



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

19-MAY-2008

Reference No.

10228219

2008 JUL -3 AM 9:56

OWNER INFORMATION (Type or Print)

Name			Daytime Telephone Number		E-mail Address	
Address			Evening Telephone Number			
City		State	WY	Zip Code		

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/16/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPEU46F26P		Make HYUNDAI	Model SONATA	Model Year 2006
Date Purchased 6-1-07	Dealer's Name and Telephone Number Road Runner Auto		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City Gillette	State WY	Zip Code 82718	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code 141000 AIR BAGS:FRONTAL	
	<input type="checkbox"/> Cruise Control		Multiple Failure:	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 03-MAR-2008	Failure Mileage 25000	Failure Speed 0	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HYUNDAI SONATA. THE CONTACT STATED THAT THE AIR BAG LIGHT REMAINS ILLUMINATED ON THE INSTRUMENT PANEL. THE FAILURE INDICATES THAT THE AIR BAG WILL NOT DEPLOY IN THE EVENT OF A CRASH. TWO MONTHS AGO, SHE TOOK THE VEHICLE TO THE DEALER TWICE FOR REPAIR. THE FIRST TIME, THE DEALER RESET THE LIGHT, AND THE SECOND TIME THEY REPLACED THE SENSOR IN THE PASSENGER SEAT. THE AIR BAG LIGHT HAS ILLUMINATED AGAIN WITHIN THE LAST THIRTY DAYS AND IS STILL LIT. THE HYUNDAI DEALER STATED THAT THEY COULD NOT REPAIR THE FAILURE, BUT WOULD LIKE THE CONTACT TO DRIVE 200 MILES SO THAT AN INSPECTION COULD BE PERFORMED. THE MANUFACTURER STATED THAT THEY WILL SEND OUT A CUSTOMER SERVICE SATISFACTION NOTICE FOR ALL CUSTOMERS EXPERIENCING AIR BAG FAILURE. THEY FURTHER STATED THAT THEY WILL DEVELOP A REMEDY BECAUSE THEY ARE UNSURE OF THE CAUSE OF FAILURE. THE FAILURE MILEAGE WAS 25,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Also, passenger side seat belt, because of repairs, no longer works properly. When brakes are applied the seat belt is released and will not lock. When the gas is applied the seat belt will not release.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

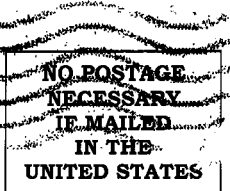
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

CHEYENNE WY 820

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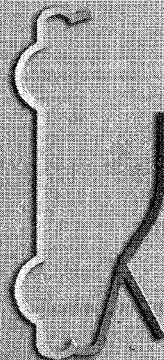
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?




If so:

Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



NHTSA
www.nhtsa.gov

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