



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10228683

OWNER INFORMATION (Type or Print)

Name

Address

City

MISHAWAKA

State

IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to release your name or address to the vehicle manufacturer?
In the absence of a signature of owner

☒ YES ☐ NO
Date 6/3/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number

1J4GL48K93W

Make

JEEP

Model

LIBERTY

Model Year

2003

Date Purchased

2003

Dealer's Name and Telephone Number

TYLER

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner:

☒

Dealer's City:

Niles Michigan

State

MI

Zip Code

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 wheel

Vehicle Component Code

021520 SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
30-APR-2007

Failure Mileage
40000

Failure Speed

UPPER BALL JOINTS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 JEEP LIBERTY. THE CONTACT NOTICED FAILURE WITH THE FRONT SUSPENSION WHILE MAKING LEFT TURNS. WHEN HE DRIVES OVER A BUMP IN THE ROAD, IT SOUNDS AS IF SOMETHING IS LOOSE IN THE SUSPENSION. HE TOOK THE VEHICLE TO A LOCAL MECHANIC FOR AN OIL CHANGE AND ASKED IF THEY COULD EXAMINE THE FRONT SUSPENSION. THE MECHANIC INFORMED HIM THAT THE UPPER BALL JOINTS NEEDED TO BE REPLACED, AND ALSO INFORMED HIM OF THE TSB RELATED TO HIS VEHICLE'S UPPER BALL JOINTS. THE CONTACT CALLED THE DEALER TO INQUIRE ABOUT A RECALL RELATED TO THE UPPER BALL JOINTS AND WAS INFORMED THAT THERE WERE NO RECALLS. THE REPAIRS WOULD COST APPROXIMATELY \$900. THE SPEED WAS UNKNOWN. THE FAILURE MILEAGE WAS 40,000 AND CURRENT MILEAGE WAS 40,246.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.