



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 27, 2008

[REDACTED]

Springhill, LA [REDACTED]

NVS-216 nlm
Ref. # 10228509

Dear [REDACTED]

Thank you for your correspondence dated April 29, 2008, concerning the brakes on your model year (MY) 2008 Pontiac Solstice. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on May 21, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Based on the information we have received, this office has an investigation (PE 08-016, resume enclosed) on March 6, 2008 regarding the braking problem you have experienced with your 2008 Pontiac Solstice. ODI's investigation, PE 08-016 is continuing; therefore, no determinations have been reached at this time. Investigations involve a thorough review and analysis of the alleged defect, which may include inspections, tests, surveys and a review of all related documents from manufacturers and suppliers. This can be quite time-consuming; therefore, we cannot provide you with a definite date by which the investigation will be concluded. You may check the status by periodically accessing the NHTSA website at www.safercar.gov, clicking on "ongoing investigations", and typing in the investigation number. The "document search" button will enable you to retrieve any closing reports that will thoroughly explain the outcome of the investigation. If you choose, feel free to contact the Auto



Safety Hotline at 1-888-327-4236 and one of the representatives will be able to provide you with the status of the investigation.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is written in a cursive, flowing style.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure:

PE 08-016