 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects</p> <p>1-888-DASH-2-DOT (1-888-327-4236)</p> <p>INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>2008 JUL 28 PM 2:29</p>		<p>Date Received 20-MAY-2008</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10228366</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
MILES		MT		E-mail Address	
Zip Code		<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO</p> <p>In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.</p>			
Signature of Owner		Date			
<p><b>VEHICLE INFORMATION</b></p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
2G1W155NX79		CHEVROLET		IMPALA	
Model Year		Engine:		Fuel Type:	
2007		No: Cylinders		245	
Date Purchased		Dealer's Name and Telephone Number		State	
5-12-08		Deluxe Motors 406-234-2980		MT	
Original Owner		Dealer's City		Zip Code	
<input type="checkbox"/>		Miles City		59301	
Transmission Type		Powertrain		Vehicle Component Code	
Auto		<input checked="" type="checkbox"/> Antilock Brakes		022000 SUSPENSION:REAR	
<input checked="" type="checkbox"/> Cruise Control		Multiple Failure:			
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
Incident Date(s)		Failure Mileage		Failure Speed	
11-MAY-2008		14375		65	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<p><b>APPLICABLE INCIDENT INFORMATION</b></p> <p>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
Crash		Fire		Number of Persons Injured	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0	
Number of Deaths		Reported to Police		0	
0		N		0	
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b></p> <p>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>					
<p>TL*THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING 65 MPH, THE REAR OF THE VEHICLE VEERED TO THE LEFT. THE CONTACT NOTICED THE REAR PASSENGER TIRE WAS AT A 45 DEGREE ANGLE WITH THE VEHICLE. THE DEALER WAS UNABLE TO DETERMINE THE CAUSE OF THE FAILURE. THE FAILURE MILEAGE WAS 14,375 AND CURRENT MILEAGE WAS 14,400.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <b>ATTACH ADDITIONAL SHEETS IF NECESSARY</b></p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

We were four miles from home at the end of a 1500 mile trip & without any warning the car went across the road & started shaking, just like a blown tire, but that wasnt the case. The right tie-rod broke, and the "scary" part of this is that they are "hollow." Both rear tires showed signs on " toe-out", but these tires were fine when we bought the car. We thought it was wrecked or aligned before we bought it, but G.M. & car fax show a clean report on this car. The bottom line is " if this would have been a solid part & not hollow, it wouldnt have broke, regardless of what happened to it."

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



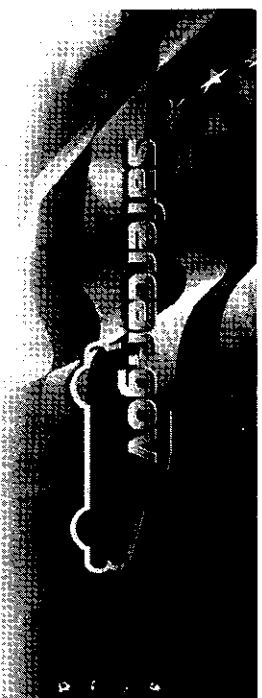
NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration