



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 19, 2008

[REDACTED]

Foxboro, MA [REDACTED]

NVS-216 nlm
Ref. # 10228417

Dear [REDACTED]:

Thank you for your correspondence dated May 1, 2008, concerning the recall on your model year (MY) 2008 Honda 750C. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on May 14, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We contacted the dealer, Bettencourt Honda Suzuki, on your behalf and spoke with the Service Manager Tim. Tim has advised us that the parts for NHTSA Campaign No. 08V-141, for the fuel control valve diaphragm, are in stock. Tim indicated that the quickest way to have the safety-related corrective action for the recall completed is to take your motorcycle in early on a Saturday morning. No appointment is necessary on Saturdays, but the service is provided on a first come first serve basis. Your other option is to make an appointment with the dealer during the week. We were assured that the repair to your MY 2008 Honda 750C would take less than one hour to complete. We hope this information is helpful to you.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large, looping initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement