



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
22-MAY-2008	Reference No. 10228644

OWNER INFORMATION (Type or Print)

Name				Daytime Telephone Number	E-mail Address
Address					
City	State	Zip Code		Evening Telephone Number	
MALDEN	MA				

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an Signature of Owner _____ provide your name or address to the vehicle manufacturer. YES NO
Date: 6/13/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side ZDM1XBEW77B		Make DUCATI	Model 1098	Model Year 2007
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 060000 ENGINE AND ENGINE COOLING	
Multiple Failure:				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-MAR-2008	Failure Mileage 20	Failure Speed 5	
---------------------------------	-----------------------	--------------------	--

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 DUCATI 1098S TRICOLOR. ALMOST EVERYTIME THE CONTACT ACCELERATES FROM A STOP, THE VEHICLE STALLS. HE MUST RESTART THE ENGINE FOR THE VEHICLE TO PROPERLY TAKE OFF. THE MOST RECENT FAILURE OCCURRED WHILE RIDING 5 MPH. THE FAILURE HAS NOT CAUSED ANY CRASHES, BUT A FEW CLOSE CALLS HAVE OCCURRED FROM VEHICLES ALMOST REAR ENDING HIM DUE TO NOT TAKING OFF AT LIGHTS. THE CONTACT IS ALSO VERY CONCERNED ABOUT AN ENGINE OIL LEAKAGE. THE ENGINE OIL WAS SUCKED INTO THE AIRBOX THROUGH THE BREATHER OF THE VEHICLE. THERE WAS SO MUCH OIL IN THE ENGINE THAT IT BEGAN TO LEAK OUT OF THE AIRBOX, DIRECTLY BENEATH THE VEHICLE. THIS CAUSED A DANGEROUS SITUATION FOR WHEN THE VEHICLE ATTEMPTED TO ACCELERATE. THE VEHICLE IS ALSO EXPERIENCING BRAKE ROTOR FAILURE. THE BRAKE ROTORS WERE RUBBING AGAINST THE BRAKE DISCS, WHICH CAUSED A LOUD GRINDING NOISE AND WORE OUT THE BRAKE PADS. THE VEHICLE WAS TAKEN TO THE DEALER ON NUMEROUS OCCASIONS, BUT THE ONLY REPAIR THAT WAS PERFORMED WAS THE CLEANING OF THE AIRBOX. THE DEALER CLEANED OUT ALL OF THE OIL, BUT THE LEAK CONTINUED. THE AIRBOX WAS REFILLED WITH OIL. THE CONTACT CALLED THE DEALER TO OBTAIN RECALL INFORMATION AND WAS INFORMED THAT NONE WERE AVAILABLE FOR HIS VEHICLE. THROUGH ONLINE RESEARCH, HE DISCOVERED THREE RECALLS ON THE SAME MODEL VEHICLE. HE ALSO LEARNED THAT NUMEROUS PEOPLE WERE EXPERIENCING THE SAME FAILURES, IN WHICH SC

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

RIVERSIDE MOTORSPORTS

2 Union Square
Somerville, MA 02143
(617)628-6400 fax 617-625-0518

Repair Order

R/O Number: 21376
In Date: 5/12/2008
Today Date: 5/15/2008
Date Promised: 5/12/2008

Repair Order For: _____ **Unit Name** _____ **Location** _____

MALDEN, MA _____

Units For This Repair Order							Service Writer: TOM T	
Year	Make	Model	VIN / Serial No.	Color	Plate	Key Board	Miles	
2007	DUCATI	1098S TRI	ZDM1XBEW77B	Wht/Re			1411	

Job: OIL OR CLUTCH FLUID LEAK ? (Warranty Job)

Job For: 2007 DUCATI 1098S TRI ZDM1XBEW77E

Description

RE-SET MAINT ;IGHT
CK DRIVE CHAIN ADJUSTMENT

Labor

Description	Job Code	Technician	Quantity	Line Total
		Patrick	5 Hours	Warranty
			Labor Subtotal	Warranty

Recommendations

NOTE CONDITIONS SYMPTOMATIC OF EXTENDED HIGH RPM RIDING

Resolution

INSPECTION REVEALED OIL LEAKING FROM AIR BOX. CLEANED OUT AS BEST AS POSSIBLE. PERFORMED LEAKDOWN AND COMPRESSION TESTS. OK. NO FAILURE FOUND. ROAD TESTED. RAN AND TESTED GOOD

Job Subtotal	Warranty
Repair Order Subtotal	\$0.00
Sales Tax	\$0.00
Repair Order Total	\$0.00
Total Amount Due	\$0.00

Thank you for choosing Riverside for your service needs.
All old parts not taken by customer at time of vehicle pick-up, will be discarded!
We look forward to serving you again!!!

