



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 JUN 16 PM 2:06
23-MAY-2008

Reference No.

10228740

OWNER INFORMATION (Type or Print)

Name

Address

City

PLACERVILLE

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 6/16/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JS1SK43A472

Make

SUZUKI

Model

DR-Z400S

Model Year

2007

Date Purchased

10/07

Dealer's Name and Telephone Number

RPS

Engine:

No: Cylinders

1

Fuel Type:

6.95

Original Owner

☐

Dealer's City

Placerville

State

CA

Zip Code

95667

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

111000 ELECTRICAL SYSTEM: BATTERY

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-MAR-2008

Failure Mileage

200

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location: Streets

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 SUZUKI DRZ400S. WHILE STOPPING THE VEHICLE TO APPROACH A STOP LIGHT, THE BATTERY SPONTANEOUSLY FAILED DISABLING THE VEHICLE. AS A CONSEQUENCE, HE WAS ALMOST REAR ENDED BY ANOTHER VEHICLE. PRIOR TO THE FAILURE THE BATTERY FAILED THREE TIMES. THE DEALER AND A TECHNICIAN STATED THAT THE BATTERY WAS TOO SMALL FOR THE VEHICLE AND THE ONLY WAY TO REMEDY THE PROBLEM WAS TO KEEP THE BATTERY ON THE TRICKLE CHARGE FOR 24 HOURS. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 200 AND THE CURRENT MILEAGE WAS 700.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.