



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-STOP

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

22-MAY-2008

Reference No.
10228692

OWNER INFORMATION (Type or Print)

Name

Address

City

LACOMBE

State

LA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FDSE34S5YH

Make

FORD

Model

E-350

Model Year

2000

Date Purchased

Dealer's Name and Telephone Number

ALDUBON FORD

Original Owner

Dealer's City

DATON Range

State

LA

Zip Code

70816

Engine:

No: Cylinders

10

Fuel Type:

Reg

Transmission Type

Auto

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

14-NOV-2007

Failure Mileage

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 FORD E-350. THE CONTACT RECEIVED A RECALL NOTICE IN AUGUST OF 2007 FOR THE ELECTRICAL SYSTEM. THE VEHICLE WAS TAKEN TO A LOCAL AUTHORIZED DEALER FOR REPAIR IN NOVEMBER OF 2007, BUT THE MECHANIC STATED THAT THERE WAS NO RECALL REPLACEMENT PART AVAILABLE. THE CONTACT WAS CONSISTENTLY CALLING THE DEALER TO SEE IF THE PART HAD ARRIVED, BUT WAS INFORMED AGAIN THAT THE PART HAD NOT BEEN MANUFACTURED AND TO CALL BACK LATER. THE CONTACT HAS BECOME VERY DISCOURAGED AND DOES NOT KNOW IF THE RECALL PART WILL EVER BE MANUFACTURED BY FORD. HE WAS UNDER THE ASSUMPTION THAT ALL THE VEHICLES INCLUDED IN THE RECALL NEEDED THE PART TO WARRANT THE REPAIR SERVICE. THE RECALL NUMBER WAS UNKNOWN. THERE HAD BEEN NO FAILURE TO DATE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.