



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 27, 2008

[REDACTED]  
Hesperia, CA [REDACTED]

NVS-216 aae  
Ref. # 10228409

Dear [REDACTED]:

Thank you for your correspondence concerning your model year (MY) 2005 Suzuki VL 1500 motorcycle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on May 13, 2008.

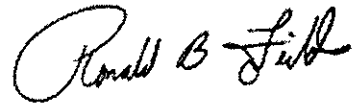
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

[REDACTED], NHTSA cannot provide you with a free recall part nor is the manufacturer required to provide a consumer with free parts for any safety defect recall. NHTSA strongly recommends that work be accomplished on your motorcycle as soon as possible by making an appointment with an authorized dealer. While we cannot guarantee the success of the remedy as installed in your vehicle by your dealer, we do not have any reason to believe that the corrective action submitted by the manufacturer will not work. Please notify the NHTSA's Vehicle Safety Hotline 1-877-536-8368, and the manufacturer's representative, listed in your vehicle's owner's manual, if the safety-related corrective action described in the manufacturer's defect notification letter did not correct the problem.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire

online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, reading "Ronald B. Fields". The signature is written in a cursive style with a large, looping "R" and a stylized "F".

Ronald B. Fields, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement