAKE PADS

42	BRAKES						
		311	C			198.00	198.00
1	003-420-51-20-67	BRAKE	SHOE		74.25	74.25	74.25
1	003-420-91-20	BRAKE	PADS		123.00	123.00	123.00
2	220-540-07-17	SENDER	UNIT		11.05	11.05	22.10
1	220-540-15-17	SENDER	UNIT		11.05	11.05	11.05

PARTS: 230.40 LABOR: 198.00 OTHER: 0.00 TOTAL LINE B: 428.40

CK AND CONFIRMED COMPLAINT OBSERVED FRONT AND REAR PADS WORN REPLACED
FRONT AND REAR PADS WITH SENS/CK BRAKE FLUID LEVEL OBSERVED FLUID LEVEL
WITH IN SPEC TEST DORVE VEHICLE AND COMPLETED BRAKE SERVICE

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	198.00
PARTS AMOUNT	230.40
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	428.40
LESS INSURANCE	0.00
SALES TAX	35.88
PLEASE PAY THIS AMOUNT	464.28

82076

113543



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INVOICE

PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

S. I., NY
HOME:
CELL:

BUS:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES-BENZ S500V-	WDBNG84J65Z		27129/27133		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 05AUG05	WAITER	99.00	CASH	05AUG05
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A NEW YORK STATE INSPECTION								
NYSI NEW YORK STATE INSPECTION								
			311	CNT		37.00	37.00	
PARTS:		0.00	LABOR:	37.00	OTHER:	0.00	TOTAL LINE A:	37.00

CERT# 11738954

B CUST STATES PERFORM B SERVICE
BS B SERVICE

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
			311	C		198.00	198.00	
1	000-180-26-09	OIL FILTER			25.90	25.90	25.90	
1	007603-014106	RING, GENERAL			1.25	1.25	1.25	
1	SOLVENT00231	W W SOLV			5.55	5.55	5.55	
1	001-986-80-71-10	WINDSHIELD-W			3.90	3.90	3.90	
1	210-830-10-18	CHARCOAL FIL			32.51	32.51	32.51	
8	Q-1-09-0010	MOBIL 1 0W40(BULK)			6.50	6.50	52.00	
PARTS:		121.11	LABOR:	198.00	OTHER:	0.00	TOTAL LINE B:	319.11

PERFORMED B SERVICE OBSERVED FRONT AND REAR BRAKE PADS WORN NEW BRAKE PADS RECOMMENDED SOON SUGEST CAUTION WHEN BRAKING

C CUST STATES HAD A BLOW OUT PASS FRONT TIRE (MICHELIN PILOT SPORT 245/45 ZR18 96Y)

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
			311	W			(N/C)	
1	245/45R18M	PILOT SPORT 96Y					(N/C)	
1	TIRE-TAX	TIRE REMOVAL FEE					(N/C)	
2	WHT WHEEL	WGT					(N/C)	
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

REPLACED L/R TIRE AND REACTIVATED TPC SYS

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

82076

109729



Mercedes-Benz

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INVOICE

PAGE 1

S. I., NY
HOME:
CELL:

BUS:

SERVICE ADVISOR: 604 MELANYE ROCKWELL

COL	MARE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG		
BLACK	05 MERCEDES S500V-4	WDBNG84J65A		19752/19752			
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
09AUG04 IS		09AUG2008	17:00 25MAY05	POLE H2	99.00	CASH	25MAY05
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

13:04 25MAY05 16:18 25MAY05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	FIX REAR SEAT SCRATCH				\$250.00		
	70	SUBLET					
		2	C			0.00	0.00
	SUBL REPAIR		C			250.00	250.00
	PARTS:	0.00	LABOR:	0.00	OTHER:	250.00	TOTAL LINE A: 250.00

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CASH CREDIT CARD CHECK

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	250.00
MISC. CHARGES	0.00
TOTAL CHARGES	250.00
LESS INSURANCE	0.00
SALES TAX	21.56
PLEASE PAY THIS AMOUNT	271.56

82076

108517



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INVOICE

PAGE 1

S. I., NY
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SERVICE ADVISOR: 561 EDIN KARASTANOVIC

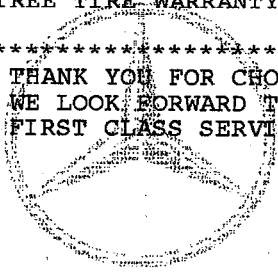
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J651		18206/18207		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 04MAY05	WAITER	99.00	CASH	04MAY05
R.O. OPENED	READY	OPTIONS: STK:5693 DLR:					

13:25 04MAY05 15:28 04MAY05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES REPLACE DRIVER'S SIDE FRONT DAMAGED TIRE							
40 WHEELS/TIRES							
450 C							
1				245/45R18M PILOT	295.00	295.00	295.00
1				TIRE-TAX TIRE REMOVAL FEE	2.50	2.50	2.50
1				WHT WHEEL WGT	6.48	6.48	6.48
PARTS:				303.98 LABOR:	29.70	OTHER:	0.00
					TOTAL LINE A:		333.68

MOUNTED AND BALANCED DRIVER FRONT TIRE TIRE WARRANTY CO TO PAY FOR REPAIR AUTH #RDK73244

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	29.70
PARTS AMOUNT	303.98
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	333.68
LESS INSURANCE	0.00
SALES TAX	28.78
PLEASE PAY THIS AMOUNT	362.46

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108517



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PAGE 1

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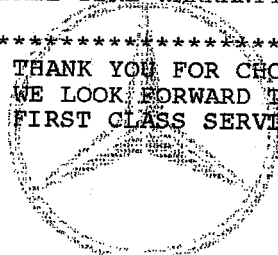
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		18206/18207		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG. NO.	RATE	PAYMENT	INV. DATE
09AUG04 IS		09AUG2008	17:00 04MAY05		WAITER	99.00 CASH	04MAY05
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

13:25 04MAY05 15:28 04MAY05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A CUST STATES REPLACE DRIVER'S SIDE FRONT DAMAGED TIRE								
40 WHEELS/TIRES								
				450 C		29.70	29.70	
				1 245/45R18M PILOT	295.00	295.00	295.00	
				1 TIRE-TAX TIRE REMOVAL FEE	2.50	2.50	2.50	
				1 WHT WHEEL WGT	6.48	6.48	6.48	
PARTS:				303.98	LABOR:	29.70	OTHER:	0.00
					TOTAL LINE A:		333.68	

MOUNTED AND BALANCED DRIVER FRONT TIRE TIRE WARRANTY CO TO PAY FOR
REPAIR AUTH #RDK73244

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CASH CREDIT CARD CHECK

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DESCRIPTION	TOTALS
LABOR AMOUNT	29.70
PARTS AMOUNT	303.98
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	333.68
LESS INSURANCE	0.00
SALES TAX	28.78
PLEASE PAY THIS AMOUNT	362.46

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106662



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INVOICE

PAGE 1

S. I., NY
HOME:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		15961/15961		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG2004		09AUG2008	17:00 06APR05	WAITER	99.00	CASH	06APR2005
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

11:26 31MAR05 12:04 06APR05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES CUPHOLDER ASSEMBLY INOP & WOOD COVER PEELING

CAUSE: FAILED ASSEMBLY

683455	TRIM PANEL - FOR SHIFT CONSOLE, REPL.						
393	W						(N/C)
1	220-680-00-14 CUPHOLDER						(N/C)
1	220-680-63-50 PANELLING						(N/C)
1	220-680-74-39 ORNAMENTAL C						(N/C)
684860	CUPHOLDER, R & R/ REPLACE IF NEC.						
393	W						(N/C)
685105	CENTER CONSOLE, R & R						
393	W						(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

FUNCTION CHECK CUP HOLDER, CONFIRM THAT CUP HOLDER IS NOT WORKING, VISUAL CHECK WOOD PANEL CONFIRM THAT CHROME TAB IS PEELING. AND CUP HOLDER DOOR IS INOP. RR SHIFTER COVER, RR CENTER CONSOLE CARPAMENT LIGHT CONNECTIONS, RR REAR A/C VENTS, RR PHONE CONNECTIONS, RR CENTER CONSOLE, REPLACE CUP HOLDER, WOOD PANEL, AND CUP HOLDER BRACKET, FUNCTION CHECK GOOD 68105097

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STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
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	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

82076

105295



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INVOICE

PAGE 1

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

S. I., NY
HOME:

BUS:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J652		13942/13943		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG2004		09AUG2008	17:00 07MAR05	NO POLE	99.00	CASH	07MAR2005
R.O. OPENED	READY	OPTIONS:	STK: 5693 DLR:				

11:13 07MAR05 15:36 07MAR05

LINE OPCODE TECH TYPE HOURS

A CUST STATES PERFORM A SERVICE

LIST NET TOTAL

001000 FLEXIBLE SERVICE SYSTEM (FSS) - SERVICE SCOPE "A"

DESCRIPTION	LIST	NET	TOTAL
310 C		99.00	99.00
1 007603-014106 RING, GENERAL	1.25	1.25	1.25
1 000-180-26-09 OIL FILTER F	25.90	25.90	25.90
1 001-986-80-71-10 WINDSHIELD W	3.90	3.90	3.90
1 SOLVENT00231 W W SOLV	5.55	5.55	5.55
8 Q-1-09-0010 MOBIL 1 OW40(BULK)	6.50	6.50	52.00
PARTS: 88.60 LABOR: 99.00 OTHER: 0.00			
TOTAL LINE A:			187.60

PERFORMED A SERVICE RESET FSS CONFIRM REPAIR

B CUST STATES REPLACE INNER WHEEL WELL LININGS

884668 FRONT FENDER INNER FILLER PANEL (PLASTIC)

- L/SIDE, REPL.

310 C		99.00	99.00
1 220-690-46-30 PANEL	44.06	44.06	44.06
1 220-690-45-30 SLIDE	44.06	44.06	44.06

884693 FRONT FENDER INNER FILLER PANEL (PLASTIC)

- R/SIDE, REPL.

310 C		99.00	99.00
PARTS: 88.12 LABOR: 198.00 OTHER: 0.00			
TOTAL LINE B:			286.12

R/R WHEELS REPLACED WHEEL WELL LININGS CONFIRM REPAIR

C** CUST STATES REPLACE WORN PADS

42 BRAKES

310 C		99.00	99.00
1 220-540-07-17 SENDER UNIT	10.63	10.63	10.63
1 003-420-51-20 BRAKE PAD	74.25	74.25	74.25
1 BC SOLV	9.16	9.16	9.16
4 001-989-94-51 BRAKE PASTE	4.10	4.10	16.40

PARTS: 110.00 LABOR: 198.00 OTHER: 0.00			
TOTAL LINE C:			209.44

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

82076

105295



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INVOICE

PAGE 2

NYS-DLR LIC. NO. 6240088
NYC - C/A LIC. #733230

S.I., NY
HOME:

BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		13942/13943		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. D.
09AUG2004		09AUG2008	17:00 07MAR05	NO POL#	99.00	CASH	07MAR2005
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

11:13 07MAR05 15:36 07MAR05

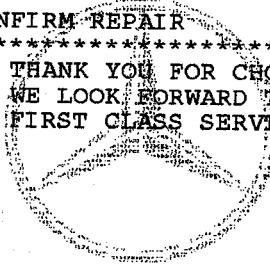
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
CONFIRM REAR PADS LOW REPLACED REAR PADS CONFIRM REPAIR							

D** CUST STATES INSTALL VERIZON PHONE WITH CRADLE
PHONE INSTALL PHONE

310	C					247.50	247.50
1	Q-6-82-0920	V710	CRADLE		205.00	205.00	205.00
1	Q-6-82-0922	V710	CDMA PO		525.00	525.00	525.00
PARTS:	730.00	LABOR:	247.50	OTHER:	0.00	TOTAL LINE D:	977.50

INSTALLED NEW PHONE AND CRADEL CONFIRM REPAIR

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CASH CREDIT CARD CHECK

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	643.50
PARTS AMOUNT	1017.16
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1660.66
LESS INSURANCE	0.00
SALES TAX	143.23
PLEASE PAY THIS AMOUNT	1803.89

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104749



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NYS-DLR LIC. NO. 6240088

NYC - C/A LIC. #733230

INVOICE

PAGE 1

S. I., NY
HOME:

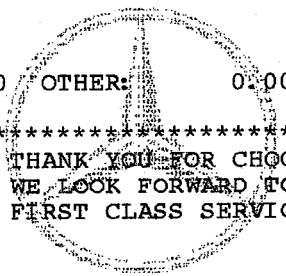
BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		13142/13142		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09AUG2004		09AUG2008	17:00 24FEB05	G2	99.00	CASH	24FEB2005
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					
10:45 24FEB05	12:18 24FEB05						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUST STATES REPAIR DRIVER'S RIM						
	40MBZ24 MOUNT/BALANCE 4 TIRE					19.80	19.80
		315	C				
PARTS:	0.00	LABOR:	19.80	OTHER:	0.00	TOTAL LINE A:	19.80

B	CUST STATES REPAIR PASSENGERS SIDE TIRE						
	40 WHEELS/TIRES						(N/C)
		315	W				
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00



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STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
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	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	19.80
	LESS INSURANCE	0.00
CUSTOMER SIGNATURE	SALES TAX	1.71
	PLEASE PAY THIS AMOUNT	21.51

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PAGE 1

S. I., NY
HOME:

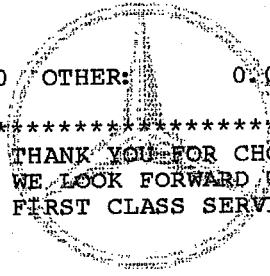
BUS:

SERVICE ADVISOR: 561 EDIN KARASTANOVIC

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		13142/13142		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG2004		09AUG2008	17:00 24FEB05	G2	99.00	CASH	24FEB2005
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUST STATES REPAIR DRIVER'S RIM						
	40MBZ24 MOUNT/BALANCE 4 TIRE					19.80	19.80
	315 C						
PARTS:	0.00	LABOR:	19.80	OTHER:	0.00	TOTAL LINE A:	19.80

B	CUST STATES REPAIR PASSENGERS SIDE TIRE						
	40 WHEELS/TIRES						(N/C)
	315 W						
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00



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assume for it any liability in
connection with the sale of this
item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	19.80
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	19.80
LESS INSURANCE	0.00
SALES TAX	1.71
PLEASE PAY THIS AMOUNT	21.51

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INVOICE

S. I., NY
HOME:

BUS:

PAGE 1

SERVICE ADVISOR: 395 ALFONSO PERRI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J651		11306/11307		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09 AUG 2004		09 AUG 2008	17:00 04 FEB 05	WAITER	99.00	CASH	14 FEB 2005
R.O. OPENED		READY	OPTIONS: STK: 5693 DLR:				

10:40 04 FEB 05 11:17 14 FEB 05

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES REPLACE DRIVER FRONT WHEEL HOUSING							
40 WHEELS/TIRES							
				373 C		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

PART ON ORDERE

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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INVOICE

PAGE 1

S.I., NY
HOME:

BUS:

SERVICE ADVISOR: 349 CAROL ANN MORIN

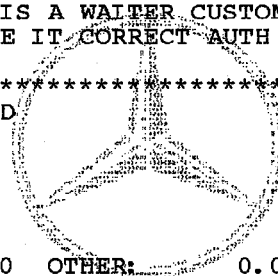
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		7205/7207		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09 AUG 2004			17:00 04 DEC 04	WAITER	94.00	CASH	13 DEC 2004
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

