

CL 10228416-7057

Ford Motor Company
Customer Relationship Center
P.O Box 6248
Dearborn, Michigan 48126

2008 MAY 14 AM 7:14

2008 MAY 12 P 12:07

Ford Motor Company
16800 Executive Plaza Dr
Mail Drop 3NE- B
Dearborn, MI 48126

TRAVEL

NHTSA
400 Seventh Street
U.S. Department of Transportation
Washington, D.C.20590

Dear Sir:

5/5/2008

Back in Jan 7 2007, I wrote regarding my Mercury Montego. Which I purchased new I always Owned a Chrysler I was hoping to have this car as my retirement car. Being brand new the repairs wouldn't be anything but minor.

Jan 6, 2007 we went for the schedule appointment. We had to put new brakes on the rear the car only had 16,113 miles on it. Ford put a recall on the rear brakes. After we sent letter's.

The car has 26,780 miles and we just had to put front brakes. Now tell me is it the metal Ford used that is causing the problem on the rotors. . I have spoken to many people and they say it's Impossible for the brakes to go so fast unless there is a defect in the metal used. If this is the case I would say they are playing with the lives of people. Families that believe in Ford to make a safe Car. Believe me I love the car, it is a beauty but if the brakes keep on going it will not be a beauty. Please check this out to see if there should be a recall on the front brakes. The safety of families is on the line.



Peabody, Ma



Fax

MC
05/14/08
10:15
KB