

CL-10228400-4335

(1)

To Whom this may concern.

2008 MAY 13 PM 12:32

I [REDACTED] HAVE PURCHASED
"5" SUZUKI MOTORCYCLES SINCE 2001
#1 2001 RM 125 2 1-11-01 NEW
#2 + 3 2006 DRZ 400S 10-21-04 NEW
2003 Vstrom DL 1000 10-21-04 NEW
#4 2004 DRZ 400S 2-4-05 USED
#5 2005 VL 1500 Boulevard 9-4-05 NEW

THE RM, BOTH DRZ'S & Vstrom
WERE PURCHASED AT MOUNTAIN MOTORSPORTS
IN MONTCLAIR CALIF.

THE VL 1500 WAS PURCHASED AT
CHAPARRAL MOTORSPORTS IN SAN BERNARD, CALIF.

I RECEIVED THE SAFETY RECAL
FOR MY VL 1500 ON 2-3-06

I HAD TO RETURN THE BIKE 11-18-05
FOR A DEAD BATTERY - IT WAS FIXED
AT NO CHARGE. THE SALESMAN WHO DID
THE CONTRACT FOR ME TOLD ME I HAD
TO BUY A NEW BATTERY, CLAIMED HE

AD
05/14/08
KJ

didn't

(2)

Know about the 1 year manufacture warranty, The Service dept. did, my bad for not calling them the first time.

My concern is I don't like, trust or want anybody but myself working, Repairing, or Servicing my bikes. After purchasing a new bike I go thru my own inspection of assembly and have found many small but unsafe "assembly" habits that I don't like. I live 80 miles Roundtrip from Shaperral so I called my local Suzuki Dealer and asked if I could pick up my gas tank pad and do the repair myself. He said NO. Due to the business Relocation and four Service managers and 2 years later the new manager still said NO. I have a problem with anybody working on my bikes but me. He said I can purchase the pad to do it myself, which should

(3)

Not be my responsibility, this is
a safety hazard that can cause
fuel seepage that might cause
a fire. At this time could you
please send me this "pad" so I
can resolve this hazard myself.
excluding the RM I have spent
\$35,000⁰⁰ on these bikes thru
2 Suzuki dealer ships. am I
asking too much for a \$39⁰⁰ part?
I love my bikes and riding is
my life, safety is now my big
concern since I've been riding
a possible flaming motorcycle.
"1st and only complain."

Suzukis for life!

Thank you,

[REDACTED]

Hesperia Calif [REDACTED]

[REDACTED]