15:49 29 NOV 04 16:41 13 DEC 04

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A C/SCK D/S REARTIRE AND P/S FRONT TIRE MICHELIN PILOT SPORT					245	45	ZR18	
40 WHEELS/TIRES								
				393 C		52.00	52.00	
				2 245/45R18M PILOT	295.00	295.00	590.00	
				2 TIRE-TAX TIRE REMOVAL FEE	4.63	4.63	9.26	
				2 220-401-09-94 BALANCING WE	6.85	6.85	13.70	
PARTS:				612.96	LABOR:	52.00	OTHER:	0.00
					TOTAL LINE A:		664.96	

MOUNT AND BALANCE TWO TIRES, CAR IS A WAITER CUSTOMER HAS TO SET TIRE MONITIN SYSTEM ALL TR IE PRESSURE IT CORRECT AUTH NUMBER FROM EXTENDED WARANTY CO RK57607

B** C/S RADIO VOLUME INOP NO SOUND
CAUSE: E
54 ELECTRICAL
393 W



(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

FUNCTION CHECK RADIO VOLUME GOOD, FUNCTION A CD, SATITLITE, AND NAVI ALL SOUND GOOD AND VOLUME IS WORKING UNABLE TO DUPLICATE CUSTOMERS CONCERN

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	52.00
PARTS AMOUNT	612.96
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	664.96
LESS INSURANCE	0.00
SALES TAX	57.36
PLEASE PAY THIS AMOUNT	722.32

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NYC C/A LIC. #733230

INVOICE

S.I., NY
HOME:

BUS:

PAGE 1

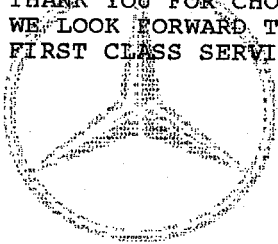
SERVICE ADVISOR: 349 CAROL ANN MORIN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J651		6401/6401		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09 AUG 2004			17:00 29 NOV 04		94.00	CASH	29 NOV 2004
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					
11:23 29 NOV 04	13:38 29 NOV 04						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	C/S	INSTALL	SPARE ON D/S	REAR			
		42	BRAKES				
			309	INCP			(N/C)
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A: 0.00

INSTALLED SPARE, PUT ORIGINAL IN TRUNK WITH CENTER CAP. ADVISE CUSTOMER THAT TIRE PRESSURE MONITOR WILL NOT WORK WITH SPARE ON. CHECKED AIR PRESSURE IN SPARE - GOOD.

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	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	0.00

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NYS-DLR LIC. NO. 6240088
NYC - C/A LIC. #733230

S. I., NY
HOME:

BUS:

PAGE 1

SERVICE ADVISOR: 320 SAMUEL VASQUEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		6373/6373		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG. NO.	RATE	PAYMENT	INV. DATE
09 AUG 2004			17:00 19 NOV 04	POLE H10	94.00	CASH	23 NOV 2004
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR					
10:43 19 NOV 04	07:39 23 NOV 04						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
A CUST STATES PASS FRONT HEADREST DISCOLORED							
CAUSE: DISCOLORED							
	68		INTERIOR TRIM	1			(N/C)

SUBL LEATHER

W
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

CHECK HEADREST, REPAIR AS ONETIME GOODWILL 9202268

 B PERFORM DETAIL AS PER SHOWROOM
 90 DETAIL

1 INCP (N/C)
 SUBL DETAIL
 INCP (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

PERFORM DETAIL AS PER SHOWROOM

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CASH CREDIT CARD CHECK

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	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	0.00

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96687



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NYS-DLR LIC. NO. 6240088
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INVOICE

S.I., NY
HOME:

BUS:

PAGE 1

SERVICE ADVISOR: 364 MICHAEL SARANTIDIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		3591/3592		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV.
09AUG2004			17:00 06OCT04	POLE F	4.00	CASH	18OCT2004
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CLIENT STATES: BAS. ESP LIGHT IS ON

CAUSE: SHORT IN SPEED SENSOR							
541011 SHORT TEST, PERFORM							(N/C)
373 W							(N/C)
1 220-540-05-17 SENDER UNIT							(N/C)
913962 REAR SEAT(S) - COMPLETE, R & R							(N/C)
373 W							(N/C)
429877 VSS SENSOR (ESP), R/SIDE - ON REAR AXLE,							(N/C)
REPL. (AFTER TEST)							(N/C)
373 W							(N/C)
401580 WHEEL - ONE, R & R							(N/C)
373 W							(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

I TEST DROVE THE CAR AND FOUND TWO CODE. SO I HOOK UP THE STAR MACHINE AND FOUND TWO CODE. THE CODE IS C1112 AND C1103. THE CODE I FOUND IS THE PROBLEM ON THE RIGHT REAR. I REMOVE THE WHEEL AND THE SPEED SENSOR. AND SEE THE CONNECTOR WAS LOCATE IN THE BACK SEAT FROM THE CAR. REMOVE THE BACK SEAT AND TOOK OUT THE CONNECTOR AND FOUND A GREEN LIQAID IN THE RUBBER BOOT. WHEN I DISCONNECT THE SENSOR THE SP. EC CHANGE SO IT WAS THE PROBLEM FROM THE SPEED SENSOR. REMOVE AND REPLACE THE SPEED SENSOR. 43124737

B** CHECK STEERING ANGLE SENSOR

CAUSE: FAULTY STEERING ANGLE SENSOR

541010 ELECTRICAL SYSTEM, TEST / DETERMINE							(N/C)
CONDITION							(N/C)
352 W							(N/C)
1 002-542-17-18 SENDER UNIT							(N/C)
428236 CONTROL MODULE - ESP, REPL.							(N/C)
352 W							(N/C)

□ CASE 29531 COMPRESSOR FOR AIR SUSPENSION R & R/REPL.

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	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

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NYC C/A LIC. #733230

INVOICE

PAGE 2

S. I., NY
HOME:

BUS:

SERVICE ADVISOR: 364 MICHAEL SARANTIDIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J65A		3591/3592		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
09AUG2004			17:00 06OCT04	POLE F7	94.00	CASH	18OCT2004
R.O. OPENED	READY	OPTIONS:	STK:	DLR:			
13:14 04OCT04	09:04 18OCT04						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		352	W				(N/C)
467791 STEERING ANGLE SENSOR, R & R/ REPLACE AS REQ.							
		352	W				(N/C)
542800 COMBINATION SWITCH (SIGNAL LIGHTS, W. WIPER/WASHER), R&R/REPL.							
		352	W				(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

ROAD TEST CAR CK DTC CODES SEE LINE A FOR CODES R-R WHEEL R-R AIR BAG COMBO SWITCH R-R TILT SWITCH AND CRUISE SWITCH R-R UPPER COLUM BOWL REPLACED STEERING ANGLE SENSOR AS PER DTC CODES ALSO ROAD TEST TO CK ALIGNMENT OKJ AT THIS TIME CLEAR ALL CODES CHECK OK NOTE R-R ESP MODG TO INSPECT FOR ANY POSSIB WATER DAMG NONE FOUND ALSO R-R AIR AMTIC COMP TO INSPECT ALL OK CK READ VALVE IF ITS CLEAR VALVE IS CLEAR NO WATER OHM OUT WIRING FROM CONTROL UNIT TO SENSOR WIRKING IS OK NO OPEN CIRCUITS OR SHORTS FOUND NOTE R-R L/F CARPET R-R GAS PLEAD INSPECT X CONNECTOR FOR ESP CONNECTION IS GOOD CLEAN AND TIGHT INSTALL SOME ELECT GREASE ON ALL CONTACTS 46271737

C** INSTALL PHONE OWED BY SALES
 85 ACCESSORIES
 316 IUC
 1 Q-6-82-0906 VEHICLE CORE (N/C)
 1 Q-6-82-0925 V60S UHI CRA (N/C)
 1 Q-6-82-0917 S CLASS VR V (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

INSTALLED MB PHONE KIT AS PER INSTRUCTIONS

D** CLIENT STATES: PHONE NOT ACTIVATING
 CREDIT CARD CHECK

IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
	The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

82076

96687



Mercedes-Benz

Sovereign Motor Cars Ltd.

1800 Shore Parkway
Brooklyn, New York 11214

718-258-5100

www.sovereignmb.com

NYS-DLR LIC. NO. 6240088

NYC - C/A LIC. #733230

INVOICE

PAGE 3

S.I., NY
HOME:

BUS:

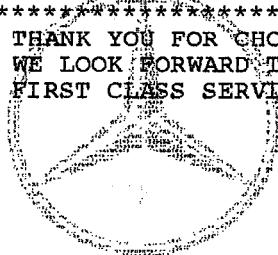
SERVICE ADVISOR: 364 MICHAEL SARANTIDIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	05	MERCEDES S500V-4	WDBNG84J651		3591/3592		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG NO.	RATE	PAYMENT	INV. DATE
09AUG2004			17:00 06OCT04	POLE F7	94.00	CASH	18OCT2004
R.O. OPENED	READY	OPTIONS: STK: 5693 DLR:					
13:14 04OCT04	09:04 18OCT04						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
85 ACCESSORIES							
			316	C		0.00	0.00
PARTS:			0.00	LABOR:		0.00	0.00
			0.00	OTHER:		0.00	0.00
TOTAL LINE D:							0.00

FUNCTION TEST CONFIRMED COMPLAINT HAND SET WILL NOT ACTIVATE IN CAR , AND INOP AT TIMES , NOT AN T SIGNAL , AS PER COMPLAINT AND SITUATION CK BASIC OK , CK DTB FOUND DTB 82.70/346A , AS PER DTB NEED NEW PHONE , PART IS BACK ORDER , CUST TAKING CAR , ADVISOR WILL CALL CUST WHEN WE GET \PHONE, PROBLEM NOT FIX, IT WORK AT THIS TIME C UST TO COME BACK

 THANK YOU FOR CHOOSING SOVEREIGN MOTOR CARS
 WE LOOK FORWARD TO PROVIDING YOU WITH THE
 FIRST CLASS SERVICE THAT YOU DESERVE



Mercedes-Benz

CASH CREDIT CARD CHECK

IF YOU ARE NOT 100% SATISFIED WITH YOUR SERVICE EXPERIENCE, PLEASE SEE RECEPTIONIST OR DIAL (718) 258-5100 EXT. 233

STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT	0.00
	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	0.00

der 'VCEB'

Presorted
First Class Mail
U.S. Postage
PAID
Permit #73
West Caldwell, NJ



Mercedes-Benz

Mercedes-Benz USA, LLC
One Mercedes Drive, P.O. Box 350
Montvale, NJ 07645-0350

201-573-4046
201-573-4633
201-573-0600

SAFETY RECALL NOTICE

Simply call 1-800-654-6222 and make your payment right this service.

Mail Your Payment: Mail your payment to the address listed on the front of Payments are processed efficiently when accompanied provided. Please write your account number on your check Benz Financial.

e-Bill: e-Bill allows you to receive an email notification when you MercedesBenzFinancial.com click on Register My Account

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none"> Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	<p>A. Signature <i>Jalil Perce</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) <i>Jalil Perce</i></p> <p>C. Date of Delivery MAY 07 2008</p>	
<p>1. Article Addressed to: Customer Relation Division Mercedes Benz U.S.A. 3 Mercedes Benz Drive Montvale, NJ 07645</p>	<p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No If YES, enter delivery address below:</p>	
<p>2. Article Number (Transfer from service) 4282 8729 1000 0892 2002</p>	<p>3. Service Type <input type="checkbox"/> Certified Mail <input checked="" type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p>	
<p>4. Restricted Delivery? (Extra Fee)</p>		

